Abstract

Gwinnett County, Georgia's Integration of GIS, Facility Management, and Document Management
Track: Water, Wastewater, and Stormwater
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Gwinnett County, Georgia’s Department of Public Utilities serves 190,000 customers and has long been an advocate of GIS. The Department is on its way towards integrating their disparate databases and disjointed workflows into an enterprise GIS solution. The GIS database for the County has been assembled and the County is beginning to use GIS in daily operations. At the heart of this effort has been their early adoption of ESRI's ArcGIS, Miner & Miner's ArcFM, FileNET's document management system, and GIS Technology's FileNET/ArcGIS integration solutions. This is being supported through an integration of ArcFM and FileNET's document management system, which now includes 70,000 scanned documents linked to the network assets. The County can now prioritize their capital improvement projects based on accurate and up-to-date information.

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