Constructing a Practical and Powerful GIS Web Portal Framework

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GIS Coordinator

City of Aurora, Colorado
Current Conditions

- Population: 309,416
  (56th Largest in Nation)
- Area: 154 MI²
  (74th Largest in Nation)
- Elevation: 5,434’ MSL
  (72nd Highest in Nation)
GIPSE v1.0

Geographic Information Portal System for Everyone

GUTS
Geographic User Technology Systems

GRIT
Geographic Information Regional Thingy

City of Aurora, Colorado
“Finally a tool that pulls the city information together in one place. That is a huge step in helping us assist the citizens of Aurora. It saves time and so much work when you are trying to find information from three or four different departments.“

Darren Akrie
Real Property Technician
GIPSE Project Stages and Artifacts

• Planning Phase
  – Project Analysis
  – Project Scope
  – Kick Off Meeting
• Design Phase
  – Core Team Meetings
  – Use Case Workshops
  – Software Requirements Specification
  – Software Design Specification
  – Design Review Meeting
• Construction and Testing Phase
• Release – Splash
• Feedback and Future Versions
Problem Statement:
• The methodology of answering citizen, city council, or staff questions concerning data based around a geographic location is...
  – Time consuming
  – Inefficient
  – Difficult to research in depth
  – Manual in compiling the results/response
Old Process Example:
Planning - Zoning and Development Review Division in 2006
• 13,188 hours were expended on information retrieval
• 54,317 events (calls, walk-ins, developer requests)

Estimated Benefit Savings of Improved Info Retrieval:
Based on an estimated time savings of 10%...
• Planning - Zoning and Development Review Division
  • 1,319 MH of effort annually
• Utilities and ODA Departments
  • 2,137 MH of effort annually
• Not including other departments!

Bottom Line:
• Assuming a blended burden rate of $25/MH that would result in an efficiency
SAVINGS OF $86,400 ANNUALLY
Project Scope

Project Summary:
The purpose of this project is to…

- Deploy intranet web portal with an intuitive map based user interface
- Present info for a selected geographic location or area
  - City data
  - City digital documents
- Create an information and analytical tool to be used by development review staff
Kick Off Meeting

- Attended by representative Stakeholders from invested departments/divisions
- Core Team members were selected from the various depts.
  » Capital Improvements
  » Comprehensive Planning
  » Zoning and Development Review
  » Streets
  » Office of Development Assistance
  » Parks and Open Space
  » Real Property
  » Water
Core Team Meetings

Meetings were held weekly…

- **Business Core Team**
  - Opportunity to shape requirements for business needs

- **Design Core Team (Technology)**
  - Discussions to select most appropriate technologies
Use Case Workshops

• Yielded 39 unique use cases

Examples:

– Discover of Subdivision data/documents
– Discover of Property Owner and summary info for address
– Finding Annexation documents
– Finding PDF maps for particular quarter section
– Finding Site Plans, Civil Plans, Agreements for a location
– Determining active development or permits
– Pre-Application checklist
Software Requirements Specification

- Structure use cases and Core Team discussions
- Refine requirements
- Core Teams reviewed the SRS and commented
Software Design Specification

- Define technology to be used
- Design solution “blue print” and implementation
  - Technologies used:
    - ArcGIS Server – WebADF
    - ASP.NET, C#, .NET Web Services
    - Microsoft AJAX
    - XML
Significant Technical Requirements

- Design a framework not an application
- Web application doesn’t need a re-compile to add new data streams
- Generic ~ nothing hard coded
- Create data web services that are re-usable
- Spread services over many servers
Design Review Meeting

- Stakeholders and Core Team reviewed Requirements and Design documents
- Received Sign off from Stakeholders
Construction & Testing Phase

• Development Approach:
  – Iterative – Agile
  – Object Oriented – Generic Lists

• Testing
  – Unit Testing
  – Load Testing
  – Acceptance Testing
Release / Splash / Training

- Published to the city’s intranet site
- Internal Marketing
- Conducted in house training
- Pushed additional functionality to future release
Resources out there...

- ArcGIS Server Development Blog
  blogs.esri.com/Dev/blogs/arcgisserver/

- ESRI Developer Network
  edn.esri.com

- Dave Bouwman’s Blog
  davebouwman.net
Take Away & Lessons Learned

Authoring MXD for Map Services

• **If dynamic**
  – use annotation instead of labels
  – don’t use complex symbols
  – use ESRI_Optimized symbol set
  – Image type: PNG8

• **If tiled**
  – Larger tile sizes (default 512 x 512) won’t repeat labeling as much
  – Tiled image library doesn’t need to match contains of MXD map service
  – Have a development server to pre-generate tiles on a scheduled basis
  – Image type: JPEG

• **Issues**
  – Convert data with true curves to shapefiles (periodically update via schedule task batch)

• **Approaches**
  – Generic & Object Oriented
  – Pre-generate overlay output data if needed, via scheduled batches
Questions / Comments