

Esri International User Conference | San Diego, CA Technical Workshops | July 14 & 15, 2011

Designing an Enterprise GIS Security Strategy

Michael E. Young

Agenda

- Introduction
- Esri's Security Strategy
- Assessing Your Security Needs
- Security Trends
- Enterprise-wide Mechanisms
- Product Security
- Cloud Computing Security
- Summary



- Michael E Young

- Esri Senior Enterprise Security Architect
- Enterprise Implementation Services Team (EIST)
- FISMA C&A Application Security Officer
- Certified Information Systems Security Professional (CISSP)



- Question
 - Are you happy with your current security?
- 2009 DOE National Lab Security Maxim list
 - True 80-90% of time
 - The "So We're In Agreement" Maxim
 - If you're happy with your security, so are the bad guys

Three DOE National Labs Hacked this year

Cyberattack Shutters Energy Department Lab

Control No Classified Information Was Compromised, Report Say July 7, 2011 - Eric Chabrow, Executive Editor, GovInfoSecurity.com



A sophisticated cyberattack has shut down Interne services at the Pacific Northwest National Laborato Department facility that conducts IT security resea

An Energy Department spokesman was unavailable but a posting on Twitter by the lab Wednesday sta sophisticated cyberattack has shut down Internet a PNNL. Full access will be restored once we can rep-

As of midmorning Friday EDT, the Pacific Northw

What Does Secure GIS Mean to You?

- Enterprise component integration?
 - Directory Services / LDAP / MS Active Directory
- Standards, Certifications & Regulations?
 - FDCC / FISMA / ISO 2700x / HIPPA
- User Interfaces?
 - ADF, MS Silverlight, Adobe Flex, JavaScript, Rich Clients
- Application vs. security products?
 - ArcGIS Token Service / 3rd Party Single-Sign-On products
- Process, Procedure, Governance?

Don't focus on trying to implement a security silver bullet

Designing an Enterprise GIS Security Strategy

- Identify your Security Needs
 - Assess your environment
 - Datasets, Systems
 - Sensitivity, Categorization, Patterns
- Understand Security Options
 - Enterprise GIS Resource Center
 - Enterprise-wide Security Mechanisms
 - Application Specific Options
- Implement Security as a Business Enabler
 - Improve appropriate availability of information

Designing an Enterprise GIS Security Strategy



Security Risk Management Process Diagram - Microsoft



Reinforcing Trends





Discrete products and services with 3rd party security



Enterprise platform and services with embedded and 3rd party security



Secure GIS Products

- Incorporate security industry best practices
- Trusted geospatial services across the globe
- Meet needs of individual users and entire organizations

- Secure GIS Solution Guidance
 - Enterprise Resource Center
 - <u>http://resources.arcgis.com/</u>
 - Esri security patterns



Foundational Security Principles

- CIA Security Triad
 - Confidentiality
 - Integrity
 - Availability
- Defense in Depth
 - Layers of security across your enterprise



Security Patterns

- Esri security implementation patterns
 - Best practice security guidance
- Leverage
 - National Institute of Standards and Technology (NIST)
- Based on risk level
 - First identify your risk level



To prioritize information security and privacy initiatives, organizations must assess their business needs and risks



- Assess your environment
- Datasets, Systems, Users
- Sensitivity, Categorization

Assess Your Environment

- Choose a security standard
- Perform an assessment relative to standard metrics



Most Useful Metric Tools

*The 2010 State of Cybersecurity from the Federal CISO's Perspective

Identify Sensitive geospatial datasets

Legislation/Policies/Permits

 E.g Privacy Act - Individual identifiable, either directly by georeferenced information or indirect amalgamation

- Confidentiality

- Data is considered confidential by an organization or its use can be economically detrimental to a commercial interest

Natural Resource Protection

- Information can result in the degradation of an environmentally significant site or resource

Cultural Protection

 Information can result in the degradation of an culturally significant site or resource

- Safety and Security

- Information can be used to endanger public health and safety.

*Best Practices for Sharing Sensitive Environmental Geospatial Data

Categorization, Patterns

Formal

NIST Security Categorization Process



Informal

- Simple scenarios Esri customers can relate to

Informal Pattern Selection

Basic

- No sensitive data public information
- All architecture tiers can be deployed to one physical box
- Standard
 - Moderate consequences for data loss or integrity
 - Architecture tiers are separated to separate systems
 - Potential need for Federated Services
- Advanced
 - Sensitive data
 - All components redundant for availability
 - 3rd party enterprise security components utilized



Basic

Identifying Your Security Needs

Basic Security



- Common Attributes
 - Utilize data and API downloads from public clouds
 - Secure services with ArcGIS Token Service
 - Separate internal systems from Internet access with DMZ
 - Reverse Proxy to avoid DCOM across firewalls

Standard Security Attributes

- Web Application Firewall on Reverse Proxy
- Dynamic ArcGIS Tokens
- Separate tiers w/VLANs Web, Database and Management
- Multi-Factor authentication for External users
- Separate Management traffic connections
- Redundant components
- Local copies of all high-availability data
- Install API's on Local ArcGIS Server for Internal Users
- Intrusion Prevention/Detection Systems
- Lock down ports, protocols, services (Hardening Whitepaper)
- Standardize system images (SMS Whitepaper)
- Host-based firewalls on systems
- Browser plug-in restrictions







Advanced

Identifying Your Security Needs

Advanced Security Attributes

- Minimal reliance on external data/systems
- Separate datasets (e.g. Public, Employees, Employee Subset)
- Consider explicit labels
- Clustered Database w/Transparent Data Encryption
- Public Key Infrastructure (PKI) certs
- Local user access via Multi-Factor Authentication
- Remote user access via Hardware Token Multi-Factor
- Network connections redundant w/ IPSec between servers
- SSL/TLS between Clients and Servers (Web and Rich Clients)
- Network Access Control (NAC)





Hackers target top contractor, nab passwords

By Jonathan Stray and Raphael G. Satter - The Associated Press Posted : Monday Jul 11, 2011 19:21:28 EDT

• 2011

Breaches

- Citigroup 360,000 Credit card accounts
- Sony 100+ Million accounts Recovery over \$200 mill
- RSA The security company hacked
- Lockheed Compromise via discoveries from RSA hack
- DOE 3 National Labs This Year (Spearfishing)
- FBI, CIA, PBS, Electronic Arts... and more...
- Security Expert Conclusion (SANS 7/6/2011)
 - Cost of successful attack against targets of choice has fallen dangerously low
- Why?
 - Financial Harm/Gain
 - Company Retribution

Types of Attacks

- 2010 CSI Survey
 - Continuing increase
 - Phishing
 - Malware infection
 - Key solutions
 - Log Management
 - Dashboards



Security Technologies Utilized



Cybersecurity Evolving

- Compliance
 - Shift from compliance-based to continuous monitoring / prioritization
 - 20 Critical Security Controls excellent example
- Location / Privacy concerns
 - More applications utilizing current user location to deliver content
 - Proposed Bills Address Geo-Location Data Privacy (6/15/11)
 - Inform users about what type of information is being collected
 - Obtain permission from consumers before sharing geo-location data
- Geolocation Aggregation
 - Creepy Pinpoints location of targeted individuals via geotagged pictures and social networking services

What is the response?

- Cybersecurity becoming a business process
- IT/Security teams must now know
 - Where data resides
 - Where it moves
 - How to protect it
- Requires comprehensive data security practice
 - Security teams will become business process experts to keep the bad guys disarmed while keeping the good guys productive















Authentication – 3 ArcGIS Server Schemes

- Web Traffic via HTTP
 - 1. Web Services
 - 2. Web Applications

Intranet Traffic via DCOM

3. Local Connections



Authentication

Access Restricted	Authentication Method	Protocol	Description	Encryption
Web Service or Web Application	None	HTTP	Default Internet Connections	N/A
	Basic Digest Windows Integrated	HTTP (SSL optional)	Browser built-in pop-up login dialog box.	Basic None, unless using SSL
	Java EE Container	HTTP (SSL optional)	Web container provides challenge for credentials	Container Managed
	Client Certificates PKI Smart Cards	HTTPS	Server authenticates client using a public key certificate	PKI Managed
Web Application Only	NET Form-based	HTTP (\$SL optional)	Application provides its own custom login and error pages.	None. unless using SSL
	Java ArcGIS Managed	HTTP (SSL optional)	ArcGIS Server provides login page for Java Web App	None. unless using SSL
Web Service Only	Esri Token	HTTP (SSL optional)	Cross Platform, Cross API Authentication	AES-128bit
Local	Windows Integrated	DCOM	Default Local Connections OS Groups AGSUser AGSAdmin	OS Managed

Authentication – User and Role Storage Options

- Java Options
 - Default Apache Derby
 - External Database
 - LDAP
 - MS Active Directory



- .NET Options
 - Default Windows Users and Groups
 - MS SQL Server
 - Custom Provider
 - Instructions for Active Directory and Oracle Providers available

Authorization – Role Based Access Control

- Esri COTS
 - Assign access with ArcGIS Manager
 - Service Level Authorization across web interfaces
 - Services grouped in folders utilizing inheritance
- 3rd Party
 - RDBMS Row Level or Feature Class Level
 - Versioning with Row Level degrades RDBM performance
 - Alternative SDE Views
- Custom Limit GUI
 - Rich Clients via ArcObjects
 - Web Applications
 - Sample code Links in ERC
 - Microsoft's AzMan tool





Filters – 3rd Party

- Firewalls
- Reverse Proxy
 - MS free reverse proxy for IIS 7 (Windows 2008)
- Web Application Firewall
 - Open Source option ModSecurity
- Anti-Virus Software
- Intrusion Detection / Prevention Systems
- Limit applications able to access geodatabase
Filters – Firewall Friendly Scenario

- Web Application Firewall (WAF) in DMZ
- File Geodatabase (FGDB) in DMZ
 - One-way replication via HTTP(s)
 - Deployed to each web server for performance
 - Internet users access to subset of Geodatabase



Filters

- Why no Reverse Proxy in DMZ?
 - One-off component / no management, minimal filtering
- Multi-Function Web Service Gateways
 - Store SSL Certificates / SSL Acceleration
 - URL Rewrite
 - Web Application Firewall



Encryption – 3rd Party Options

- Network

- IPSec (VPN, Internal Systems)
- SSL (Internal and External System)

- File Based

- Operating System BitLocker
- GeoSpatially enabled PDF's combined with Certificates
- Hardware (Disk)

- RDBMS

- Transparent Data Encryption
- Low Cost Portable Solution SQL Express 2008 w/TDE



Logging/Auditing

Esri COTS

- Geodatabase history
 - May be utilized for tracking changes
- ArcGIS Workflow Manager
 - Track Feature based activities
- ArcGIS Server 10 Logging
 - "User" tag allows tracking of user requests
- 3rd Party
 - Web Server, RDBMS, OS, Firewall
 - Consolidate with a SIEM

86 % of victims had evidence of the breach in their logs, yet 61 % of the breaches were discovered by a third party

*Verizon's 2010 Data Breach Investigations Report



Product Security Options

Rich Clients Mobile ArcGIS Server Cloud Services







Rich Client Security



Rich Client Security

Desktop

- Client typically with most access to sensitive data
- Variety of system connections
 - Direct Connect RDBMS
 - Application Connect SDE
 - HTTP Service GeoData Service
 - Integration with Token Service
 - Windows native authentication
 - SSL and IPSec Utilization
- ArcObject Development Options
 - Record user-initiated GIS transactions
 - Fine-grained access control
 - Edit, Copy, Cut, Paste and Print



Rich Client Security

ArcGIS Explorer Communication

- Explorers for different users or topics
- Focused data and functions in one place
- You manage and customize





- More
 - Platforms
 - ArcPad
 - ArcGIS Mobile
 - iPhone
 - Android
 - Windows 7
 - Functionality/Storage
 - User-base

Los Angeles Times

Critical vulnerability found in Apple's iPhone, iPad operating system



Surfing to the wrong Web page or opening the wrong PDF file on your iPhone could allow hackers

- Leads to
 - Increased Hacker Attention

ArcGIS Mobile Security Touch Points



ArcGIS Mobile

- Encrypt Communication
 - HTTPS (SSL) or VPN tunnel
- Web Service Authentication / Authorization
 - Windows Authentication or Token Service
 - Filter by OS / IP / Unique Device Identifier
- Encrypt data at Rest
 - Windows Mobile Crypto API
 - 3rd Party tools for entire storage system
- Mobile Device Management
 - Good Technology...



ArcGIS Server Security 0 ArcGIS Server

Common Questions/Issues

- Is Communication Across Wire Secure by Default?
 - No
 - Communication via ArcGIS Server and all clients is clear-text by default
 - Secure web communication with an SSL Certificate
 - Secure internal DCOM communication with IPSec

Common Questions/Issues

- Is a reverse proxy required?
 - No
 - Some customers implement to eliminate DCOM traffic across firewalls
 - Used with Web Application Firewall improves security posture



Common Questions/Issues

Is there Security Hardening Guidance?

- Yes
 - Check out the ERC Implementation Gallery
 - Next update expected in 2011 Version 10 Win 2k8



Common Questions/Issues

Should I assign the Everyone group to the root in ArcGIS Manager?

- Depends
 - Everyone will have access to your services by default
 - OK for Basic security risk environments
 - NOT recommended for any Standard or Advanced security
 - Deny by default used in higher risk environments

Common Questions/Issues

- Can I provide security more granular then service level?
 - Yes
 - SDE Views or 3rd Party Software
 - Integrated security model





Flowing web user identity down to the database

- Integrated Security Model (ISM)
- Flow web user identity to database via proxy user
 - Logging Non-repudiation across all architecture tiers for high risk security environments
 - Row-Level Security Database driven security model for highrisk security environments
- Current Status
 - Customer scenarios collected
 - Simple layer level security performance validation completed
 - 10-20% performance overhead
 - More complex scenarios to be validated next
 - **Basic documentation online for Java ArcGIS Server**

ISM Initial Validation Configuration



- Web Server
 - MS IIS



- Java ArcGIS Server 10
- LDAP (Derby) Users & Groups Security Provider



- Oracle Database

- Proxy user sessions
- Table level access (Layer security)

Integrated Security Model

A Quick Peek At Row Level Security



Web Service User with Permissions to both High (Red) and Low (Green) Features

Integrated Security Model

Geospatial Security Paradox



As Expected: Web service user with Low access only shows Green (Low) Paradox: Lack of information can be information. Road gaps above can be intuitively "filled in"

Security Model



User Local Access to SOM

Windows

- Access managed by operating system of SOM machine
- Solaris and Linux
 - Users managed by ArcGIS Server Manager
- Add users to appropriate group
 - Simplistic access levels (None, Read, Full)

agsusers ♦ View and access services

<u>agsadmin</u>

Add, delete, or modify services
Start, stop, or pause services
Add, remove, or modify server directories
Create Web mapping applications
Add or remove SOC machines
View statistical information

Server Data Access

- Share folders that contain GIS resources
 - Grant SOC account Read and/or Write permission to the folder



- Add SOC as a user of your database
 - Grant SOC account Read and/or Write permission to each geodatabase



Management User Interface Access

- ArcGIS Services Directory
 - Available as part of ArcGIS Server installation
 - Typically not exposed for Standard security needs to public
- REST API Admin
 - Manages access to local ArcGIS Services Directory
 - Maintains REST cache
 - Requires membership in agsadmin group
 - Recommend to configure no public access
- ArcGIS Manager
 - Recommend to configure no public access

GIS resource access

Local security





Web security

Service capabilities



eneral.	Perameters	Capebilites
Select	and configure	capabilities
28	agoing Calways	s enabled)
10.0	eture Access	
ΞM	uble Deta Acc	608
Ξw	HS-	
Ex	ML	
E.M	etwork Analysi	÷
25	TT	
	trable web ac	

Implementing Web Access Control

- 1. Implement SSL
- 2. Choose user/role store
- 3. Assign users to roles (as necessary)
- 4. Assign roles to resources
- 5. Enable security

Authenticating to services with Token

• What is a token?

hpWKwqlTkOKiQipeXmyKQEGJzAfZZsVxYVD1%2b5XCWN

- Why do you need it?
 - Services don't have a logon user interface
- How does it work?
 - ArcGIS Server Token Service
- Where do you get it?
 - Request a Token from Token Service

ArcGIS Server Security Web Service API Security Options

Bind token in a proxy page

Embed Token

Write full logon access to the token service

(e.g., ArcGIS Desktop, custom application)



Web

Version 10 Security Enhancements

- AGS Manager
 - Searchable user/roles
 - Application Level User Activity Logging
- Database level security option
 - Added to REST API
 - Passes user context to database
 - Control all data access at data tier
- Web Service Interface Security Improvements





What lays ahead?

- ArcGIS Server 10.1
 - Say goodbye to DCOM
 - Adding a publisher role
 - Administrative API access



Geospatial Cloud Computing Security



Geospatial Cloud Security

Is Cloud computing safe?

Classic answer: It depends...

Security Benefits

- Virtualization / Automation
 - Expedite secure configurations with images
- Broad network access
 - Reduce removable media needs
 - Segmentation Public data -> Cloud & sensitive -> Internal
- Potential economies of scale
 - Lower cost backup copies of data
- Self-service technologies
 - Apply security controls on demand

Geospatial Cloud Security

Risks

- Vendor Practice Dependence
 - Potential sub-standard security controls
 - Loss of governance over data
- Vendor Lock-In
 - Services termination data loss
 - Portability
 - Lost internal capabilities to support
- Sharing resources (Multi-tenancy)
 - Access to other's data
 - Unclear security responsibilities
 - Increased data transmitted = Increased disclosure risk
- Deployment Model Threat Exposure Levels
 - Private = Lowest Community = More Highest = Public

Geospatial Cloud Security

Cloud platforms utilized by Esri

- System Admin Access (laaS)
 - ArcGIS Server on Amazon EC2
 - Terremark Cloud (Now Verizon)
 - Private Cloud
- Developer Access (PaaS)
 - Esri Web Mapping APIs (JavaScript, Flex, Silverlight)
 - Microsoft Azure ArcGIS Applications
- End User Solutions (SaaS)
 - ArcGIS Online
 - Business Analyst Online
 - ArcGIS Explorer Online
Which Cloud Deployment Model?

- Cloud Deployment Location
 - Public (e.g Amazon)
 - Private (e.g. Internal Corporate)
- Primary driver -> Security
- Organizations from midmarket up, will have a mix of public & private
 - June 2010 IDC IT Executive Survey

What are your Security Needs?

- Assess your security needs
 - Data sensitivity
 - Public domain, sensitive, classified
 - User types
 - Public, internal
 - Categorize security needs
 - Basic, standard, advanced
- Most public cloud implementations are basic
 - Security similar to social networking sites (Facebook)
 - Most GIS users have only basic security needs

Hot topics

- Data Location
 - International concerns with Patriot Act
 - Some Cloud providers don't assure location
- Identity Management
 - Long-term vision formulating
 - National Strategy for Trusted Identities (Released 6/25/10)
- Shared Responsibility Model
 - Details not delineated
 - Regulatory compliance questionable







Cloud Best Practices by Platform



CSO: SaaS, PaaS, and IaaS: A security checklist for cloud models

IAAS Best practices

- Similar to internal ops
 - Break up tiers
 - Protect in transit
 - Protect at rest
 - Credential management
 - Built-in OS Firewalls
 - AGS App Security



ArcGIS Server on Amazon EC2

- Default
 - Web and App Tiers combined
- Scaling out
 - Elastic Load Balancing
 - What about supporting infrastructure?



Scaling Out



ArcGIS Server on Amazon EC2

Minimize your administrative attack surface



Amazon EC2 Security

- Secured physical facilities
- Logically secure EC2 instances
- Configurable firewall to control ingress access
- Standard ArcGIS Server security
- Optional multifactor authentication
- What about the users of EC2?

Amazon EC2 Security



Researchers: AWS Users Are Leaving Security Holes

Researchers in Germany have found abundant security problems within Amazon's cloud-computing services due to its customers either ignoring or forgetting published security tips.

By Jeremy Kirk Mon, June 20, 2011



Utilize the security guidelines available

Product Specific Guidance

- ArcGIS Server on Amazon EC2
 - AMI not hardened beyond Windows 2008 Server defaults
 - Creating security hardened AMI
 - Part of GeoCloud initiative
 - Basic Esri Online Help guidance
 - Amazon Security Best Practices (Jan 2011)
- ArcGIS Online Sharing Content
 - Online Help Sharing Content / Participating in Groups
 - Recent SAS70 Type 2 review of Esri hosting services



Designing an Enterprise GIS Security Strategy

- **1.** Identify your Security Needs
 - Assess your environment
 - Utilize patterns
- 2. Understand Current Security Trends
- 3. Understand Security Options
 - Enterprise GIS Resource Center
 - Enterprise-wide Security Mechanisms
 - Application Specific Options
- 4. Implement Security as a Business Enabler
 - Improve appropriate availability of information

- Security is NOT about just a technology
 - Understand your organizations GIS risk level
 - Utilize Defense-In-Depth
- Secure Best Practice Guidance is Available
 - Check out the Enterprise GIS Resource Center!
 - Drill into details by mechanism or application type
 - Professional Services Enterprise GIS Security Assessment
- Cloud Computing for GIS Has Arrived
 - Security is evolving quickly
 - Security in the cloud is a shared responsibility

Need more?

- ArcGIS Server Application Security UC Sessions
 - Building Secure Applications
 - Thurs 1:30-2:45
- Professional Services Offering
 - Enterprise GIS Security Review
 - <u>http://www.esri.com/services/professional-</u> <u>services/implementation/enterprise.html</u>

Resources

- Esri Enterprise GIS Resource Center (Security)
 - http://resources.arcgis.com/content/enterprisegis/10.0/security
- CSI Computer Crime and Security Survey 2010-2011
 - <u>http://gocsi.com/survey</u>
- Web Browser Security Test Results Summary: Q1 2010
 - http://nsslabs.com/test-reports/NSSLabs Q12010 BrowserSEM Summ FINAL.pdf
- Windows on Amazon EC2 Security Guide
 - <u>http://developer.amazonwebservices.com/connect/entry.jspa?externalID=1767</u>
- Selected Documents on Confidentiality and Geospatial Data
 - <u>http://sedac.ciesin.columbia.edu/confidentiality/SelectedDocuments.html</u>
- SaaS, PaaS, and IaaS: A Security Checklist
 - <u>http://www.csoonline.com/article/660065/saas-paas-and-iaas-a-security-checklist-for-cloud-models</u>

Resources

- NIST Information Security Publication Website
 - <u>http://csrc.nist.gov/publications/PubsSPs.html</u>
- Providing SSO To Amazon EC2 From An On-Premises Windows Domain
 - <u>http://download.microsoft.com/download/6/C/2/6C2DBA25-C4D3-474B-8977-</u>
 <u>E7D296FBFE71/EC2-Windows%20SSO%20v1%200--Chappell.pdf</u>
- DOE Argonne National Labs Security Maxims
 - <u>http://www.ne.anl.gov/capabilities/vat/pdfs/security_maxims.pdf</u>
- GAO Guidance Needed with Implementing Cloud Computing
 - http://www.gao.gov/new.items/d10513.pdf
- FY 2010 Report to Congress on Implementation of FISMA
 - http://www.whitehouse.gov/sites/default/files/omb/assets/egov_docs/FY10_FISMA.pdf
- Best Practices for sharing sensitive environmental geospatial data (2010)
 - <u>http://www.geoconnections.org/publications/Key_documents/Sensitive_Env_Geo_Data</u>
 <u>Guide_EN_v1.pdf</u>

Contact Us At:

Enterprise Security <u>esinfo@esri.com</u> Michael Young <u>myoung@esri.com</u>

Where Do You Need More Security Guidance From Esri?

Don't Forget To Fill Out Your Survey at: www.esri.com/sessionevals

