



**Esri International User Conference | San Diego, CA**  
**Technical Workshops | 07/12/2011**

# **ArcGIS Server Performance and Scalability—Testing Methodologies**

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# Introductions

- Who are we?
  - Enterprise implementation
- Target audience
  - GIS administrators
  - DBAs
  - Architects
  - Developers
  - Project managers
- Level
  - Intermediate

**Please!**  
Turn **OFF** cell phones  
and paging devices



# Objectives

## Performance engineering—concepts and best practices

- **Technical**
  - Solution performance factors
  - Tuning techniques
  - Performance testing
  - Capacity planning
- **Managerial**
  - Skills
  - Level of effort
  - Risks
  - ROI

# Agenda

## **Solution performance engineering**

- **Introduction**
- **Performance engineering in project phases**
  - **Requirements**
  - **Design**
- Lunch**
- **Development**
- **Deployment**
- **Operation and maintenance**

# Performance, Scalability, and Capacity—Introduction



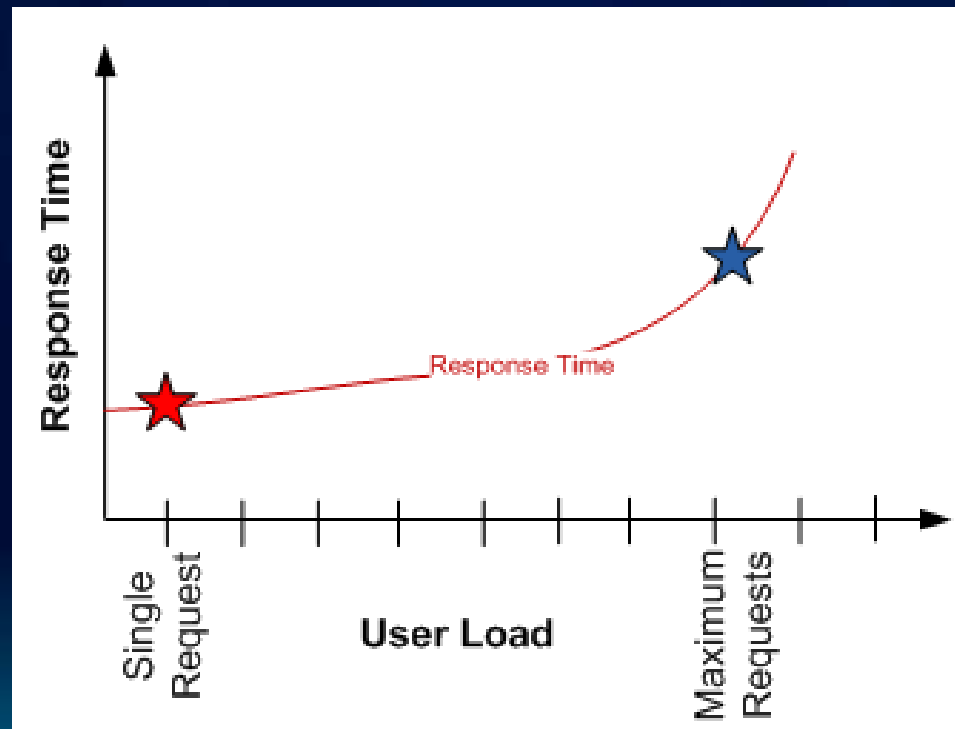
# Performance Engineering

## Benefits

- **Lower costs**
  - Optimal resource utilization
  - Less hardware and licenses
  - Higher scalability
- **Higher user productivity**
  - Better performance
- **Reputation**
  - User satisfaction

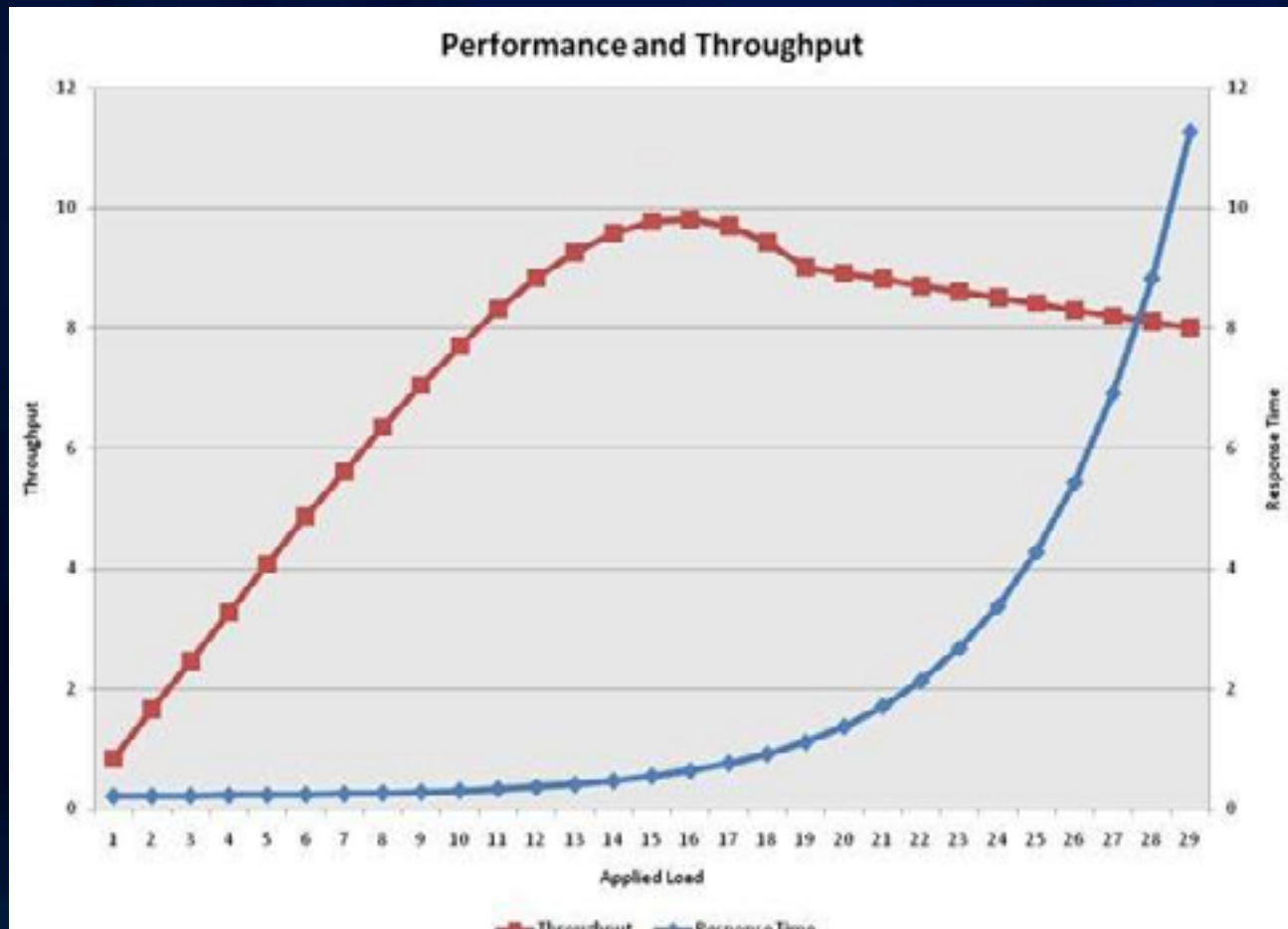
# Performance and Scalability Definitions

- **Performance:** The speed at which a given operation occurs
- **Scalability:** The ability to maintain performance as load increases



# Performance and Scalability Definitions

**Throughput:** The amount of work accomplished by the system in a given period of time





# Performance and Scalability Definitions

## Defining system capacity

- **System capacity can be defined as a user load corresponding to**
  - **Maximum throughput**
  - **Threshold utilization, e.g., 80**
  - **SLA response time**

# Project Life Cycle Phase

Performance engineering applied at each step



# Project Life Cycle Phase

## Performance engineering applied at each step

- **Requirements**
  - Quality attributes, e.g., SLA
- **Design**
  - Performance factors, best practices, capacity planning
- **Development**
  - Performance and load testing
  - Tuning
- **Deployment**
  - Configuration, tuning, performance, and load testing
- **Operation and maintenance**
  - Tuning
  - Capacity validation

# Performance Engineering —Solution Requirements



# Requirements Phase

Performance engineering addresses quality attributes.

## Functional Requirements



- Visualization
- Analysis
- Workflow Integration

## Quality Attribute Requirements



- Availability
- Performance & Scalability
- Security

# Requirements Phase

- **Define System Functions**
  - What are the functions that must be provided?
- **Define System Attributes**
  - Nonfunctional requirements should be explicitly defined.
- **Risk Analysis**
  - An assessment of requirements
  - Intervention step designed to prevent project failure
- **Analyze/Profile Similar Systems**
  - Design patterns
  - Performance ranges

# **Performance Engineering —Solution Design Phase**



# Design Phase

## Selection of optimal technologies

- **Meet functional and quality attributes.**
- **Consider costs and risks.**
- **Understand technology tradeoffs, e.g.:**
  - **Application patterns**
  - **Infrastructure constraints**
  - **Virtualization**
  - **Centralized vs. federated architecture**



# Design Phase

## Performance Factors

# Design Phase—Performance Factors

## Design, Configuration, Tuning, Testing

- Application
- GIS Services
- Hardware Resources

# Design Phase—Performance Factors

## Application

- Type, e.g., mobile, web, desktop
- Stateless vs. state full (ADF)
- Design
  - Chattiness
  - Data access (feature service vs. map service)
- Output image format



# Design Phase—Performance Factors

## Application Types

- Architecture
  - [resources.arcgis.com/content/enterprise/10.0/architecture](http://resources.arcgis.com/content/enterprise/10.0/architecture)

### Rich Client Applications



Desktop applications that operate in stand-alone, connected, and sometimes connected scenarios.

### Web Applications



Browser-based applications that operate in connected scenarios and optionally leverage browser plug-ins.

### Services



Standards-based service interfaces that support external applications and systems.

### Mobile



Mobile applications that operate in stand-alone, connected, and sometimes connected scenarios.



# Design Phase—Performance Factors

## Application Security

- Security
  - [resources.arcgis.com/content/enterprise/10.0/application\\_security](https://resources.arcgis.com/content/enterprise/10.0/application_security)



# Design Phase—Performance Services

## Application—Output image format

- **PNG8/24/32**
  - Transparency support
  - 24/32 good for antialiasing, rasters with many colors
  - Lossless: Larger files ( > disk space/bandwidth, longer downloads)
- **JPEG**
  - Basemap layers (no transparency support)
  - Much smaller files

# Design Phase—Performance Factors

## GIS Services

# Design Phase—Performance Factors

## GIS Services—Map Service

### Source document (MXD) optimizations

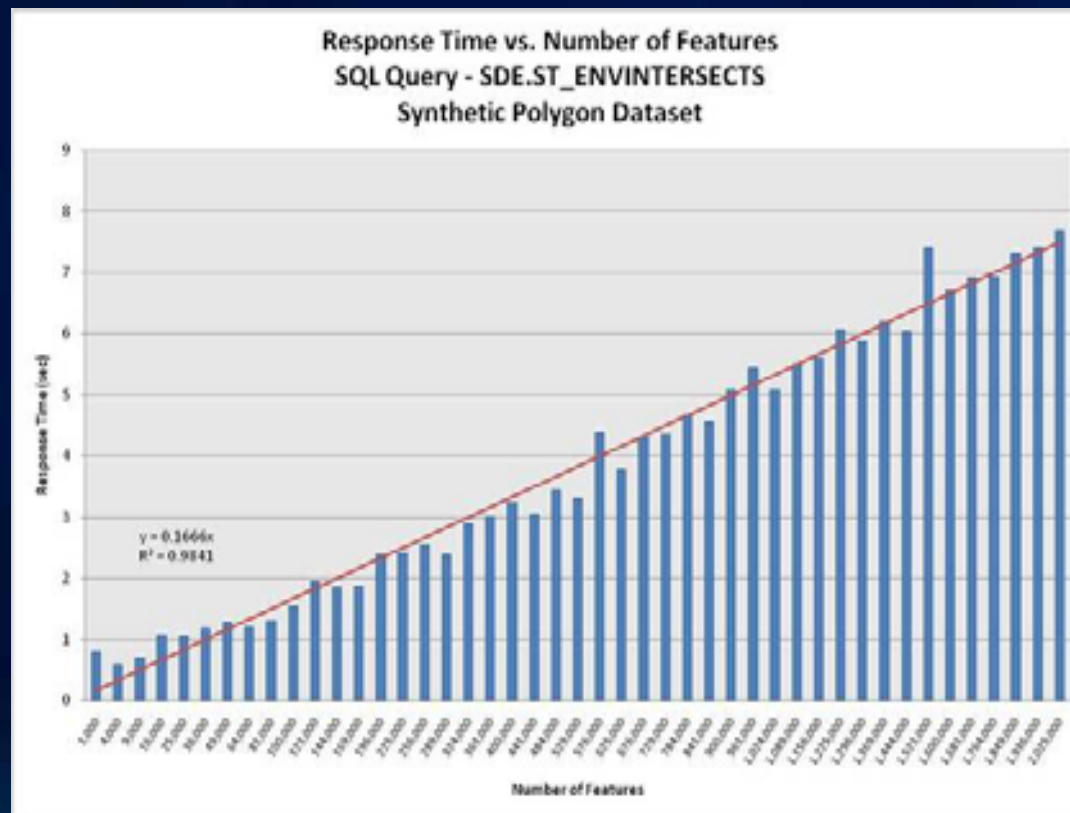
- **Keep map symbols simple.**
  - **Avoid multilayer, calculation-dependent symbols.**
  - **Spatial index.**
  - **Avoid reprojections on the fly.**
  - **Optimize map text and labels for performance.**
    - **Use annotations.**
    - **Cost for Maplex and antialiasing.**
  - **Use fast joins (no cross db joins).**
  - **Avoid wavelet compression-based raster types (MrSid, JPEG2000).**



# Design Phase—Performance Factors

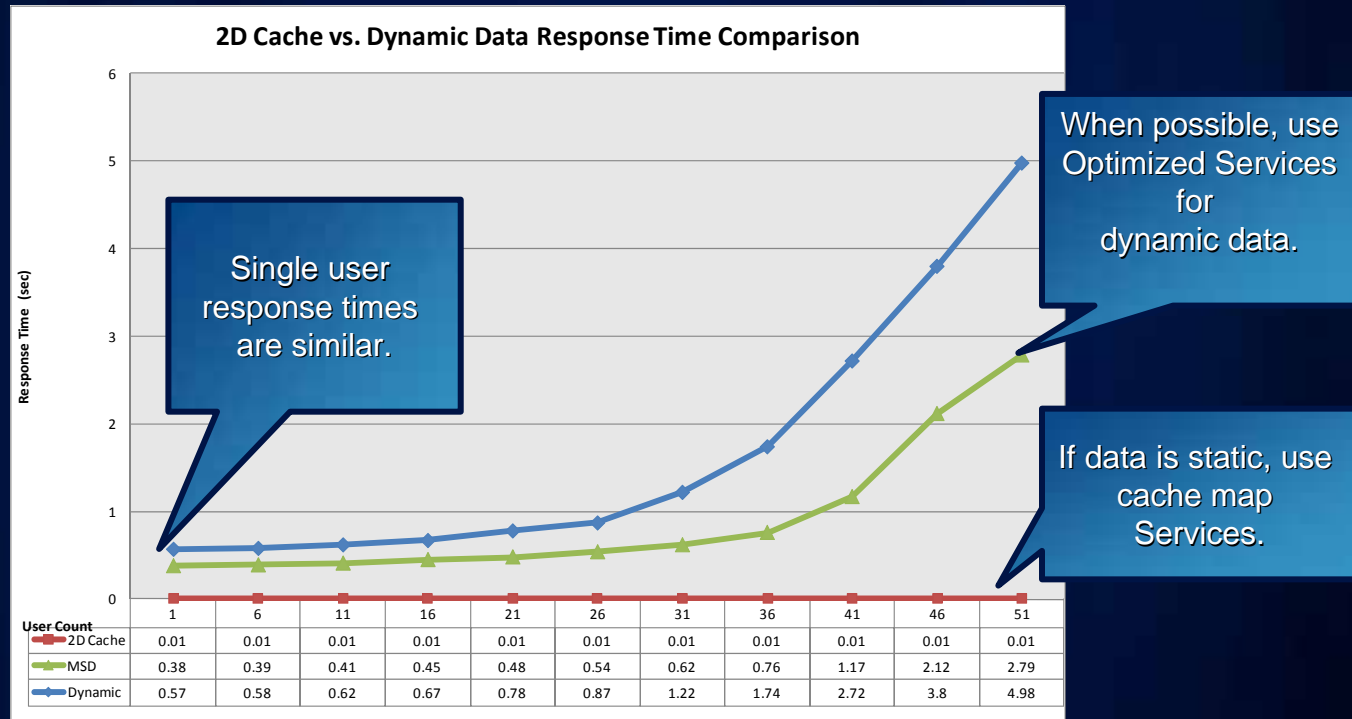
## GIS Services—Map service

- Performance linearly related to number of features



# Design Phase—Performance Factors

## Performance Test Cache vs. MSD vs. MXD



*Cache map services use the least of hardware resources.*

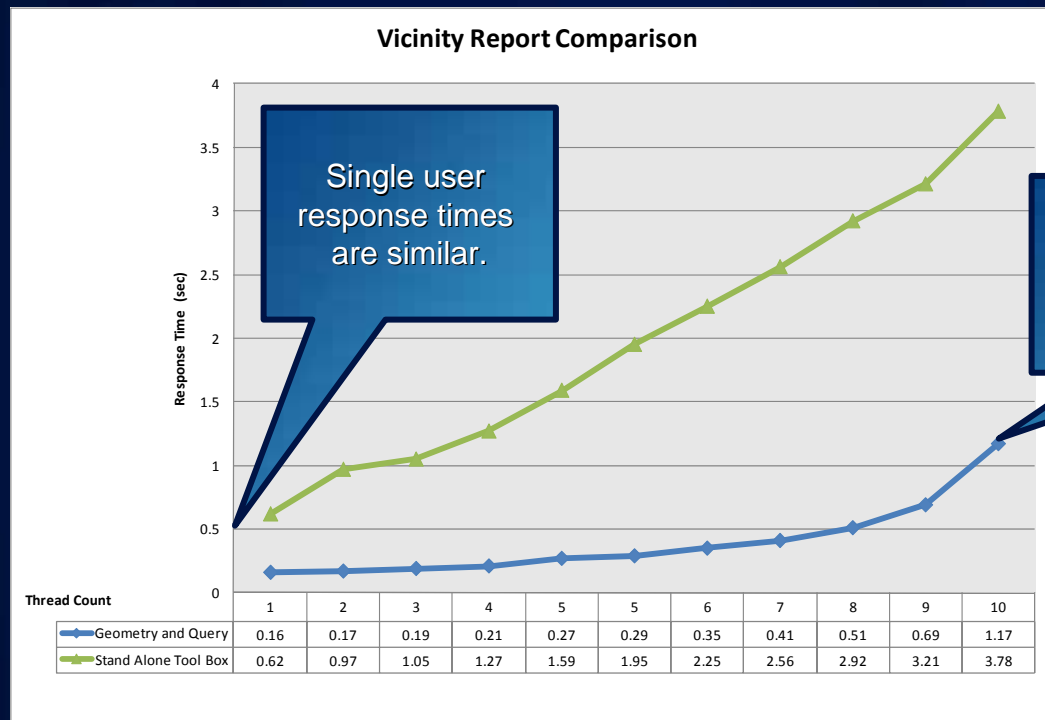
# Design Phase—Performance Factors

## GIS Services—Geoprocessing

- Precompute intermediate steps when possible.
- Use local paths to data and resources.
- Avoid unneeded coordinate transformations.
- Add attribute indexes.
- Simplify data.

# Design Phase—Performance Factors

## GIS Services—GP vs. Geometry



# Design Phase—Performance Factors

## GIS Services—Image

- **Tiled, JPEG compressed TIFF is the best (10–400% faster).**
- **Build pyramids for raster datasets and overviews for mosaic datasets.**
- **Tune mosaic dataset spatial index.**
- **Use JPGPNG request format in web and desktop clients.**
  - **Returns JPEG unless there are transparent pixels (best of both worlds).**

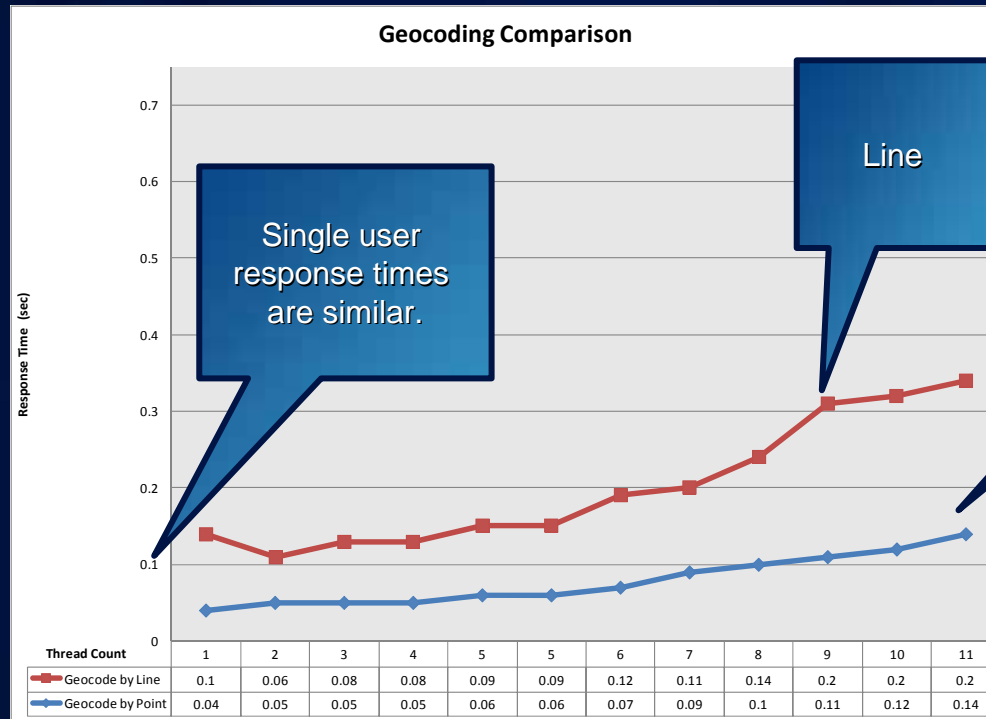
# Design Phase—Performance Factors

## GIS Services—Geocode

- **Use local instead of UNC locator files.**
- **Services with large locators take a few minutes to warm up.**
- **New 10 Single Line Locators offer simplicity in address queries but might be slower than traditional point locators.**

# Design Phase—Performance Factors

## GIS Services—Geocode



# Design Phase—Performance Factors

## GIS Services—Geodata

- **Database Maintenance/Design**
  - Keep versioning tree small, compress, schedule synchronizations, rebuild indexes and have a well-defined data model.
- **Geodata Service Configuration**
  - Server Object usage timeout (set larger than 10 min. default)
  - Upload/Download default IIS size limits (200 K upload/ 4 MB download)



# Design Phase—Performance Factors

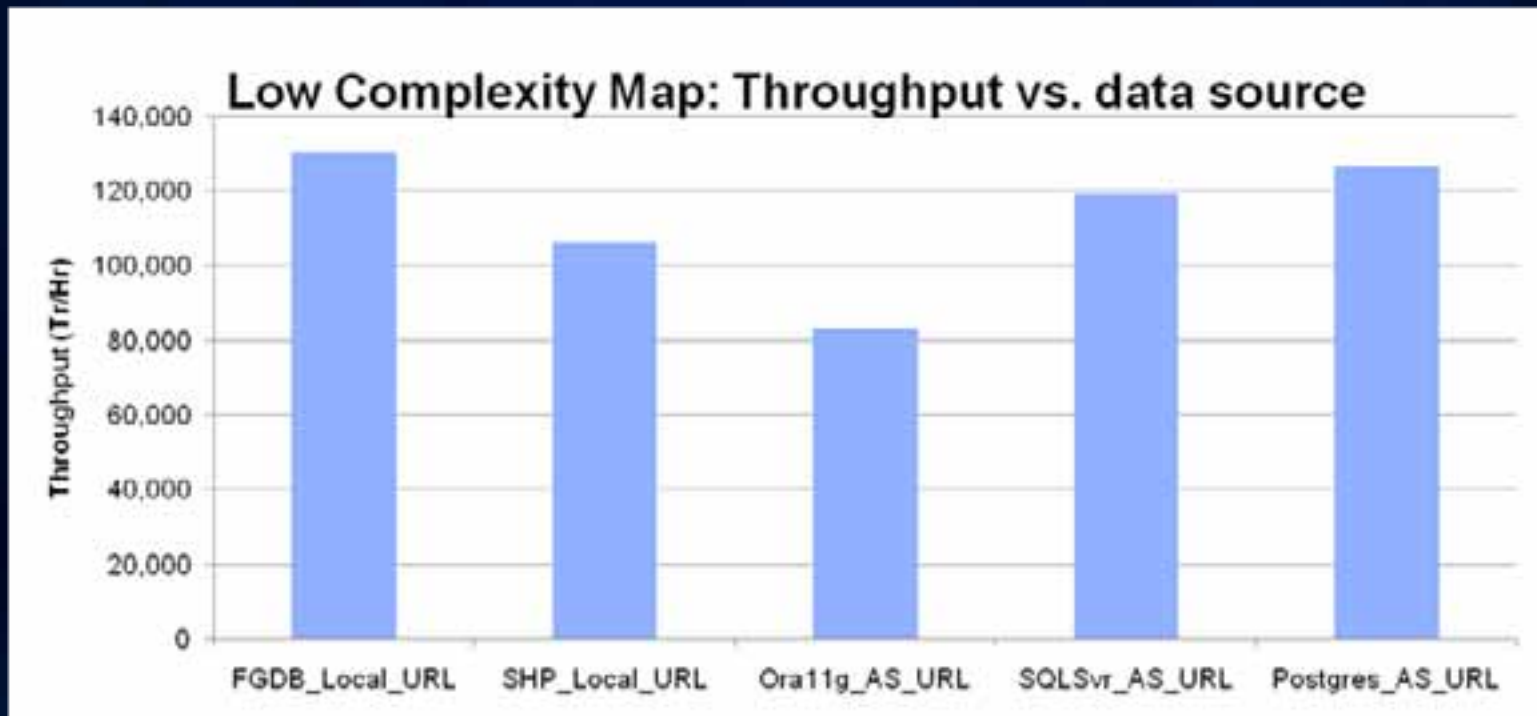
## GIS Services—Feature

- Trade-off between client-side rendering and sending large amounts of data over the wire

# Design Phase—Performance Factors

## GIS Services—Data storage

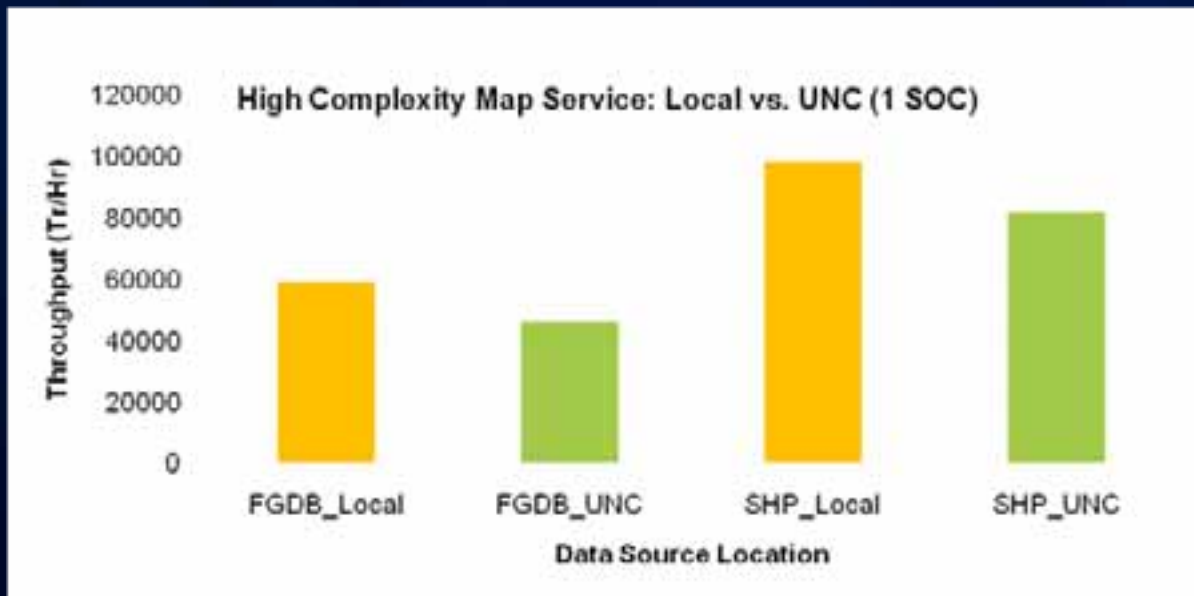
- Typically a low impact
- Small fraction (< 20%) of total response time



# Design Phase—Performance Factors

## GIS Services—Data source location

- Local to SOC machine
- UNC (protocol + network latency overhead)



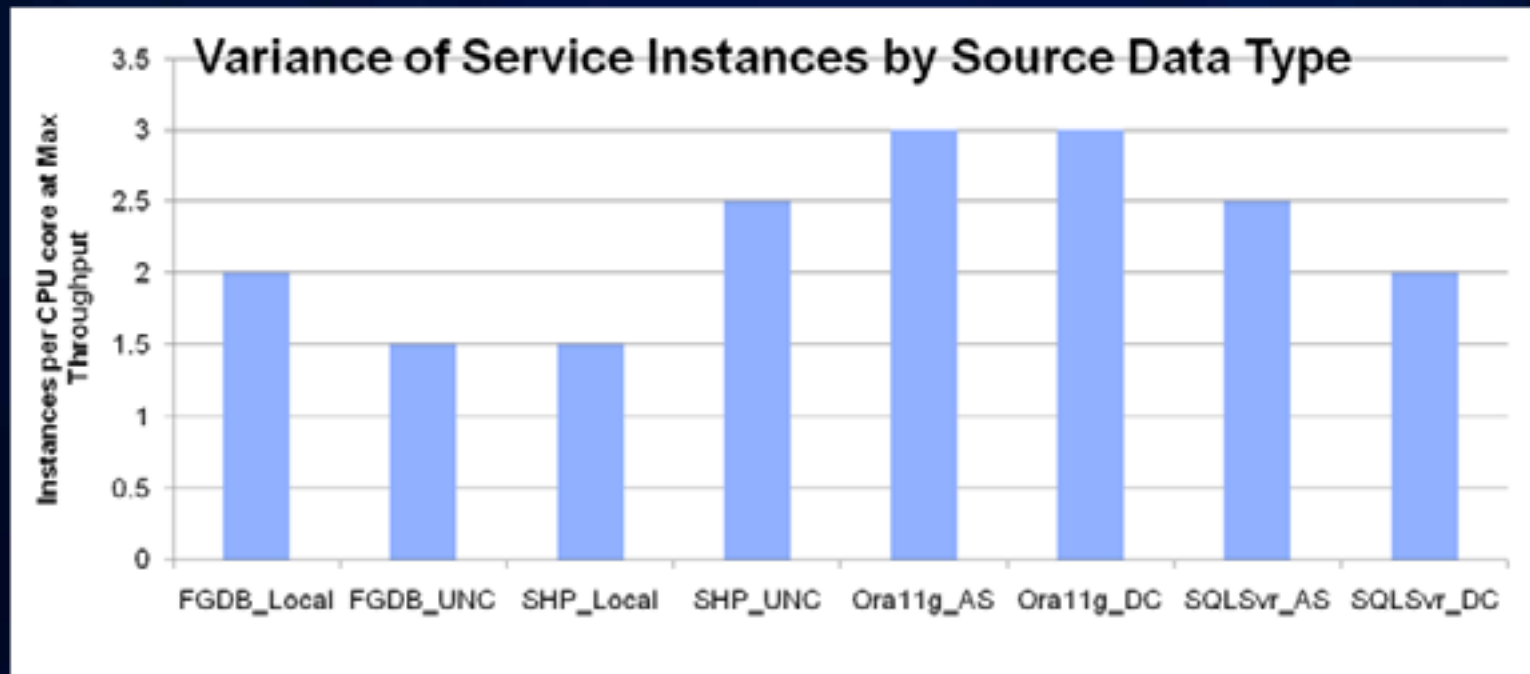
*All disks being equal, locally sourced data results in better throughput.*

# Design Phase—Performance Factors

## GIS Services—ArcSOC instances

ArcSOC Instances max =  $n * \text{\#CPU Cores}$

$n = 1 \dots 4$



*If max SOC instances are underconfigured, system will not scale.*

# Design Phase—Capacity Planning

# Design Phase—Capacity Planning

## CPU Factors

1. User load: Concurrent users or throughput
2. Operation CPU service time (model)—**performance**
3. CPU SpecRate

$$\# CPU_t = \frac{ST_b \times TH_t \times 100}{3600 \times \%CPU_t} \times \frac{SpecRatePerCPU_b}{SpecRatePerCPU_t}$$

subscript t = target

subscript b = benchmark

ST = CPU service time

TH = throughput

%CPU = percent CPU

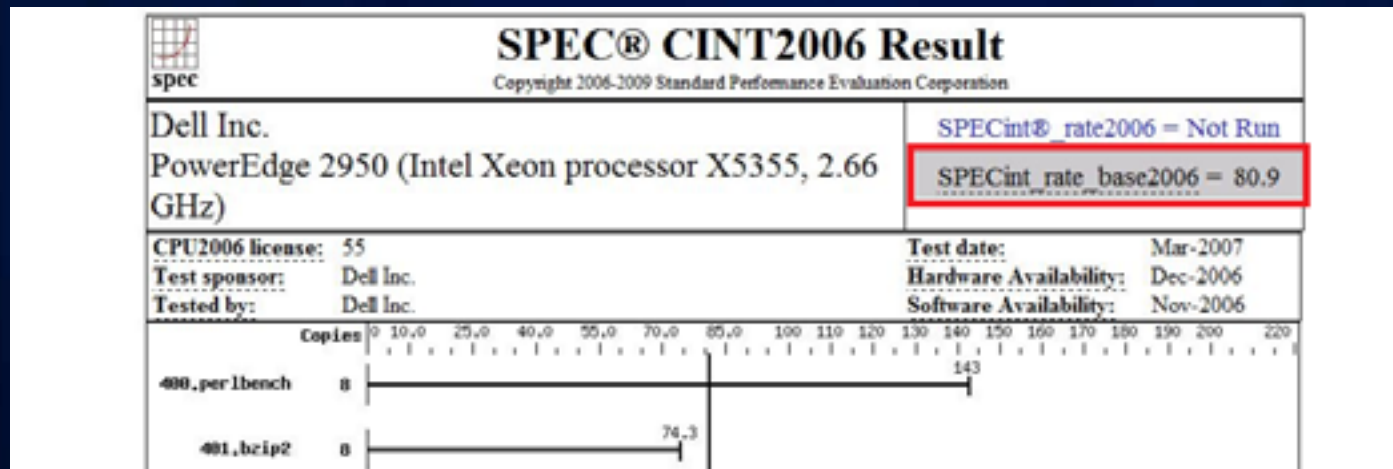
## Design Phase—Capacity Planning

- Service time determined using a load test
- Capacity model expressed as Service Time

$$ST = \frac{\#CPU \times 3600 \times \%CPU}{TH \times 100}$$

# Design Phase—Capacity Planning

## CPU





# Design Phase—Capacity Planning

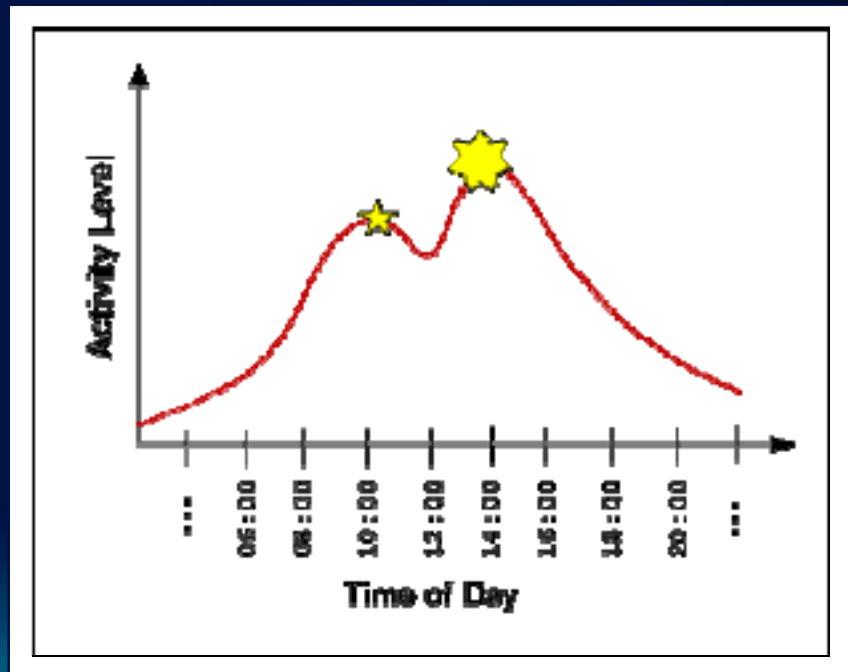
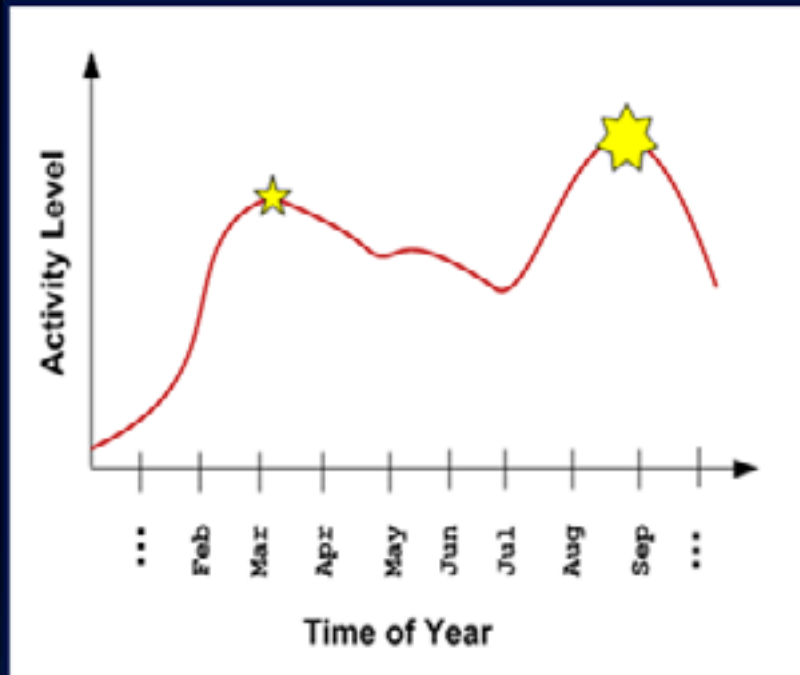
## Additional Resources

- System Designer
- Guide: Capacity Planning and Performance Benchmarks
  - [resources.arcgis.com/gallery/file/enterprise-gis/details?entryID=6367F821-1422-2418-886F-FCC43C8C8E22](http://resources.arcgis.com/gallery/file/enterprise-gis/details?entryID=6367F821-1422-2418-886F-FCC43C8C8E22)
- CPT
  - [http://www.wiki.gis.com/wiki/index.php/Capacity\\_Planning\\_Tool](http://www.wiki.gis.com/wiki/index.php/Capacity_Planning_Tool)

# Design Phase—Capacity Planning

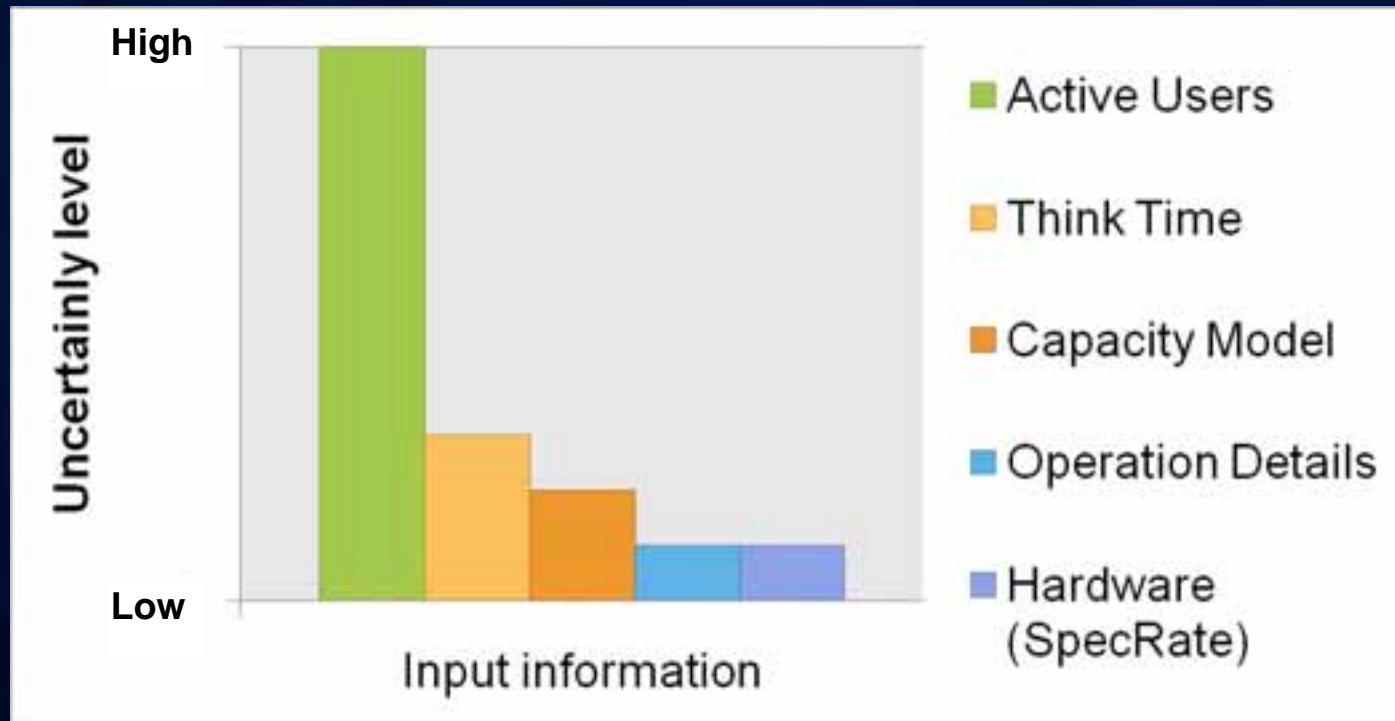
## Uncertainty of input information—Planning hour

- Identify the Peak Planning Hour (most cases)



# Design Phase—Capacity Planning

## Uncertainty of input information

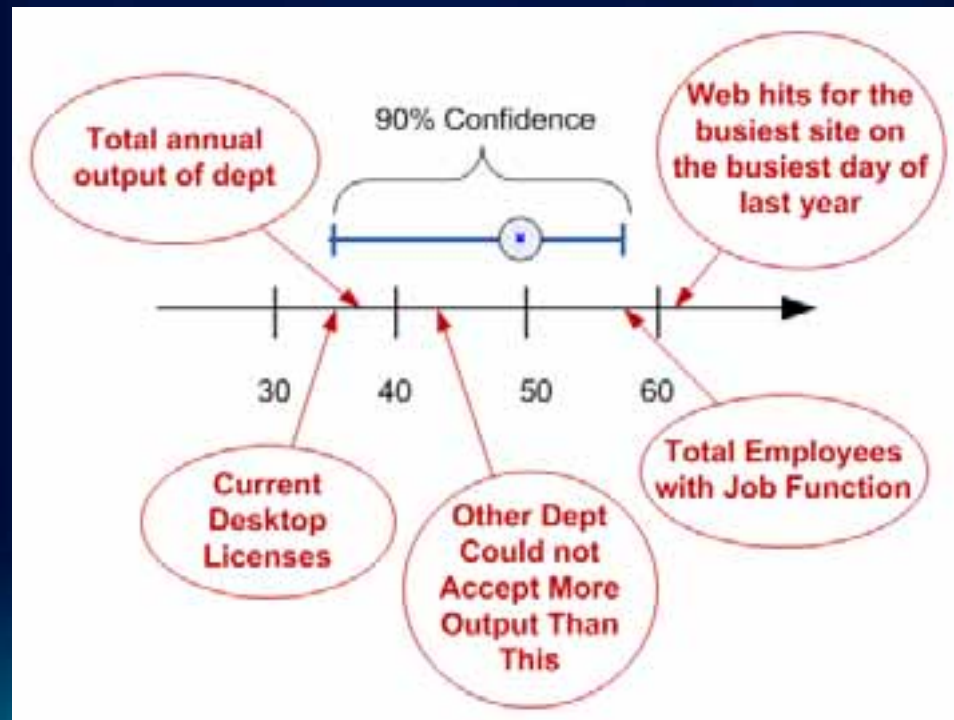


*Define user load first*

# Design Phase—Capacity Planning

## Uncertainty of input information

- License
- Total employees
- Usage logs



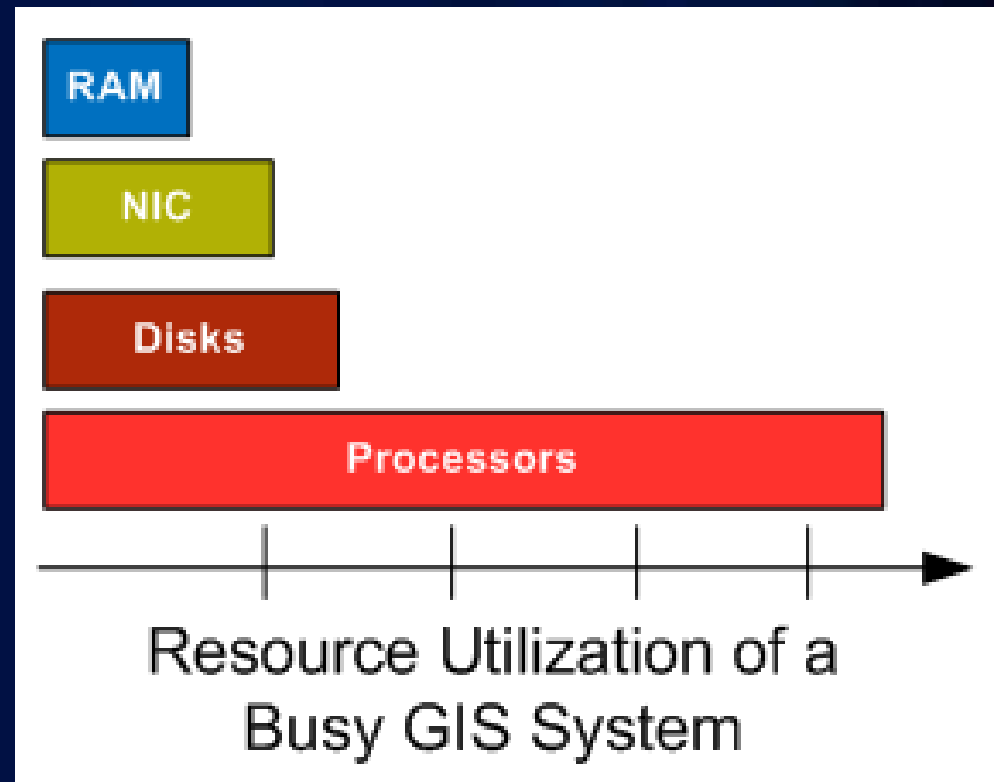
# Design Phase—Performance Factors

## Hardware Resources

# Design Phase—Performance Factors

## Hardware Resources

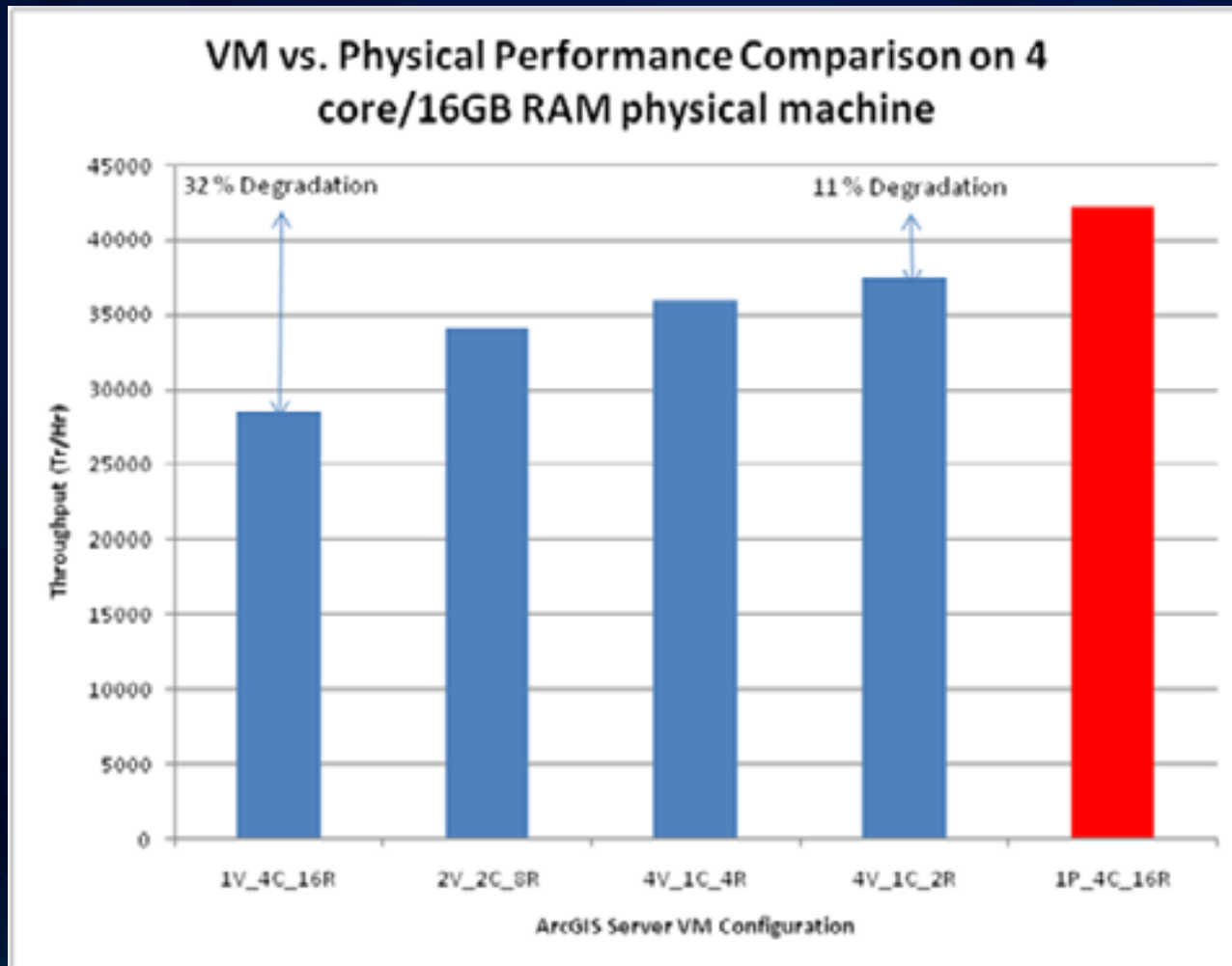
- CPU
- Network bandwidth and latency
- Memory
- Disk



*Most well-configured and tuned GIS systems are processor-bound.*

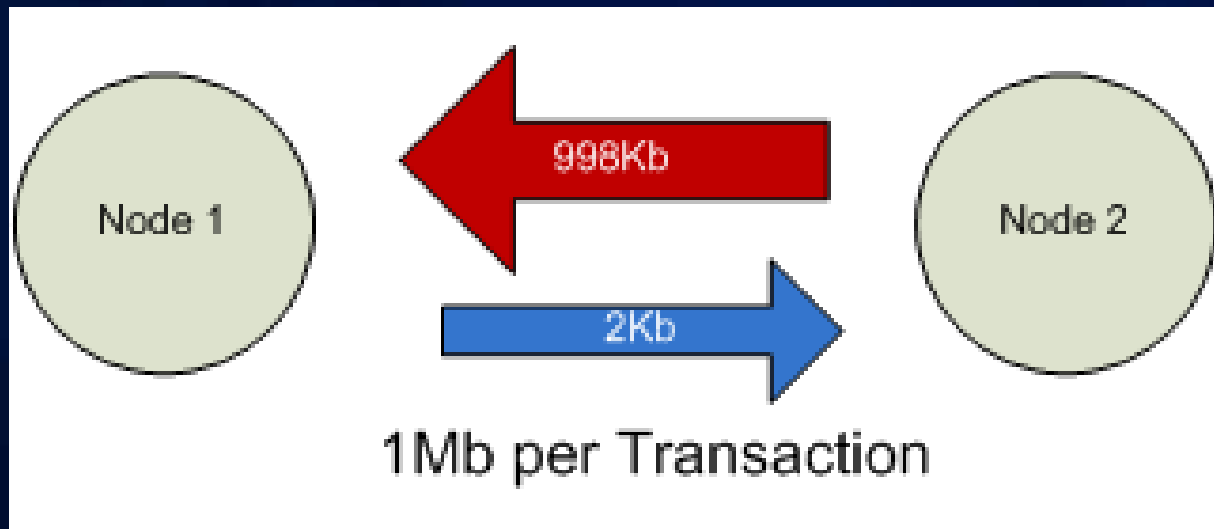
# Design Phase—Performance Factors

## Hardware Resources—Virtualization overhead



# Design Phase—Performance Factors

## Hardware Resources—Network bandwidth directionality

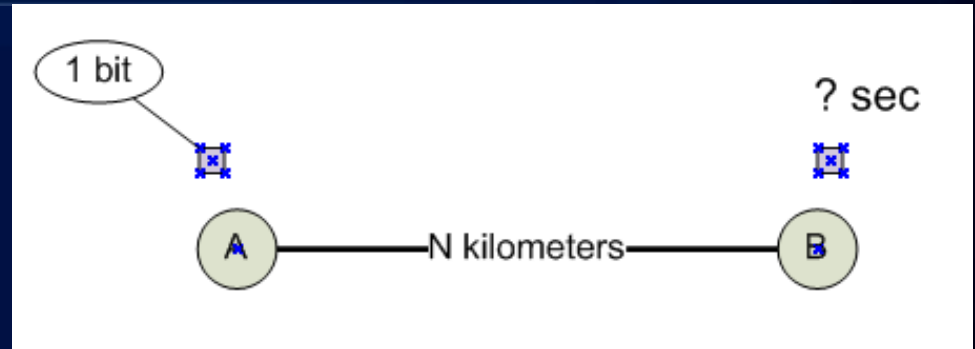




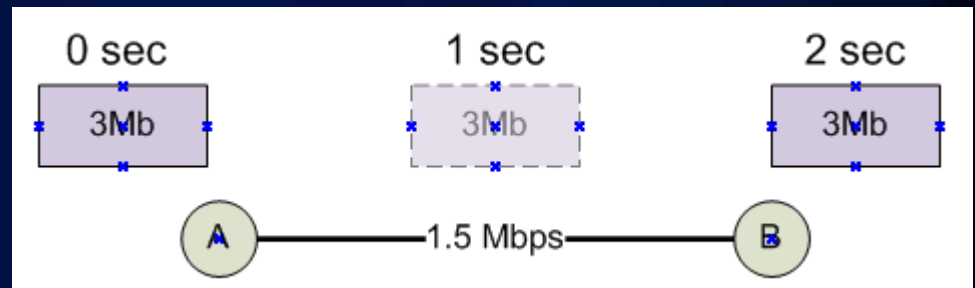
# Design Phase—Performance Factors

## Hardware Resources—Network

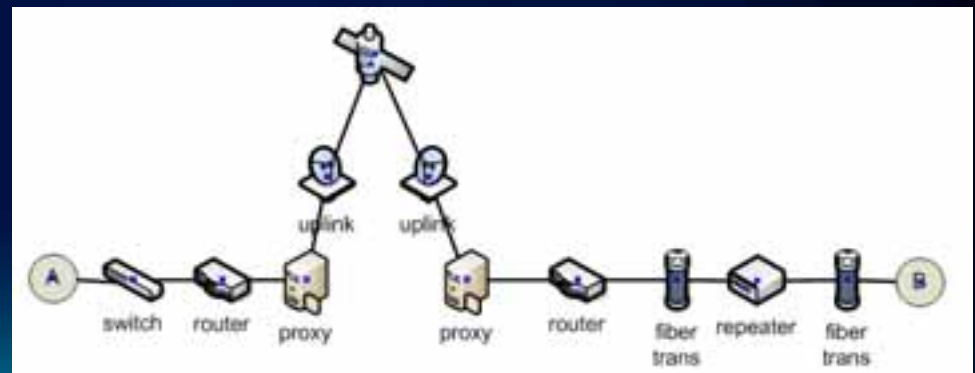
1. Distance



2. Payload

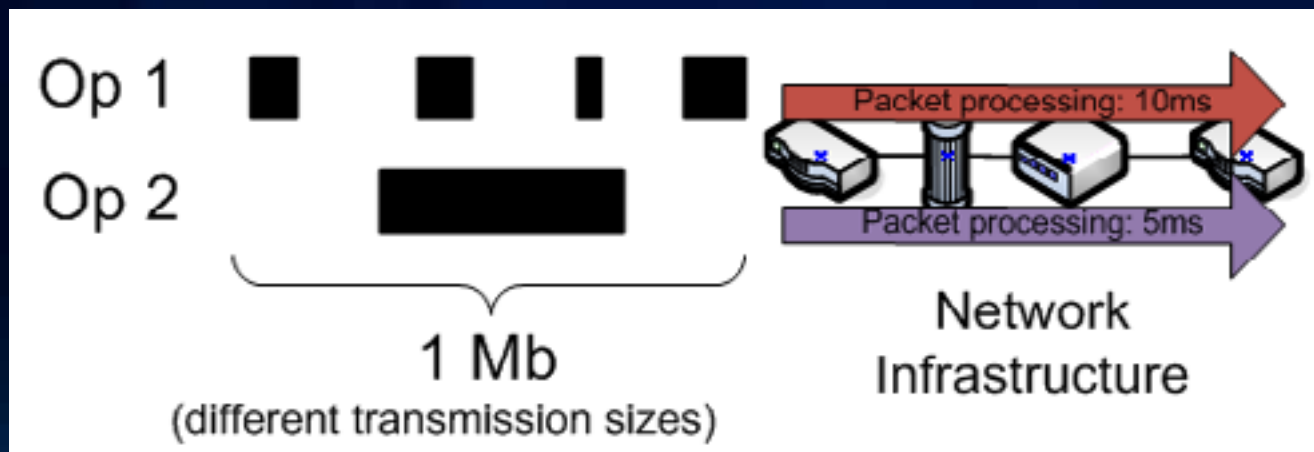
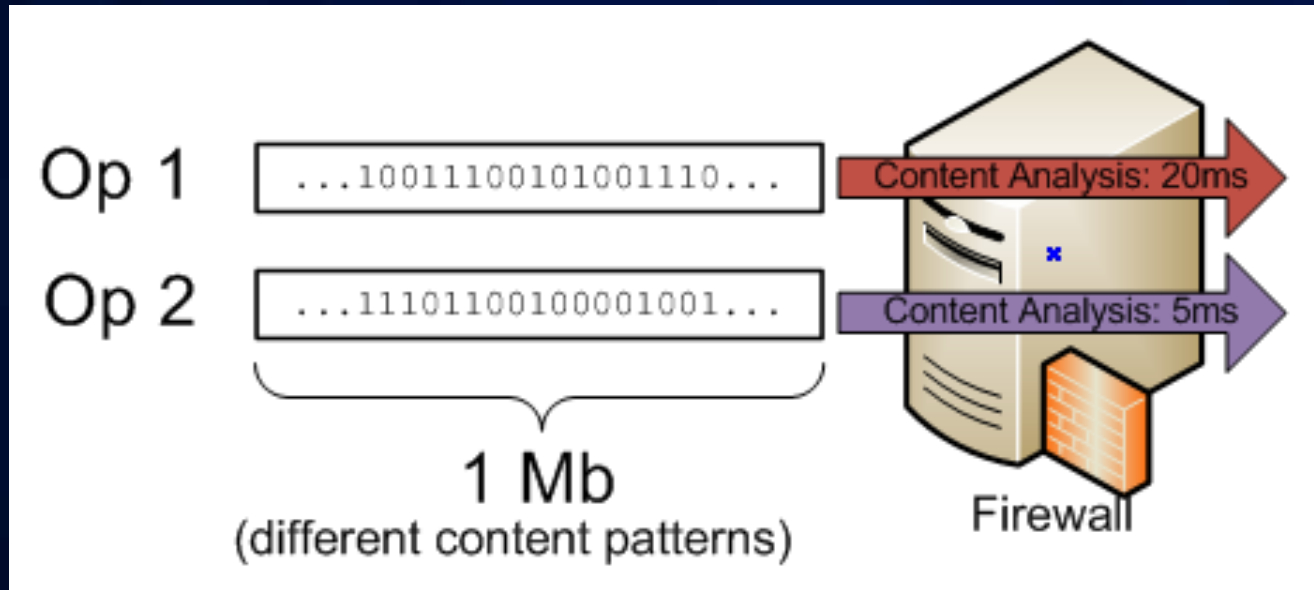


3. Infrastructure



# Design Phase—Performance Factors

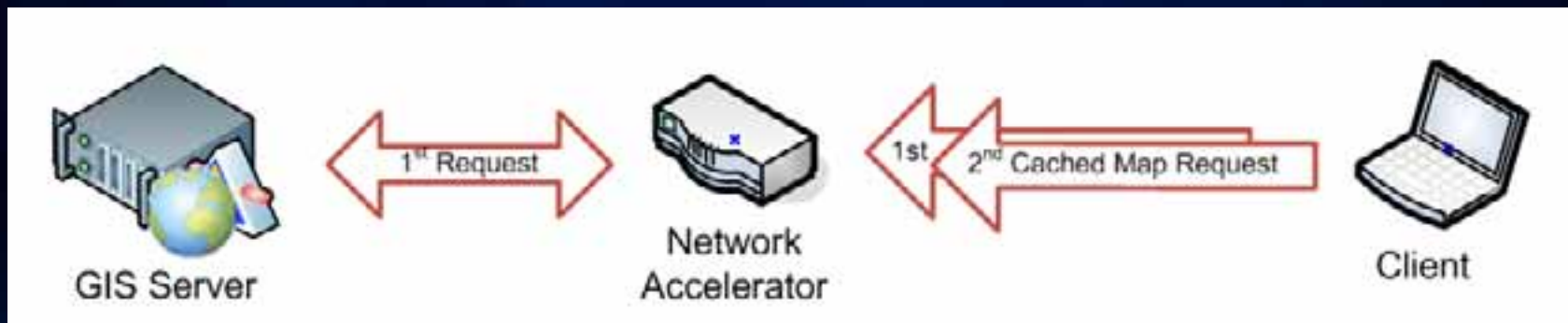
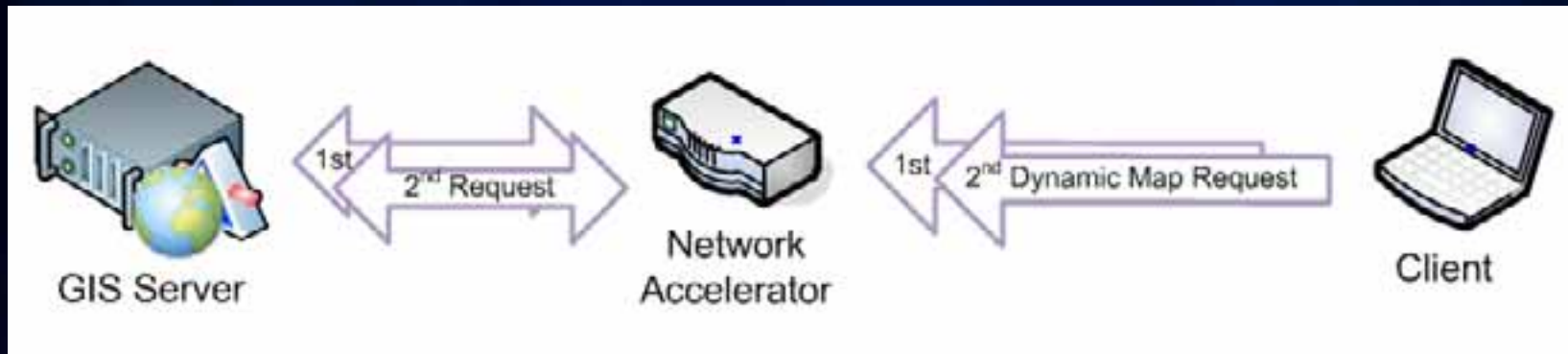
## Hardware Resources—Network



# Design Phase—Performance Factors

## Hardware Resources—Network

- Network accelerator improves performance of repeated request



# Design Phase—Performance Factors

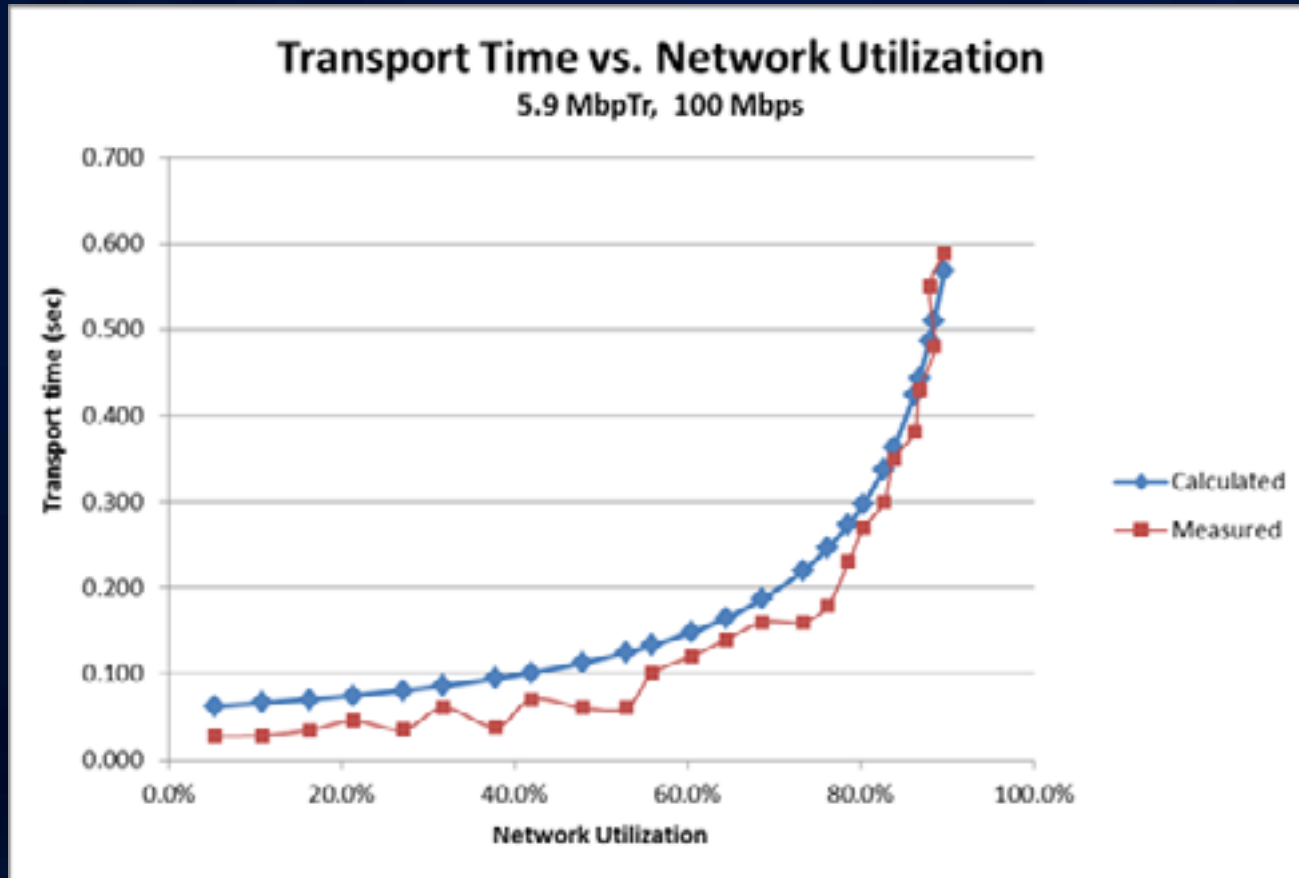
## Hardware Resources—Network

- Impact of service and return type on network transport time
  - Compression
  - Content, e.g., Vector vs. Raster
  - Return type, e.g., JPEG vs. PNG

					Network Traffic Transport Time (sec)					
					56 kbps	1.54 Mbps	10 Mbps	45 Mbps	100 Mbps	1 Gbps
Application Type	Service/Op	Content	Return Type	Mb/Tr	0.056	1.540	10.000	45.000	100.000	1000.000
ArcGIS Desktop	Map	Vector		10	178.571	6.494	1.000	0.222	0.100	0.010
Citrix/ArcGIS	Map	Vector+Image	ICA Comp	1	17.857	0.649	0.100	0.022	0.010	0.001
Citrix/ArcGIS	Map	Vector	ICA Comp	0.3	5.357	0.195	0.030	0.007	0.003	0.000
ArcGIS Server	Map	Vector	PNG	1.5	26.786	0.974	0.150	0.033	0.015	0.002
ArcGIS Server	Image		JPG	0.3	5.357	0.195	0.030	0.007	0.003	0.000
ArcGIS Server	Map Cache	Vector	PNG	0.1	1.786	0.065	0.010	0.002	0.001	0.000
ArcGIS Server	Map Cache	Vector+Image	JPG	0.3	5.357	0.195	0.030	0.007	0.003	0.000

# Design Phase—Performance Factors

## Hardware Resources—Network



# Design Phase—Performance Factors

## Hardware Resources—Memory

Item	Low	High	Delta
XenApp Session	500 MB	1.2 GB	140%
Database Session	10 MB	75 MB	650%
Database Cache	200 MB	200 GB	99,900%
SOC Process (Dynamic Map Service)	50 MB	500 MB	900%
SOC Process (Image Service)	20 MB	1,024 MB	5,020%
SOC Process (Geoprocessing Service)	100 MB	2,000 MB	1,900%
SOM	30 MB	70 MB	133%

*Wide ranges of memory consumptions*

# **Performance Engineering— Solution Development Phase**



## Development Phase—Testing

- Performance and load test early to validate that nonfunctional requirements can be met.



# Development Phase—Testing

## Performance Testing—Objectives

- Define Objectives
  - Contractual Service Level Agreement?
- Bottlenecks
- Capacity
- Benchmark

# Development Phase—Testing

## Performance Testing —Prerequisites

- Functional testing completed
- Performance tuning

# Development Phase—Testing

## Performance Testing—Test Plan

- **Test Plan**
  - **Workflows**
    - Expected User Experience (Pass/Fail Criteria)
    - Single User Performance Evaluation (Baseline)
    - Think Times
    - Active User Load
    - Pacing
    - Valid Test Data and Test Areas
  - **Testing Environment**
    - Scalability/Stability
    - IT Standards and Constraints
    - Configuration (GIS and Non-GIS)

# Development Phase—Testing

## Performance Testing—Test tools

# Development Phase—Testing

## Performance Testing —Test tools

- Tool selection depends on objective
  - Commercial tools all have system metrics and correlation tools.
  - Free tools typically provide response times and throughput, but leave system metrics to the tester to gather and report on.

# Development Phase—Testing Tools

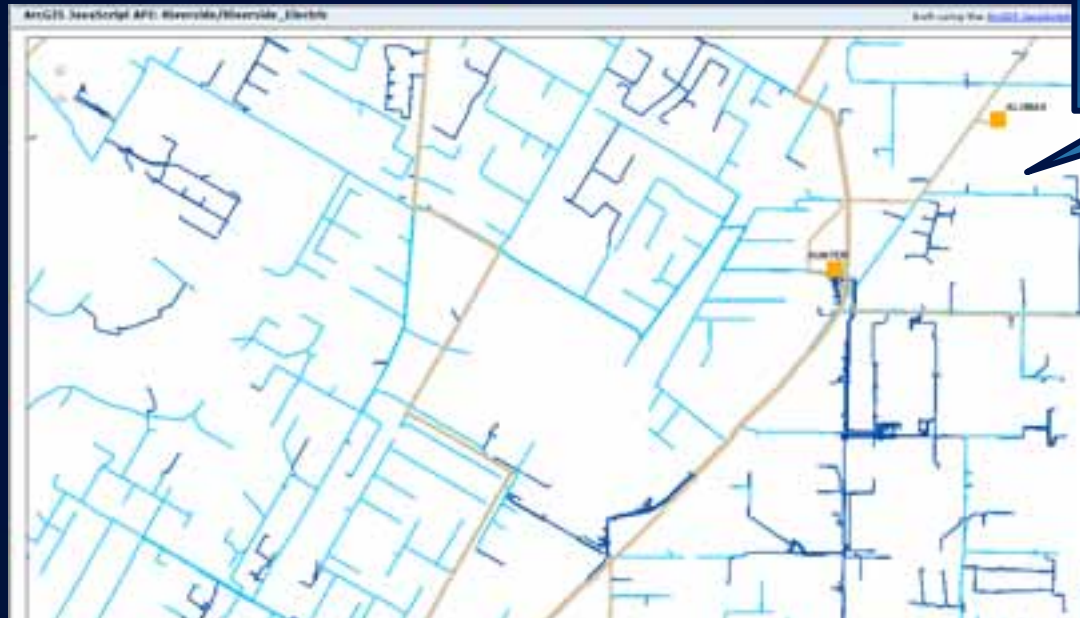
Test Tools	Open Source	Pros	Cons
LoadRunner	No	<ul style="list-style-type: none"> <li>•Industry Leader</li> <li>•Automatic negative correlations identified with service level agreements</li> <li>•HTTP web testing</li> <li>•Click and script</li> <li>•Very good tools for testing SOA</li> <li>•Test results stored in database</li> <li>•Thick client testing</li> <li>•Can be used for bottleneck analysis</li> </ul>	<ul style="list-style-type: none"> <li>•High cost</li> <li>•Test development in C programming language</li> <li>•Test metrics difficult to manage and correlate</li> <li>•Poor user community with few available examples</li> </ul>
Silk Performer	No	<ul style="list-style-type: none"> <li>•Good solution for testing Citrix</li> <li>•Wizard driven interface guides the user</li> <li>•Can be used for bottleneck analysis</li> </ul>	<ul style="list-style-type: none"> <li>•Moderate to high cost</li> <li>•Test metrics are poor</li> <li>•Test development uses proprietary language</li> <li>•Test metrics difficult to manage and correlate</li> <li>•Poor user community with few available examples</li> </ul>
Visual Studio Test Team	No	<ul style="list-style-type: none"> <li>•Low to moderate cost</li> <li>•Excellent test metric reporting</li> <li>•Test scripting in C# or VB .NET</li> <li>•Unit and web testing available</li> <li>•Blog support with good examples</li> <li>•Very good for bottleneck analysis</li> </ul>	<ul style="list-style-type: none"> <li>•No built in support for AMF</li> <li>•No thick client options</li> <li>•Moderate user community</li> </ul>
JMeter	Yes	<ul style="list-style-type: none"> <li>•Free</li> <li>•Tool</li> </ul>	<ul style="list-style-type: none"> <li>•Provides only response times</li> <li>•Poor user community with few available examples</li> </ul>

# Development Phase—Testing

## Test Data

# Development Phase—Testing

## Test Data



Area of Interest

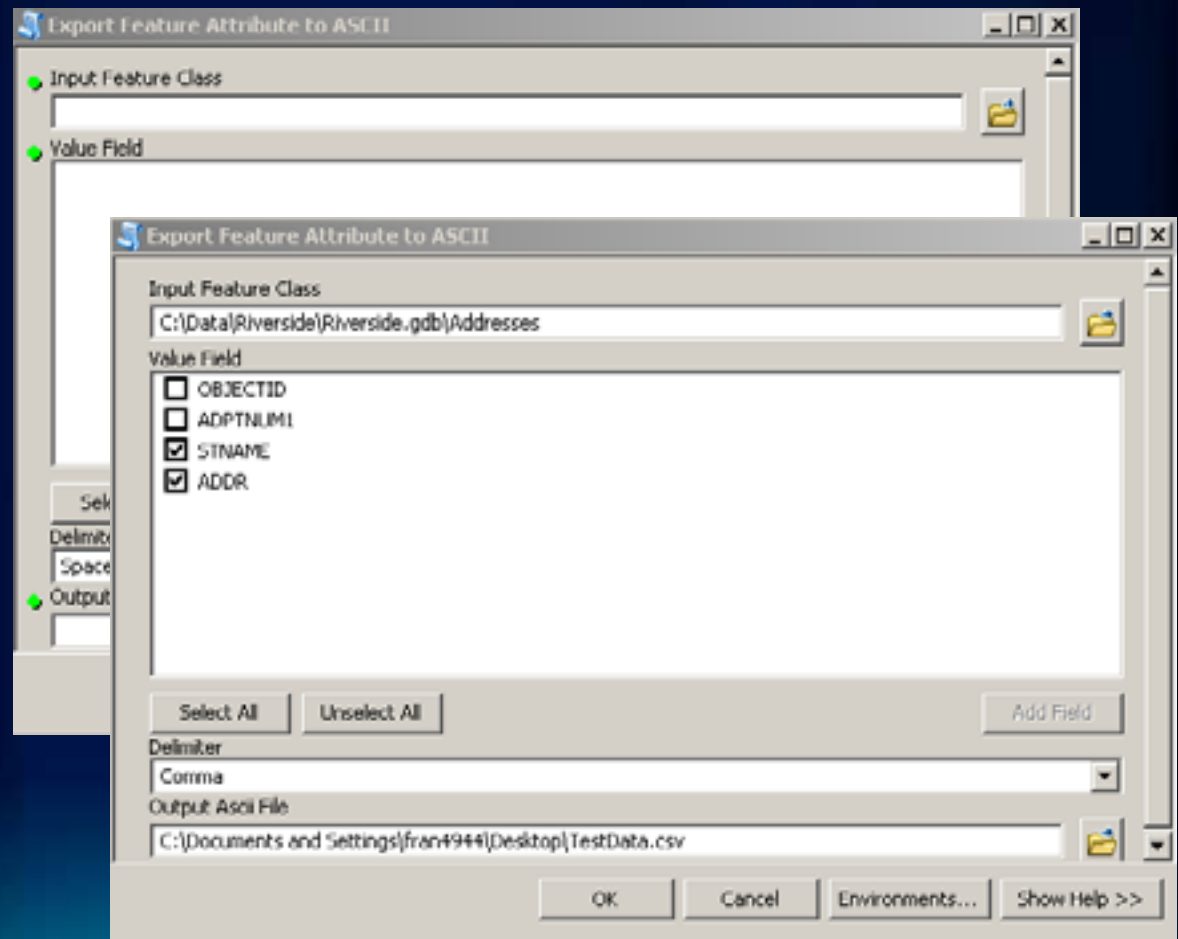
QueryString	
Name	Value
f	image
dpi	96
transparent	true
format	png8
bbox	("xmin":6219593.737018972,"ymin":2303862.765275147,"xmax":6231478.566248391,"ymax":2311468.277924415,"spatialReference":{"wkid":2230})
bboxSR	2230
imageSR	2230
size	1222,782

Selected Extent  
From HTTP  
Debugging  
Proxy



# Development Phase—Testing

## Attribute Data



# Development Phase—Testing

## Test Data

## Generate Bboxes

One simple example of Python script to generate Bboxes

```
'''
Generate Bboxes from selected Riverside extent file ...
Note: Image size=1111,761
'''
__author__ = ''
__version__ = "0.1"

import random

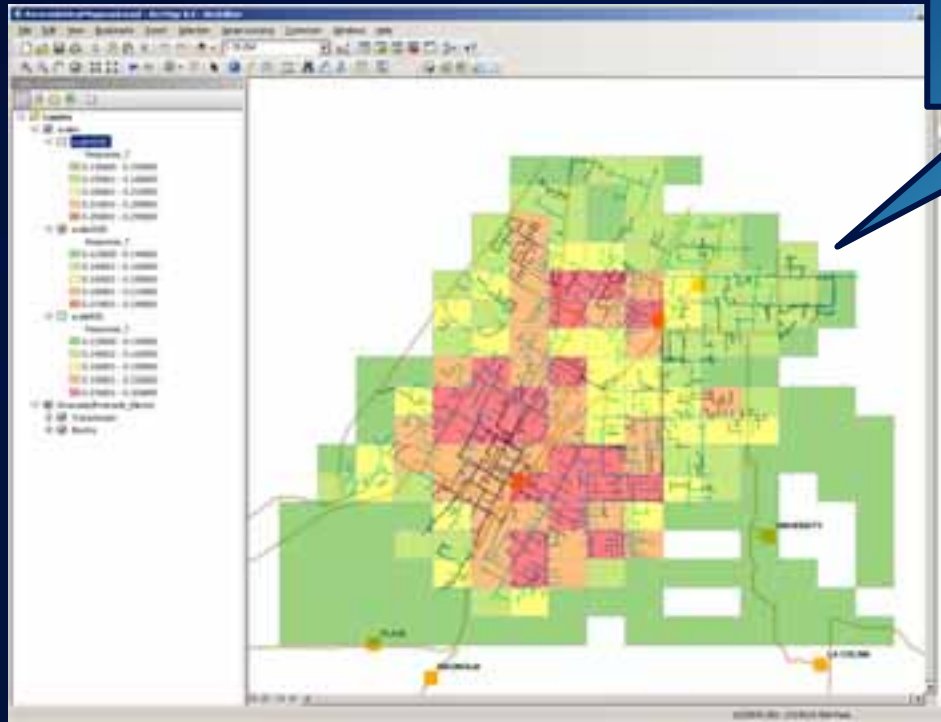
def generateBboxes(fullExtent, gridControl):
    bBoxes = []
    bBoxes.append(fullExtent)
    width = fullExtent[2]-fullExtent[0]
    height = fullExtent[3]-fullExtent[1]
    for grid in gridControl:
        nWidth = width/grid
        nHeight = height/grid
        for row in range(0, grid):
            for column in range(0, grid):
                minX=fullExtent[0]+(column*nWidth)
                minY=fullExtent[1]+(row*nHeight)
                maxX=minX+nWidth
                maxY=minY+nHeight
                bBoxes.append((minX, minY, maxX, maxY))
    return bBoxes

def writeTuple(path, arr):
    try:
        f = open(path, 'w')
        for item in arr:
            f.write(",".join([str(x) for x in item])+"\n")
        f.close()
    except IOError, (errno, strerror):
        print path
        print "writeTuple I/O error: %s" % (errno, strerror)
    except:
        print "writeTuple Unexpected error!", sys.exc_info()[0]
    else:
        pass

if __name__ == '__main__':
    extent = (621959.737018972,2303862.765275147,6231478.566248391,2311468.277924415)
    grid = [2, 8, 16]
    bBoxes = generateBboxes(extent, grid)
    for item in bBoxes:
        print item
    writeTuple("C:\\\\test.csv", bBoxes)
```

# Development Phase—Testing

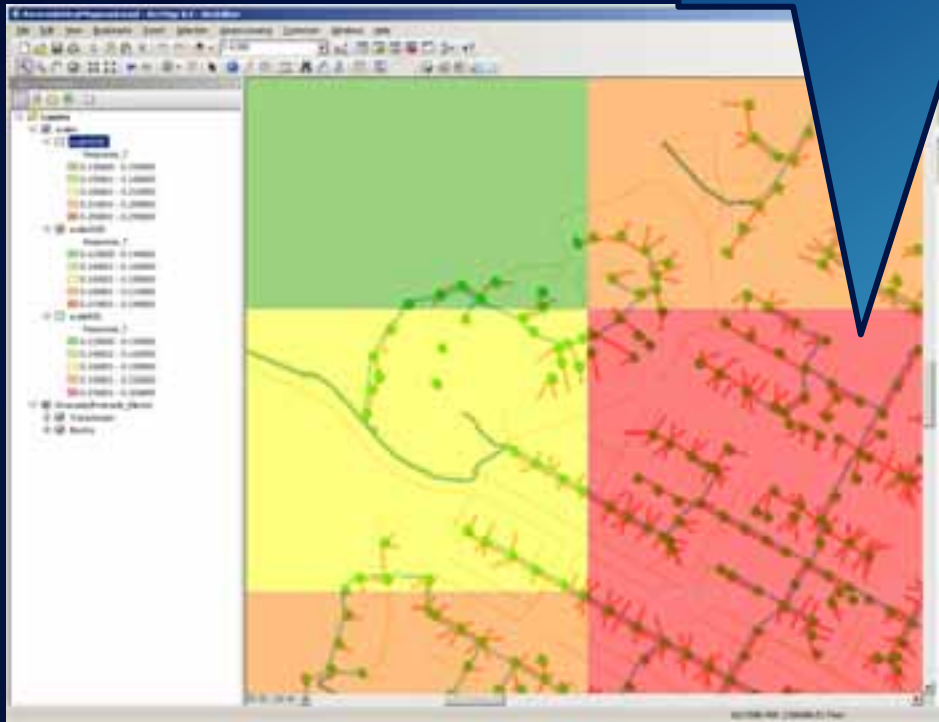
## Test Data



# Development Phase—Testing

## Test Data

Observe correlation between feature density and performance.



# Demo

Discovering Capabilities using ArcGIS REST  
Discovering Test Data with System Test Tool



**Add STT intro slide**

# Development Phase—Testing

## Test Scripts—Request Profiling

- **Sample selected functions**
  - Observe response times with variable data.
  - Observe system resources while sampling.
  - Track changes over time if system is changing.
  - **Example**
    - Use Fiddler to record user workflows and find the expected single user response times for transactions.
  - **Benefits**
    - Low cost method for evaluating systems

# Development Phase—Testing

## Test Scripts

- Record user workflow based on application user requirements.
- Create single user web test.
  - Define transactions.
  - Set think time and pacing based on application user requirements.
  - Parameterize transaction inputs.
  - Verify test script with single user.



# Development Phase—Testing

## Test Scripts—Visual Studio Quick Introduction

Transaction



HTTP Request

Query String  
parameter referencing  
data source

Data source



# Development Phase—Testing

## Load Test

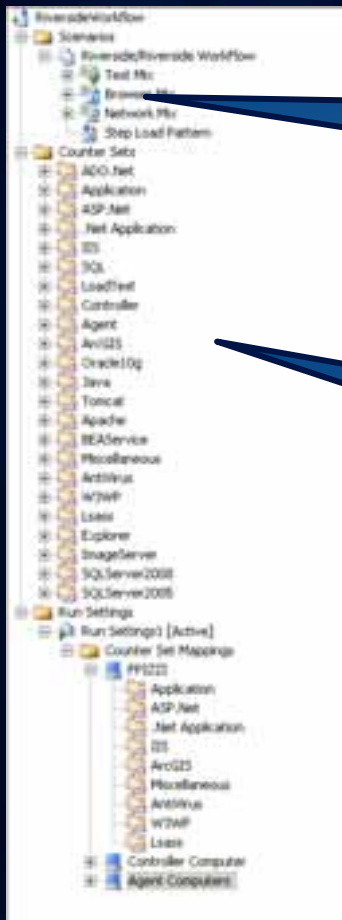
# Development Phase—Testing

## Load Test

- **Create load test.**
  - **Define user load.**
    - **Max users**
    - **Step interval and duration**
  - **Create machine counters to gather raw data for analysis.**
- **Execute.**

# Development Phase—Testing

## Load Test—Visual Studio Quick Introduction



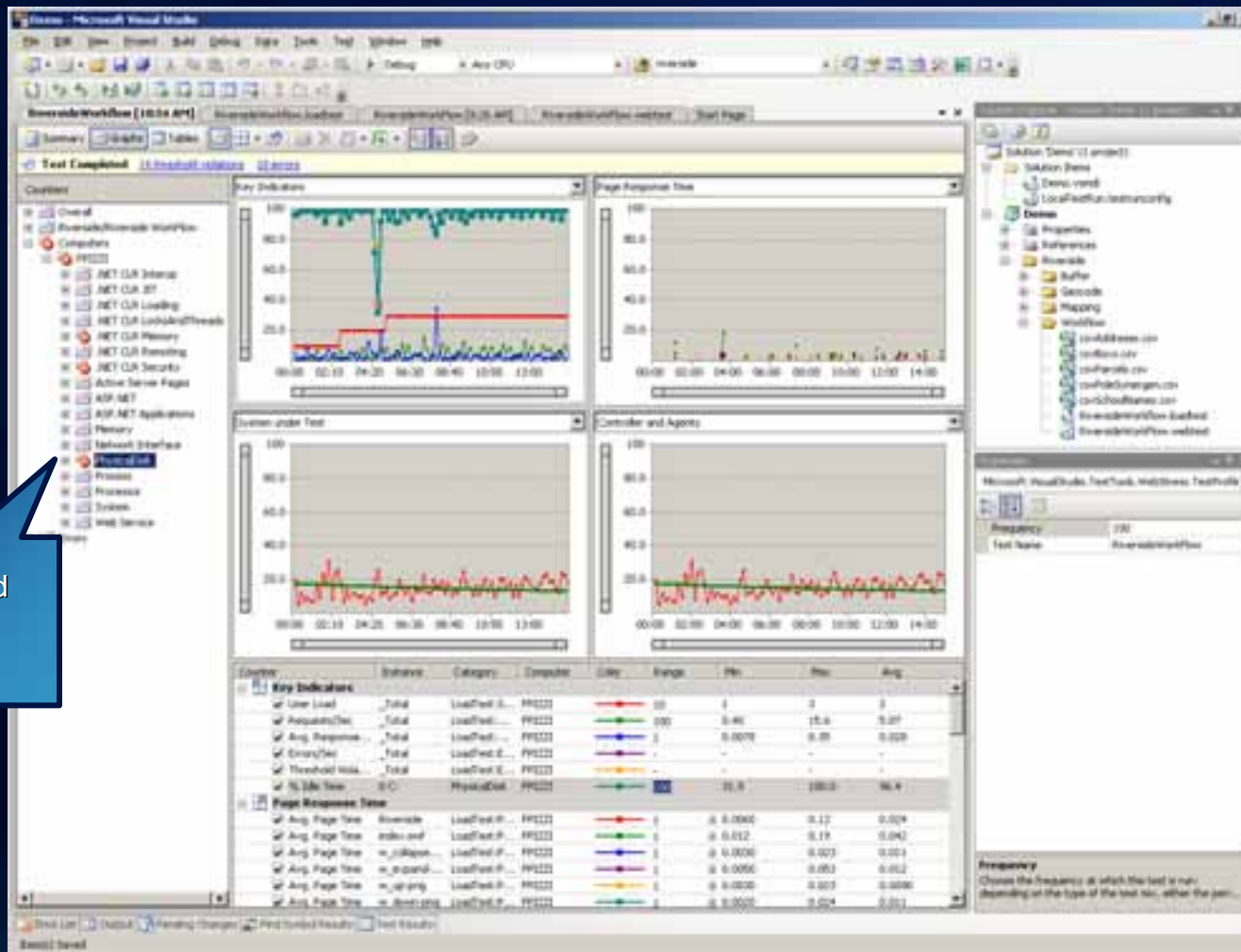
Scenarios:  
Test Mix (WebTest or Unit Test),  
Browser Mix,  
Network Mix,  
Step Loads

Perfmon Counter Sets:  
Available categories that may be  
mapped to a machine in  
the deployment

Run Settings:  
Counter Set Mappings – Machine metrics  
Test duration

# Development Phase—Testing

## Load Test—Visual Studio



Threshold  
rules  
violated

# Development Phase—Testing

## Execute

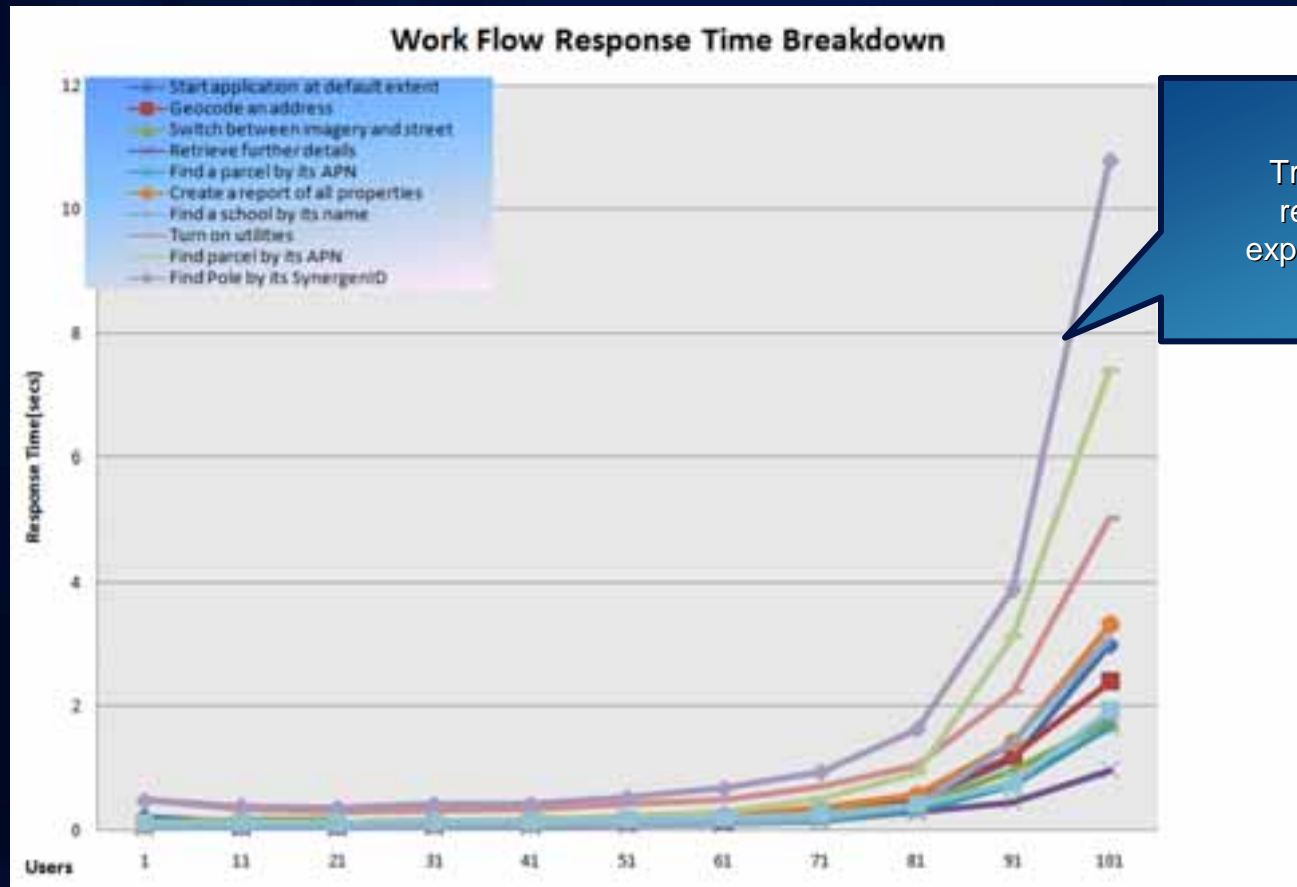
- **Ensure**
  - **Virus scan is off.**
  - **Only target applications are running.**
  - **Application data is in the same state for every test.**
  - **Good configuration management is critical to getting consistent load test results.**

# Development Phase—Testing

## Analysis

# Development Phase—Testing

## Analysis—Workflow response time breakdown



Transaction profile reveals the most expensive operations.

# Development Phase—Testing

## Analysis—Compare and correlate key measurements

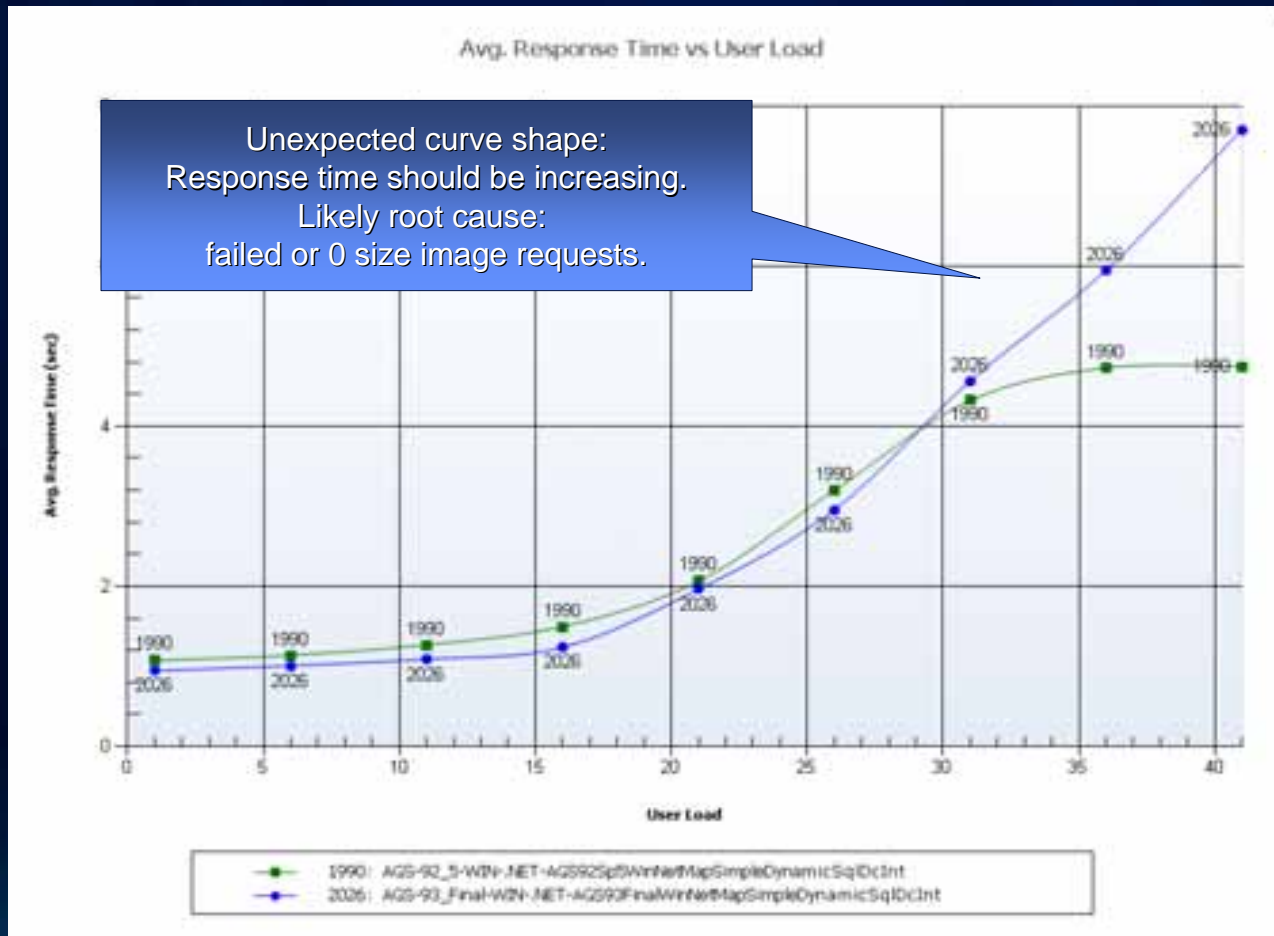
- **Most counters and utilization should be increasing with increased load:**
  - **Throughput**
  - **Response time**
  - **Metrics**
    - **CPU**
    - **Network**
    - **Disk**
    - **Memory**
  - **Errors**



# Development Phase—Testing

## Analysis—Compare and correlate key measurements

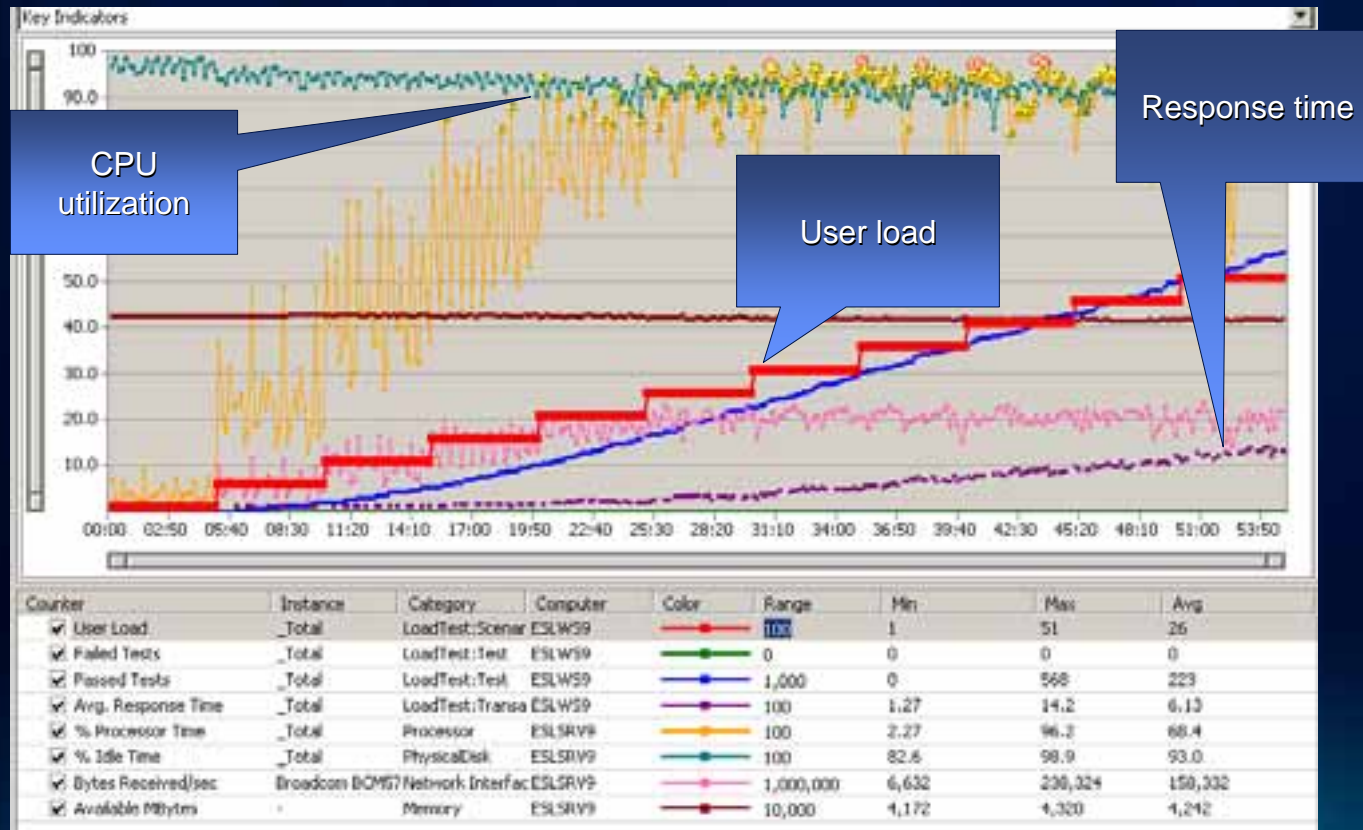
- Unexpected curve



# Development Phase—Testing

## Analysis—Compare and correlate key measurements

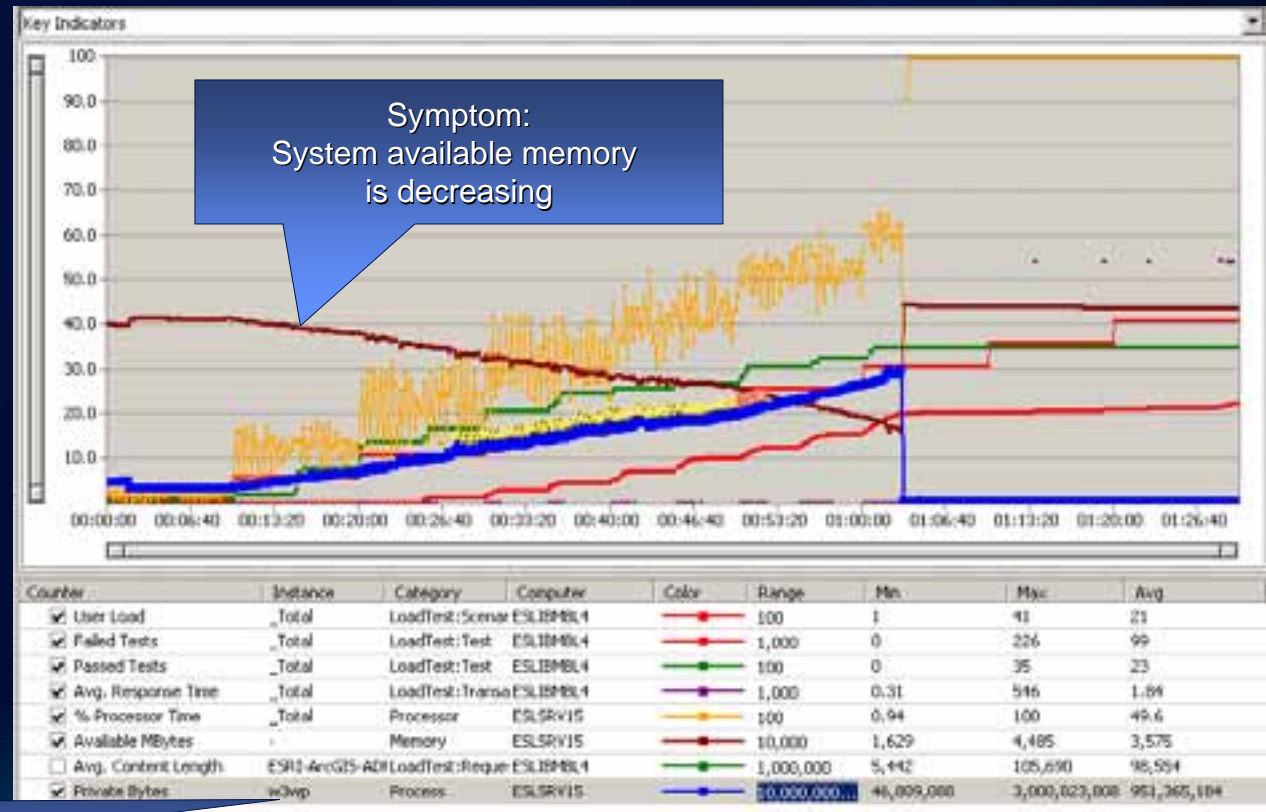
- Expected counters correlation: increasing user load, CPU utilization, response time



# Development Phase—Testing

## Analysis—Compare and correlate key measurements

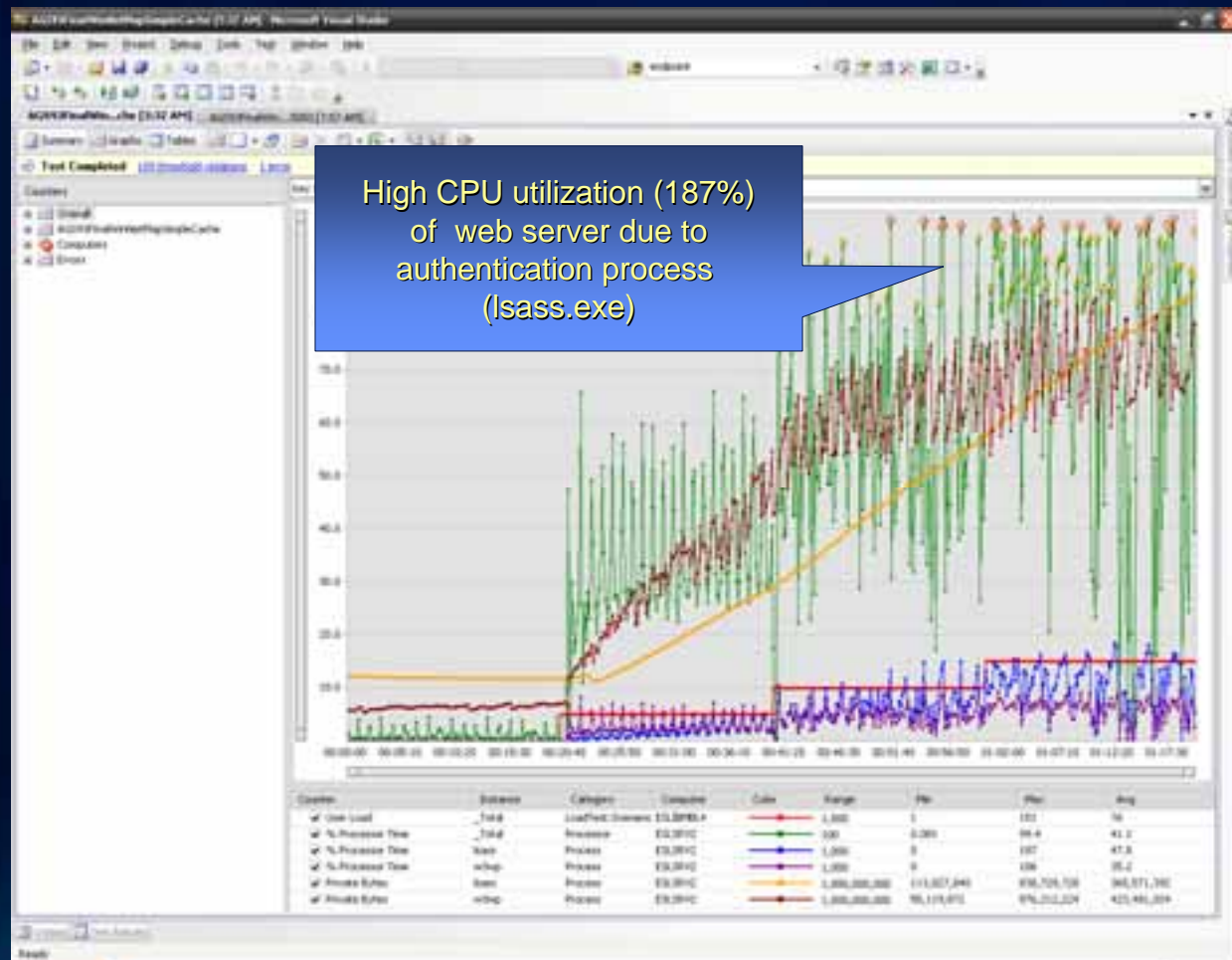
- Memory leak example



Root cause:  
Web Server process

# Development Phase—Testing

## Analysis—Unexpected CPU utilization for cached service



# Development Phase—Testing

## Analysis—Validate results

- Lack of errors does not validate a test.
  - Requests may succeed but return zero size image.
  - Spot check request response content size.

# Development Phase—Testing

## Analysis—Valid range

- Exclude failure range, e.g., failure rate  $> 5\%$ , from the analysis.
- Exclude excessive resource utilization range.

# Development Phase—Testing

## Analysis—Determining capacity

- **Maximum number of concurrent users corresponding to, for example:**
  - Maximum acceptable response time
  - First failure or 5%
  - Resource utilization greater than 85%, for example, CPU
- **Different ways of defining acceptance criteria (performance level of service), for example:**
  - 95% of requests under 3 sec
  - Max request under 10 sec



# Development Phase—Testing

## Report

- Executive summary
- Test plan
  - Workflows
  - Work load
- Deployment documentation
- Results and charts
  - Key indicators, e.g., response time, throughput
  - System metrics, e.g., CPU %
  - Errors
- Summary and conclusions
  - Provide management recommendations for improvements.
- Appendix



# Demo

Fiddler Request Profiling

Fiddler to Visual Studio Web Test

Visual Studio Load Test



# Performance Engineering —Deployment



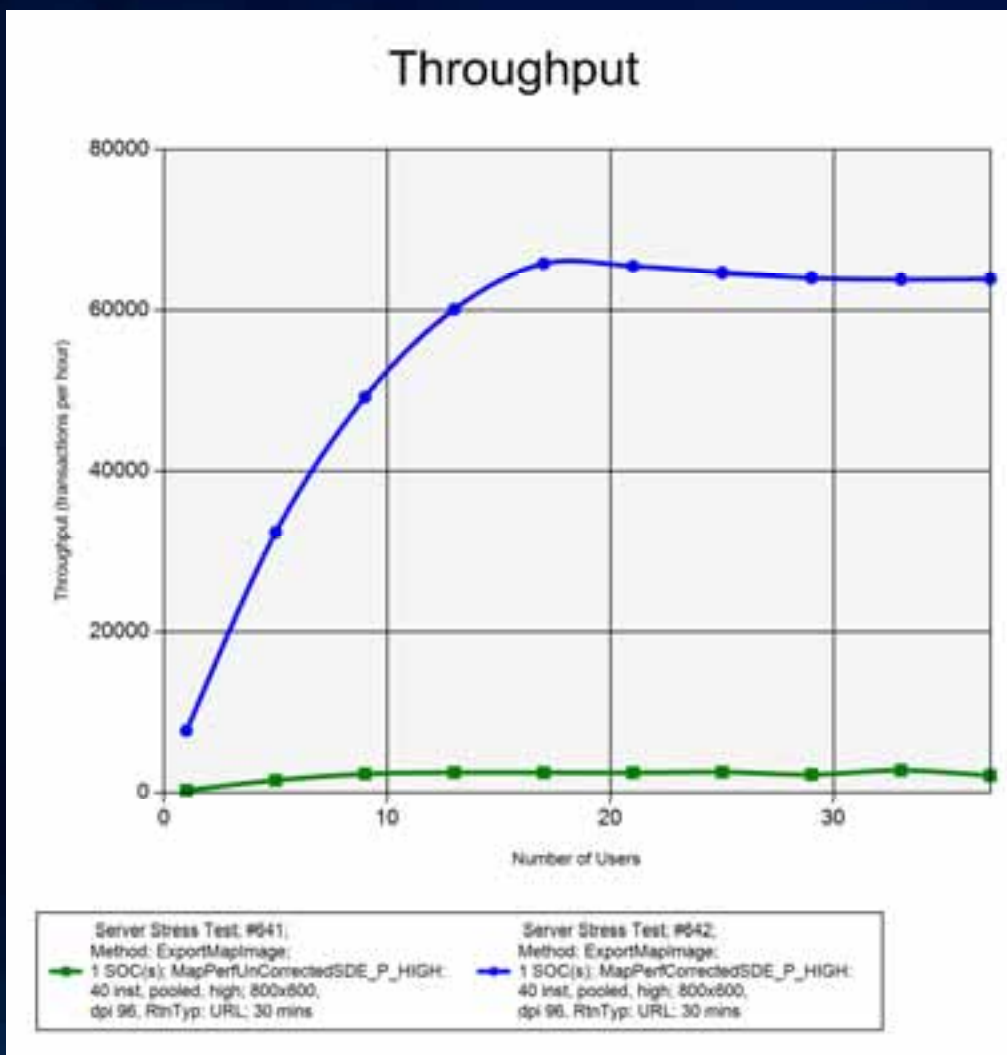
# Deployment Phase

## Performance engineering tasks

- Configuration management
- Performance tuning
- Performance and load testing

# Deployment Phase

## Configuration—ArcSOC max instances



Optimal

(Unloaded TT: 0.34 sec)  
(2.1 Instances/core)

Nonoptimal

(Unloaded TT: 11.97 sec)  
(1.6 Instances/core)

# Deployment Phase

Performance tuning

# Deployment Phase—Tuning

## Performance tuning

- **Benefits**
  - Improved performance—User experience
  - Optimal resource utilization—Scalability
- **Tools**
  - Fiddler
  - Mxdperfstat, [resources.arcgis.com/gallery/file/enterprise-gis/details?entryID=6391E988-1422-2418-88DE-3E052E78213C](http://resources.arcgis.com/gallery/file/enterprise-gis/details?entryID=6391E988-1422-2418-88DE-3E052E78213C)
  - Map Service Publishing Toolbar
  - DBMS trace

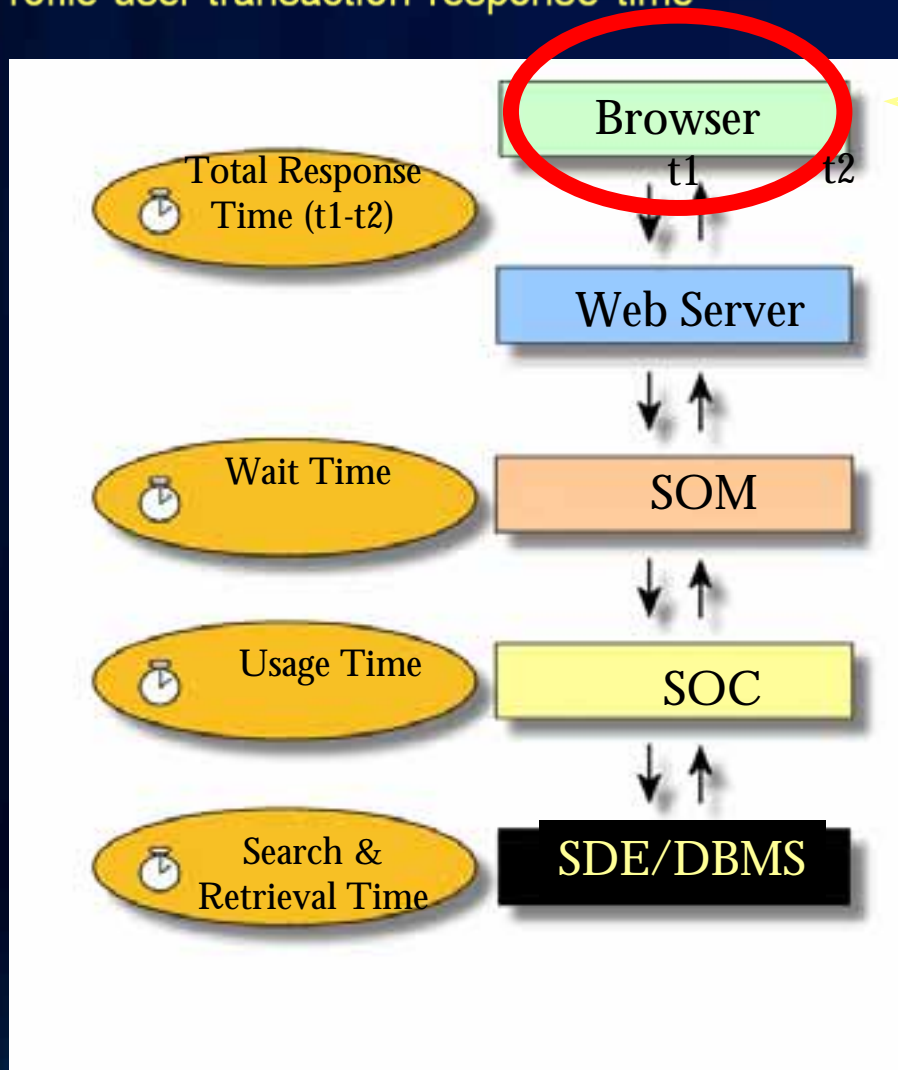
# Deployment Phase—Tuning

## Process

- Optimize ArcGIS Services.
- Profile individual user operations and tune if needed.
- Drill down through software stack:
  - Application
  - Service
  - MXD
  - Layer
  - DBMS query
- Correlate your findings between tiers.
- Performance and load test.

# Deployment Phase—Tuning

Profile user transaction response time



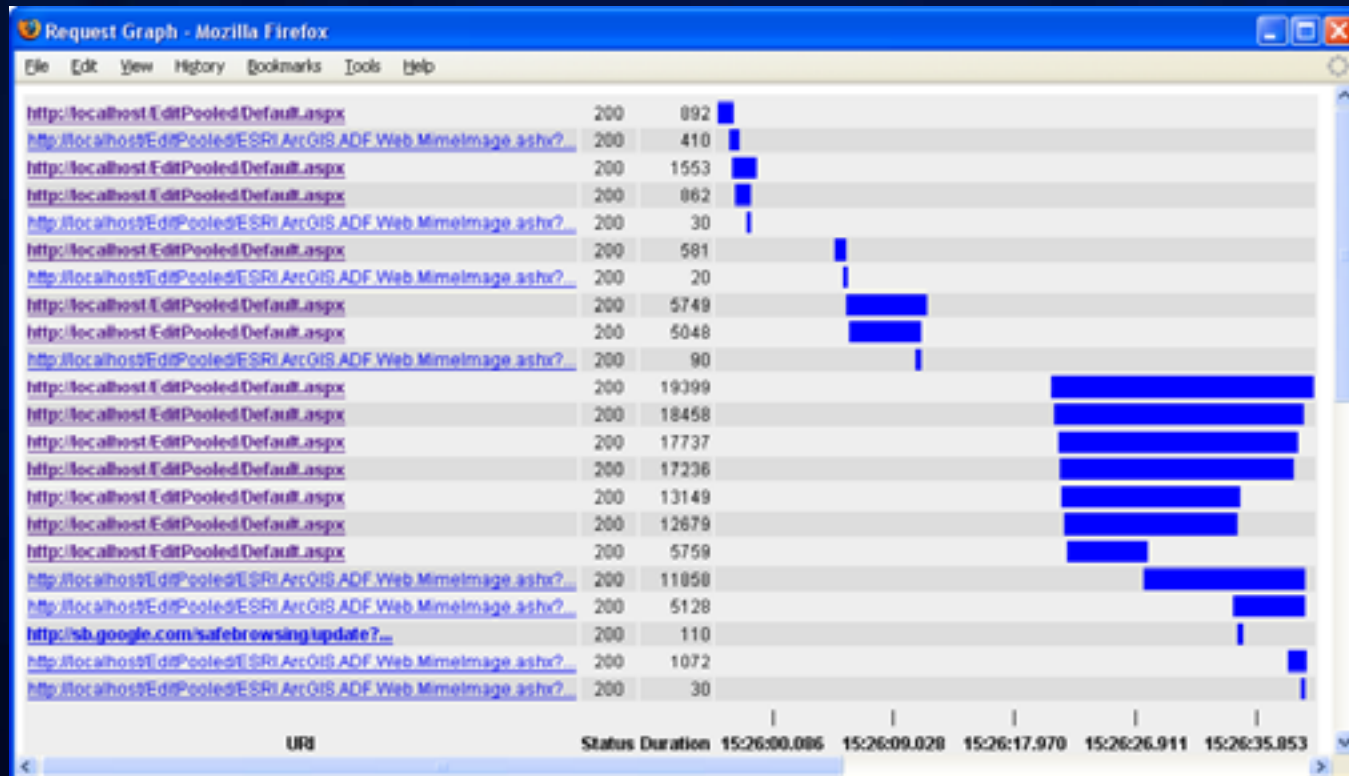
A test is executed at the web browser.

It measures web browser call's elapsed time (roundtrip between browser and data source).



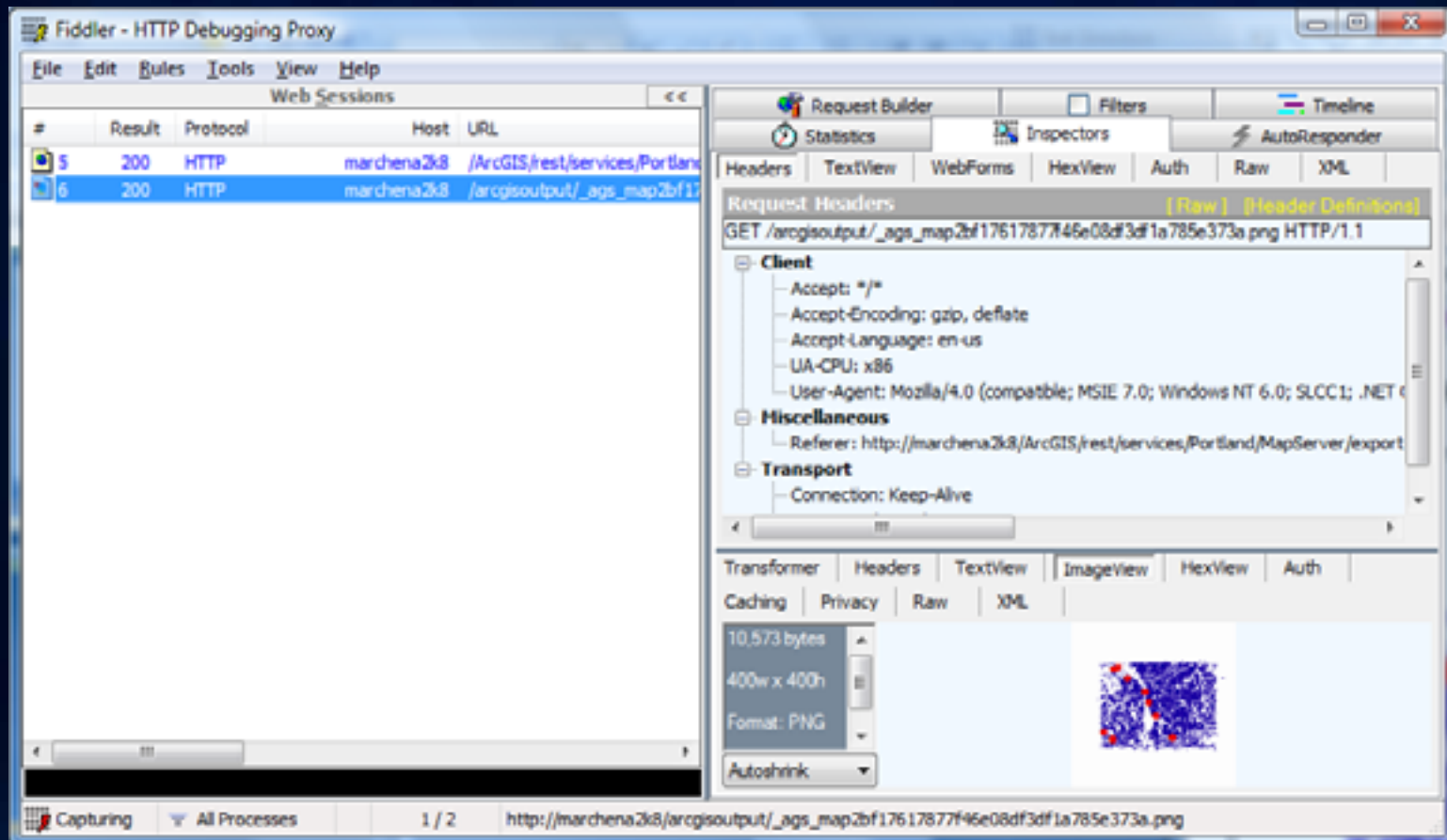
# Deployment Phase—Tuning

Web diagnostic tools: Fiddler, Tamperdata, Yslow



# Deployment Phase—Tuning

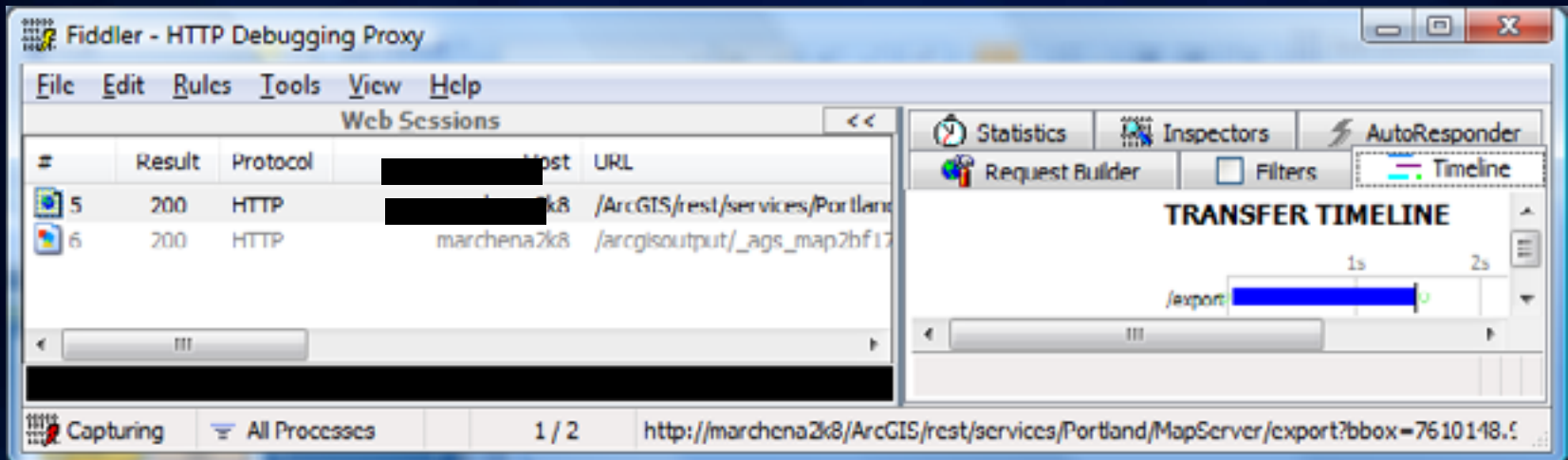
Web diagnostic tools: Fiddler validate image returned



# Deployment Phase—Tuning

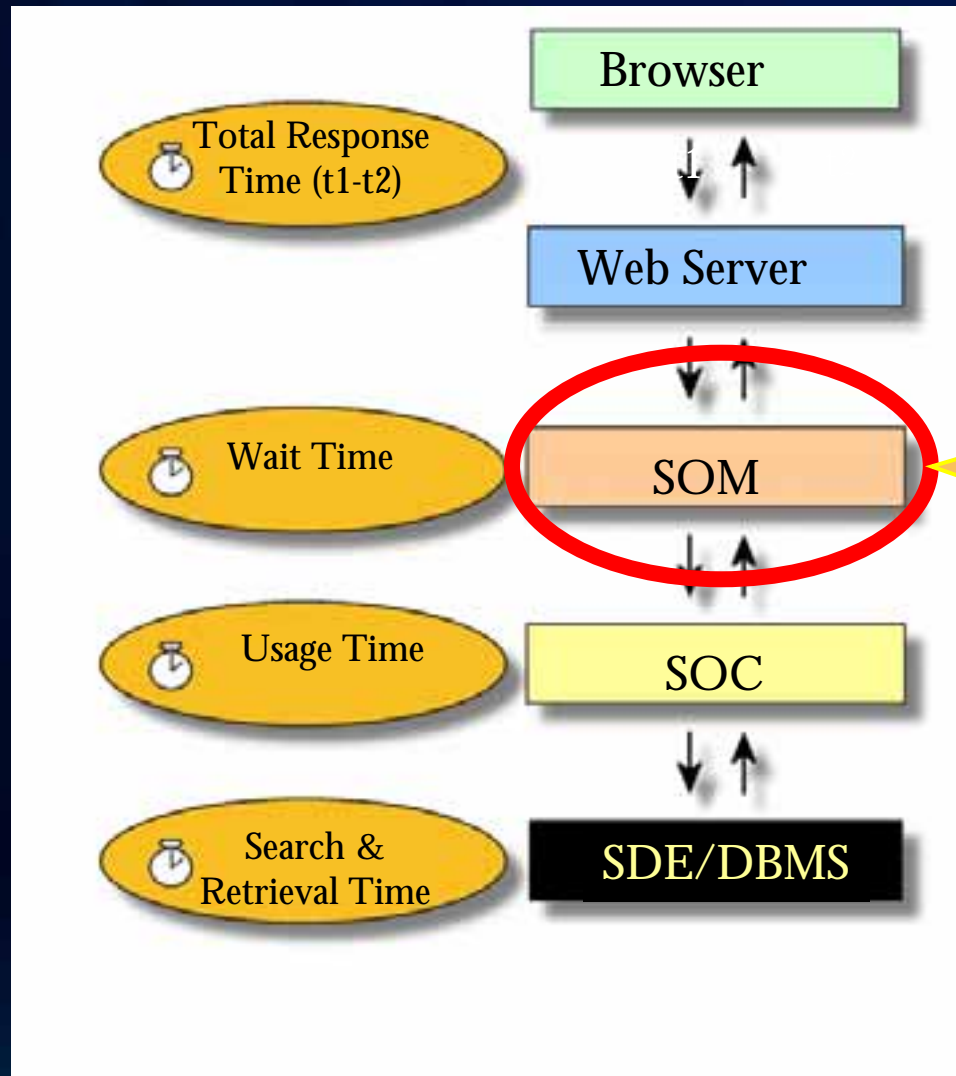
## Web diagnostic tools: Fiddler

- Understand each request URL.
- Verify cache requests are from virtual directory, not dynamic map service.
- Validate host origin (reverse proxy).
- Profile each transaction response time.



# Deployment Phase—Tuning

## Analyze SOM/SOC statistics



Analyze ArcGIS context server statistics using ArcCatalog, Workflow Manager, or logs. They provide aggregate and detailed information to help reveal the cause of the performance problem.

# Deployment Phase—Tuning

## Analyze SOM/SOC statistics

The screenshot shows the 'ArcGIS Server Properties' dialog box with the 'Statistics' tab selected. The 'Service(s)' dropdown is set to 'Portland', 'Host(s)' to '<All>', and 'Type' to 'Service Usage Time'. The 'Interval' is set to 'Since server startup'. A 'Show Statistics' button is visible. The 'Statistics Time Range' section shows a 'Start Time' of '2009-03-16T12:18:16' and an 'End Time' of '2009-03-16T13:21:54'. The 'Service Usage Time' section displays the following statistics:

Service Name:	Portland
Service Type:	MapServer
Service Usage Time:	
Total number of requests:	3
Number of requests succeeded:	3
Number of requests timed out:	0
Avg usage time:	1.181000 Seconds
Min usage time:	0.813000 Seconds
Max usage time:	1.799000 Seconds
Sum usage time:	3.542999 Seconds

```
<Msg time="2009-03-16T12:23:22" type="INFO3" code="103021" target="Portland.MapServer"
methodName="FeatureLayer.Draw" machine="myWebServer" process="2836" thread="3916" elapsed="0.05221">Executing
query.</Msg>
```

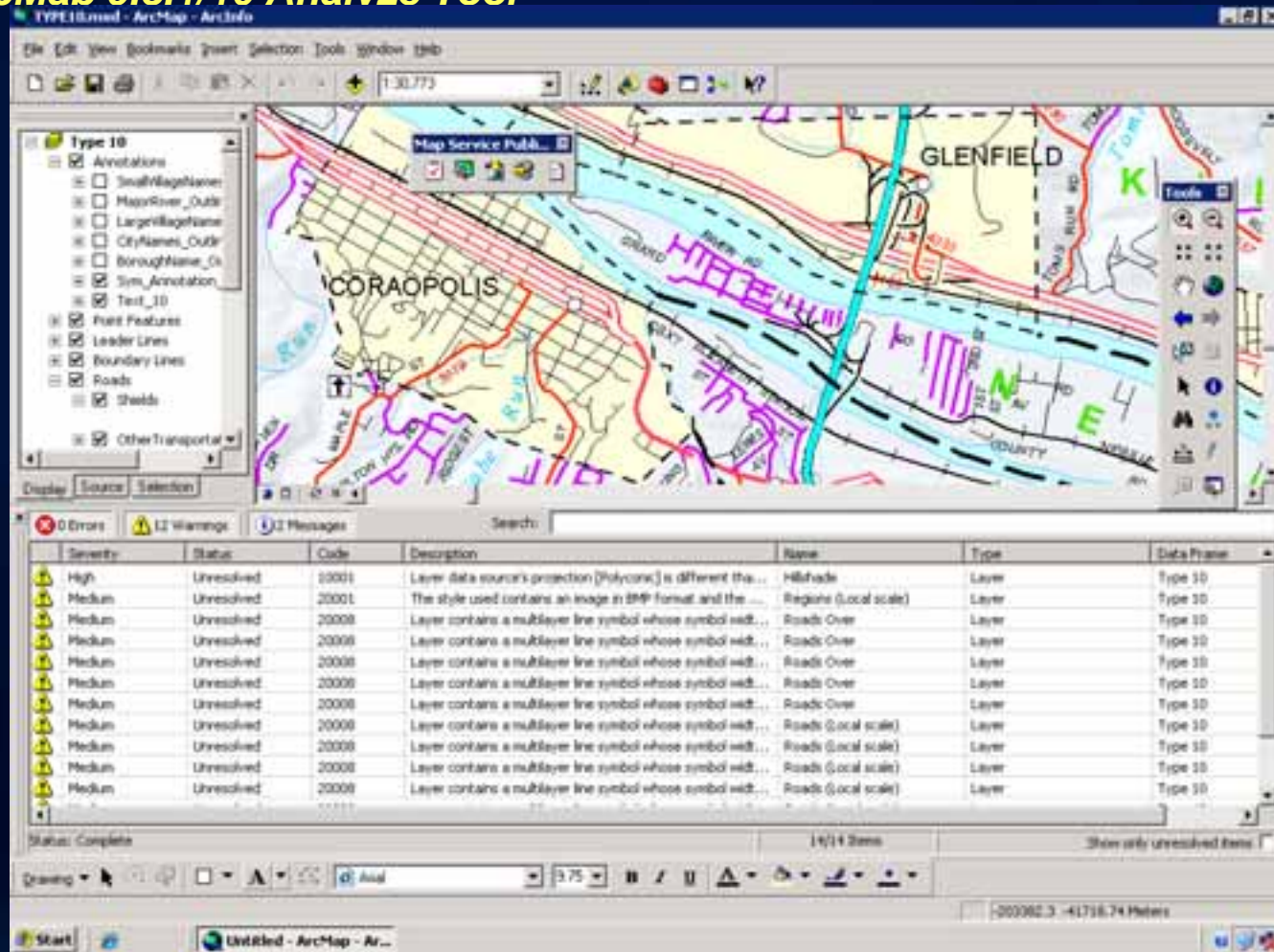
```
<Msg time="2009-03-16T12:23:23" type="INFO3" code="103019" target="Portland.MapServer"
methodName="SimpleRenderer.Draw" machine="myWebServer" process="2836" thread="3916">Feature count: 27590</Msg>
```

```
<Msg time="2009-03-16T12:23:23" type="INFO3" code="103001" target="Portland.MapServer" methodName="Map.Draw"
machine="myWebServer" process="2836" thread="3916" elapsed="0.67125">End of layer draw: STREETS</Msg>
```



# Deployment Phase—Tuning

## ArcMap 9.3.1/10 Analyze Tool



# Deployment Phase—Tuning

## mxdperfstat

<http://resources.arcgis.com/gallery/file/enterprise-gis/details?entryID=6391E988-1422-2418-88DE-3E052E78213C>  
 C:>mxdperfstat -mxd Portland\_Dev09\_Bad.mxd -xy 7655029;652614 -scale 8000

Item	At Scale	Layer Name	Refresh Time (sec)	Recommendations	Features	Vertices	Labeling	Geography Phase (sec)	Graphics Phase (sec)	Cursor Phase (sec)	DBMS CPU	DBMS LIO
18	8,000	Tax Lots	1.09	Simplify labeling, symbology: GraphicsPhase=.83;	2,226	33,872	True	.14	.83	.20	.08	6,396
19	8,000	Tax Lots Query Def	.13		1	26	False	.03	.02	.06	.03	3,204
20	8,000	TaxlotDenseLabel	1.84	Simplify labeling, symbology: GraphicsPhase=1.03; simplify geometry and/or set label scale; convert polygon to polyline; vertices fetched=200001; simplify geometry and/or set label scale; vertices fetched=200001;	1	200,001	True	.73	1.03	.95	.01	266
21	8,000	TaxlotDenseNoLabel	.53	simplify geometry; vertices fetched=200001;	1	200,001	False	.47	.02	.97	.00	140

- **Issues discovered**
  - Large numbers of vertices on features
  - Labeling of dense features expensive

DeKalb County Board of Health

Fulton County Dept. of Health and Wellness/District 3, Unit 2, 04/10/10

# Demo

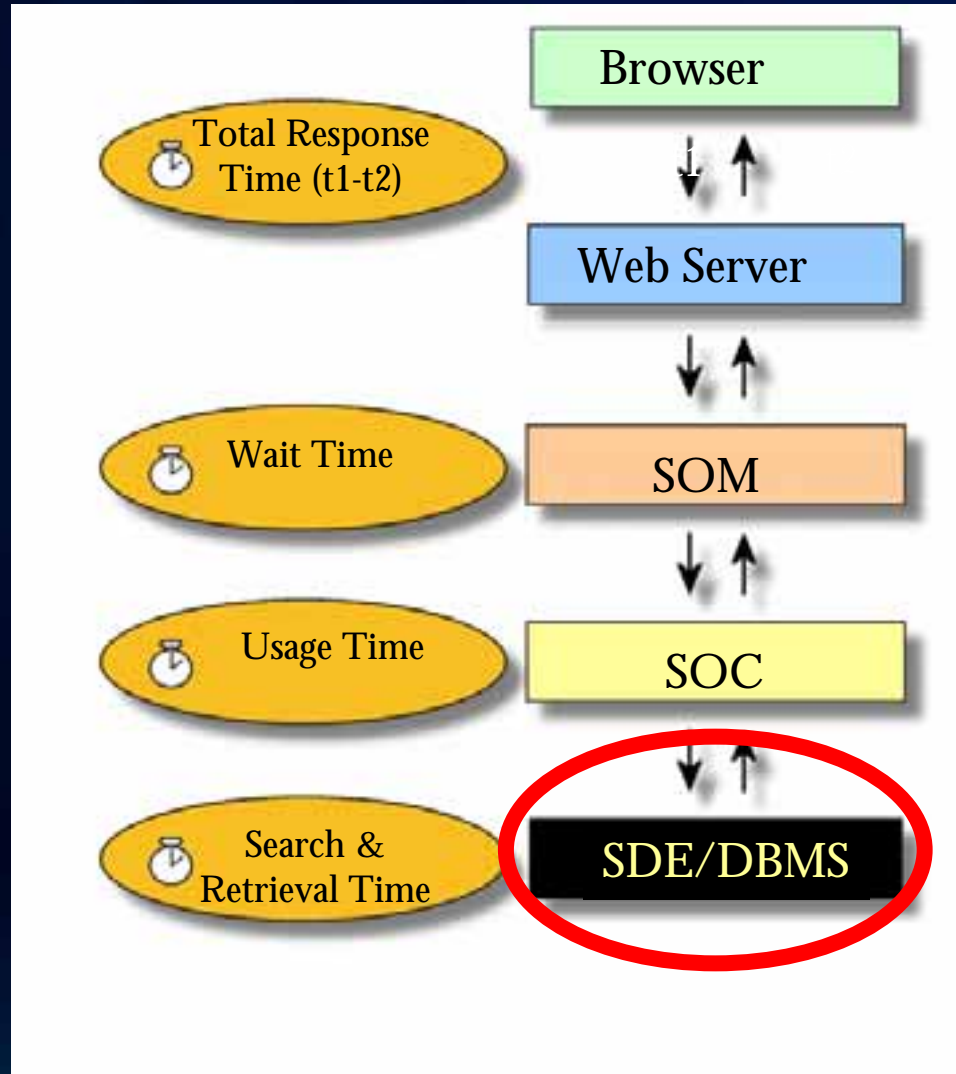
GIS Test Tool





# Deployment Phase—Tuning

## Data sources



# Deployment Phase—Tuning

## Data Sources—Oracle Trace

```
select username, sid, serial#, program, logon_time from v$session where  
    username='STUDENT';
```

USERNAME	SID	SERIAL#	PROGRAM	LOGON_TIM
----------	-----	---------	---------	-----------

-----STUDENT	132	31835	gsrvr.exe	23-OCT-06
--------------	-----	-------	-----------	-----------

```
SQL> connect sys@gis1_andrews as sysdba
```

```
Enter password:
```

```
Connected.
```

```
SQL> execute
```

```
sys.dbms_system.set_ev(132,31835,10046,12,'');
```

*DBMS trace is a very powerful diagnostic tool.*

# Deployment Phase—Tuning

## Starting Oracle trace using a custom ArcMap UIControl

```
Private Sub OracleTrace_Click()  
    . . .  
    Set pFeatCls = pFeatLyr.FeatureClass  
    Set pDS = pFeatCls  
    Set pWS = pDS.Workspace  
    sTraceName = InputBox("Enter <test_name><email>")  
    pWS.ExecuteSQL ("alter session set tracefile_identifier = '" &  
sTraceName & "'")  
    pWS.ExecuteSQL ("ALTER SESSION SET events '10046 trace name context  
forever, level 12'")  
    . . .  
End Sub
```

# Deployment Phase—Tuning

## Data Sources—Oracle Trace (continued)

SQL ID : 71py6481sj3xu

```
SELECT 1 SHAPE, TAXLOTS.OBJECTID, TAXLOTS.SHAPE.points, TAXLOTS.SHAPE.numpts,
TAXLOTS.SHAPE.entity, TAXLOTS.SHAPE.minx, TAXLOTS.SHAPE.miny,
TAXLOTS.SHAPE.maxx, TAXLOTS.SHAPE.maxy, TAXLOTS.rowid
FROM SDE.TAXLOTS TAXLOTS WHERE SDE.ST_EnvIntersects(TAXLOTS.SHAPE, :1, :2, :3, :4) = 1
```

call	count	cpu	elapsed	disk	query	current	rows
Parse	0	0.00	0.00	0	0	0	0
Execute	1	0.07	0.59	115	1734	0	0
Fetch	242	0.78	12.42	2291	26820	0	24175
total	243	0.85	13.02	2406	28554	0	24175

Elapsed times include waiting on following events:

Event waited on	Times Waited	Max. Wait	Total Waited
SQL*Net message to client	242	0.00	0.00
db file sequential read	2291	0.39	11.69
SQL*Net more data to client	355	0.00	0.02
SQL*Net message from client	242	0.03	0.54

\*\*\*\*\*

# Deployment Phase—Tuning

## Data Sources—Oracle Trace (continued)

- **Definitions**
  - **Elapsed time [sec] = (CPU + wait event)**
  - **CPU [sec]**
  - **Query (Oracle blocks, e.g., 8 K read from memory)**
  - **Disk (Oracle blocks read from disk)**
  - **Wait event [sec], e.g., db file sequential read**
  - **Rows fetched**

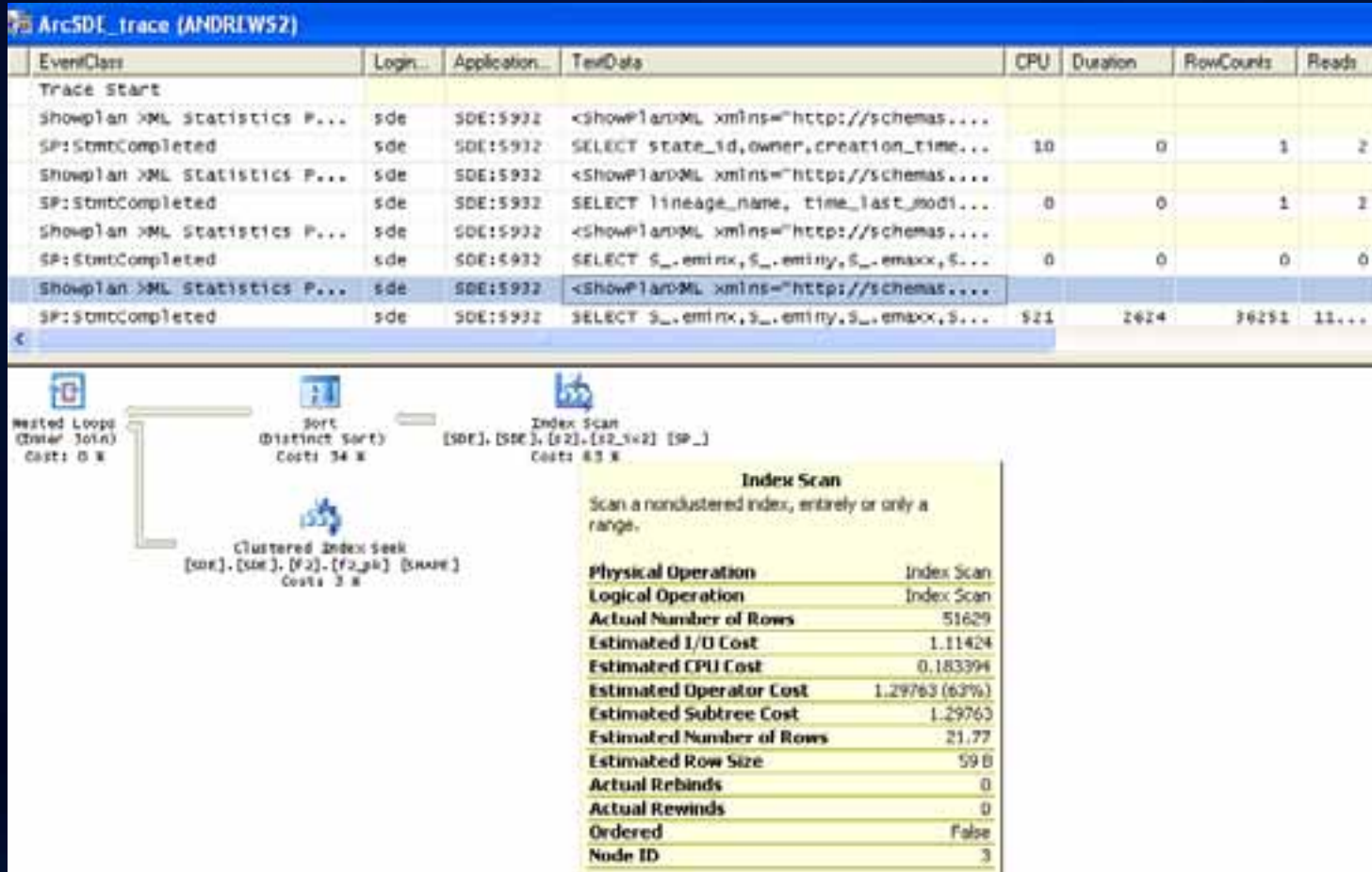
# Deployment Phase—Tuning

## Data Sources—Oracle Trace (continued)

- Example (cost of physical reads):
  - Elapsed time = 13.02 sec
  - CPU = 0.85 sec
  - Disk = 2291 blocks
  - Wait event (db file sequential read ) = **11.69 sec**
  - Rows fetched = 24175

# Deployment Phase—Tuning

## Data Sources—SQL Profiler



# Deployment Phase—Tuning

## Summary

- **Optimize ArcGIS Services.**
- **Profile individual user operations and tune if needed.**
- **Drill down through software stack:**
  - Application
  - Service
  - MXD
  - Layer
  - DBMS query
- **Correlate your findings between tiers.**
- **Performance and load test.**



# Operation and Maintenance



# Operation and Maintenance—Monitoring

- **Baselines**
- **Trends**
  - Used for growth estimation and variance
- **Capacity models calibration**
- **Thresholds alerts**

# Test Results as Input into Capacity Planning

View Test Result

Calculate Service Time

Project Service Time to Production Hardware

Calculate Capacity



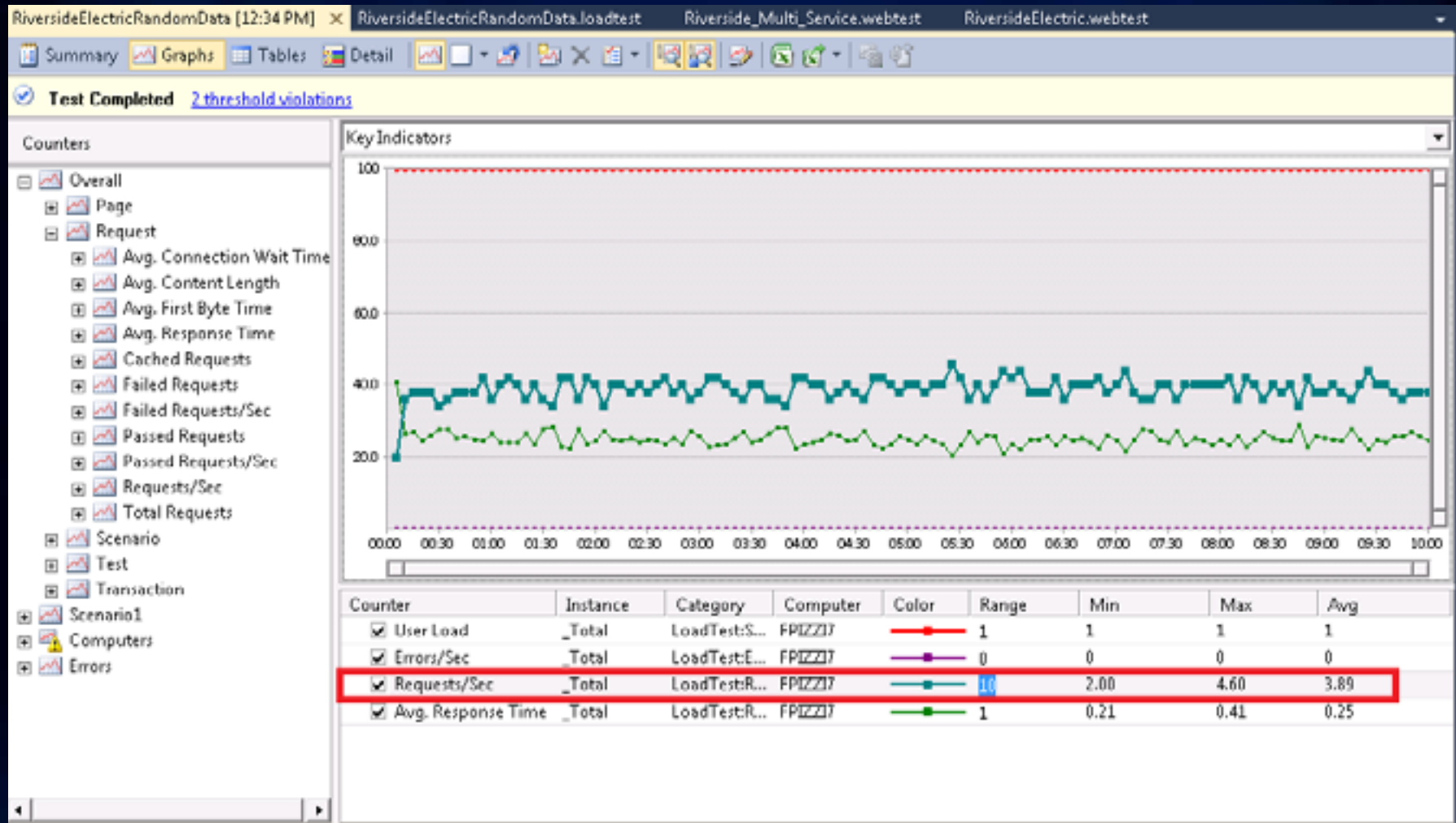
# Test Results as Input into Capacity Planning

## Load Test Results - Riverside Electric

- **Baseline Test with Single Thread**
  - Note\* Service Time is Load Independent
- **Think Time=0**
- **Evaluate Key Metrics**
  - Throughput
  - Response Time
  - QA Check
- **Evaluate System Under Test**
  - CPU, Network, Memory, and Disk

# Test Results as Input into Capacity Planning

## Load Test Results - Key Indicators



# Test Results as Input into Capacity Planning

## Load Test Results - System Metrics



# Test Results as Input into Capacity Planning

## Load Test Results – input into capacity models

- **Average throughput over the test duration**
  - 3.89 request/sec ~ 14,004 request/hour
- **Average response time over the test duration**
  - .25 seconds
- **Average CPU Utilization**
  - 20.8%
  - Mb/request = 1.25 Mb



# Test Results as Input into Capacity Planning

## Load Test Results – input into CPU capacity model

- Input from testing
  - #CPUs = 4 cores
  - %CPU = 20.8
  - TH = 14,004 requests/hour
  - SPEC per Core of machine tested = 35
- $ST = (4 \times 3600 \times 20.8) / (14,004 \times 100) = 0.2138 \text{ sec}$ 
  - Note\* very close to Average response time of .25

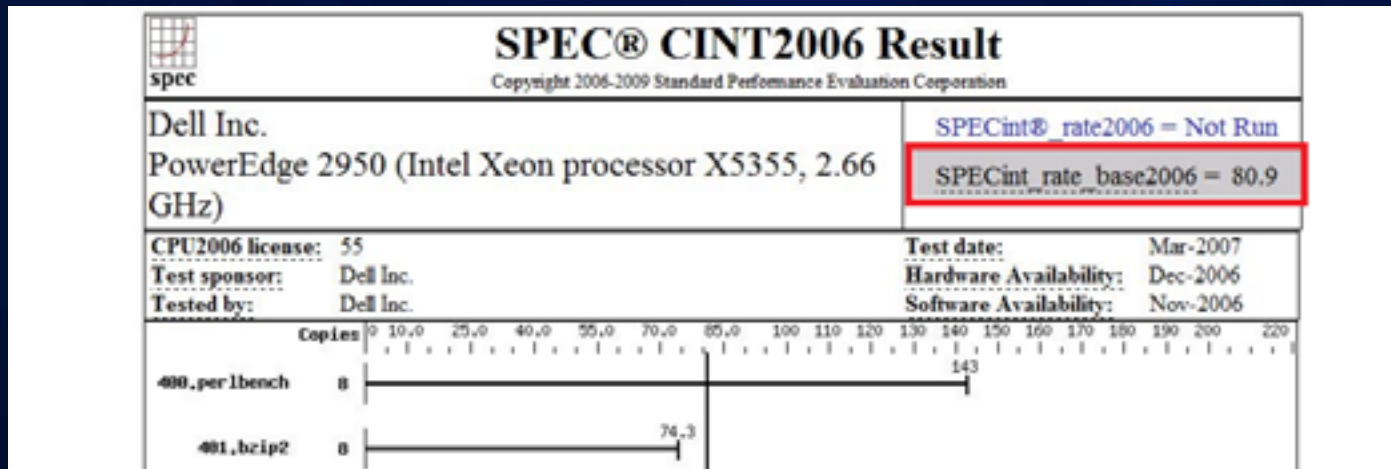
$$ST = \frac{\#CPU \times 3600 \times \%CPU}{TH \times 100}$$



# Test Results as Input into Capacity Planning

## Target values

1. Server SpecRate/core=10.1



2. User load=30,000 req/hr
3. Network=45 Mbps

# Test Results as Input into Capacity Planning

## Target CPU cores calculation

- Input to Capacity Planning:
  - ST = Service Time = .2138 sec
  - TH = Throughput desired = 30,000 request/hour
  - %CPU = Max CPU Utilization = 80%
  - SpecRatePerCpuBase = 35
  - SpecRatePerCpuTarget = 10.1
- Output
  - #CPU required =  $([.2138 \times 30,000 \times 100] / 3600 \times 80) \times [35 / 10.1]$
  - #CPU required = 7.7 cores ~ 8 cores

$$\# CPU_t = \frac{ST_b \times TH_t \times 100}{3600 \times \%CPU_t} \times \frac{SpecRatePerCPU_b}{SpecRatePerCPU_t}$$

# Test Results as Input into Capacity Planning

## Target network calculation

- Input to Capacity Planning:

- Mb/req=1.25
- TH = 30,000 request/hour

$$Mbps = \frac{TH \times Mbits / req}{3600}$$

- Output

- Network bandwidth required = 30000x1.25/3600
- =10.4 Mbps < 45 Mbps available
- Transport=1.25/(45-10.4)=0.036sec

$$Transport (sec) = \frac{Mbits / req}{Mbps - Mbps_{used}}$$

# Test Results as Input into Capacity Planning

## System Designer

- Input:
  - Throughput=30000
  - ST=0.21
  - Mb/tr=1.25
  - Hardware=80.9 Spec

User Workflow Dialog

Select Site: Client Workflow Name: Web request

Select a Workflow: Web request Total Users: 0 Active Users: 0 Workflow Facing (sec): 0

Workflow Throughput (Workflow/hr): 30000

Workflow Operations: Web request

RTMax (sec): 0 Stated Delay (sec): 0

Avg Think Time (sec): 0 CPU Cores Calc: 1.01

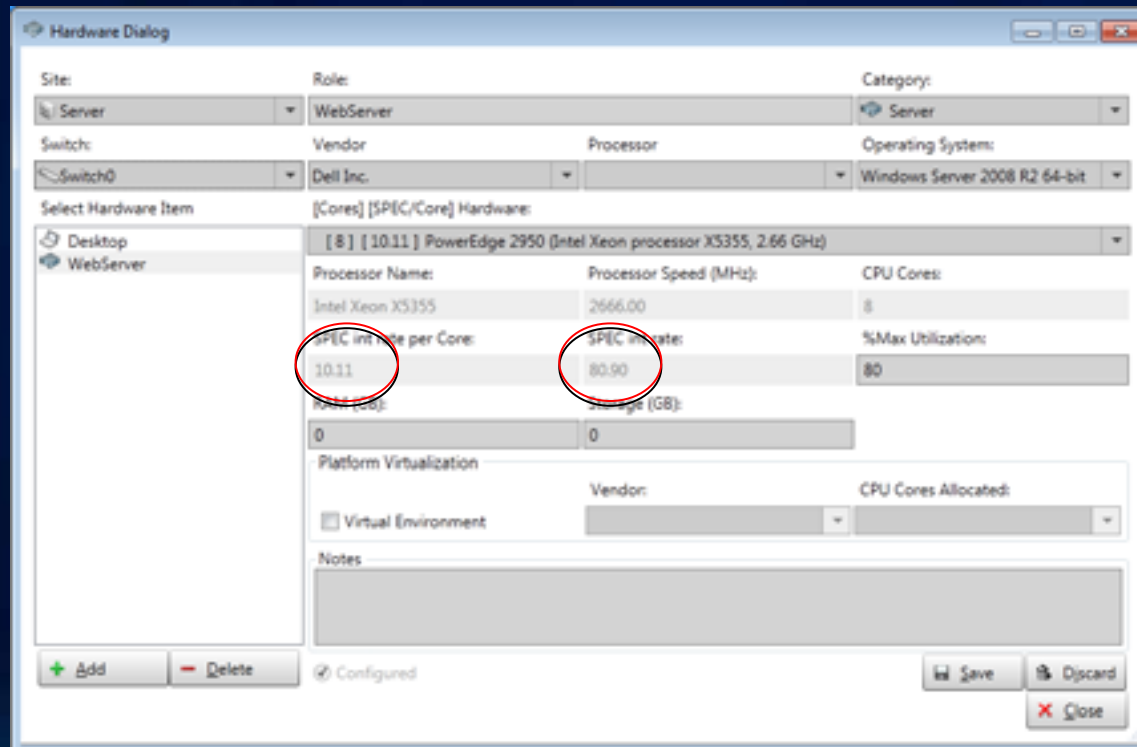
Notes:

Model Review									
Model Assigned									
Selected Model									
Service Type: Map Model Name: ExportMap REST MapService 9.3.1									
Model	Function	Tier	Modified	Service Time(sec)	Queue Time(sec)	CPU Cores Calc	Modified	Mb/Tr	M
✓	Client	Client	○		0.000	0.00	○	1.250	
✓	WebService	Web Services	☑	0.210	0.004	1.01	☑	1.250	

# Test Results as Input into Capacity Planning

## System Designer

- Input
  - Hardware=80.9 Spec



Hardware Dialog

Site: Server Role: WebServer Category: Server

Switch: Switch0 Vendor: Dell Inc. Processor: Processor Operating System: Windows Server 2008 R2 64-bit

Select Hardware Item: Desktop, WebServer

[Cores] [SPEC/Core] Hardware: [ 8 ] [ 10.11 ] PowerEdge 2950 (Intel Xeon processor X5355, 2.66 GHz)

Processor Name:	Processor Speed (MHz):	CPU Cores:
Intel Xeon X5355	2666.00	8
SPEC int rate per Core:	SPEC int rate:	%Max Utilization:
10.11	80.90	80
RAM (GB):	Storage (GB):	
0	0	

Platform Virtualization

☐ Virtual Environment Vendor: CPU Cores Allocated:

Notes

+ Add - Delete Configured Save Discard Close

# Test Results as Input into Capacity Planning

## System Designer

- Review results

Model Review <b>Model Assigned</b>										
Selected Model										
Service Type: Map Model Name: ExportMap REST MapService 9.3.1										
Model	Function	Tier	Modified	Service Time(sec)	Queue Time(sec)	CPU Cores Calc	Modified	Mb/Tr	Mbps Calc	Transport(sec)
✓	Client	Client	<input type="radio"/>		0.000	0.00	<input type="radio"/>	1.250	10.42	0.00
✓	WebService	Web Services	<input checked="" type="radio"/>	0.210	0.046	7.57	<input checked="" type="radio"/>	1.250	10.42	0.04

# Demo System Designer

Calculate Capacity



# System Designer evaluation and training

- **Contact us**
  - Chad Helm, [chelm@esri.com](mailto:chelm@esri.com)
  - Andrew Sakowicz, [asakowicz@esri.com](mailto:asakowicz@esri.com)
- 
- **Download free evaluation**
  - <ftp://ftp.esri.com/>
  - Click the File menu and choose Login As
  - username: **eist**
  - password: **eXwJkh9N**



## **Related sessions**

- **Enterprise GIS Architecture Deployment Options**
  - **Thu 08:30 AM**

# Session Evaluation

- [http://events.esri.com/uc/2011/sessionEvals/index.cfm?fa=app\\_login\\_form](http://events.esri.com/uc/2011/sessionEvals/index.cfm?fa=app_login_form)

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**Questions?**

# Contact us

# Contact us

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