

Esri International User Conference | San Diego, CA Technical Workshops | July 11-15, 2011

# **Choosing a Mobile Solution**

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### Agenda

- Understanding options for mobile GIS
- What questions to ask when deciding on a mobile platform
- Native vs. web
- Native Apps vs. The Mobile Web vs. Web Apps
- Mobile Solution Scenarios
- Mobile Development Options

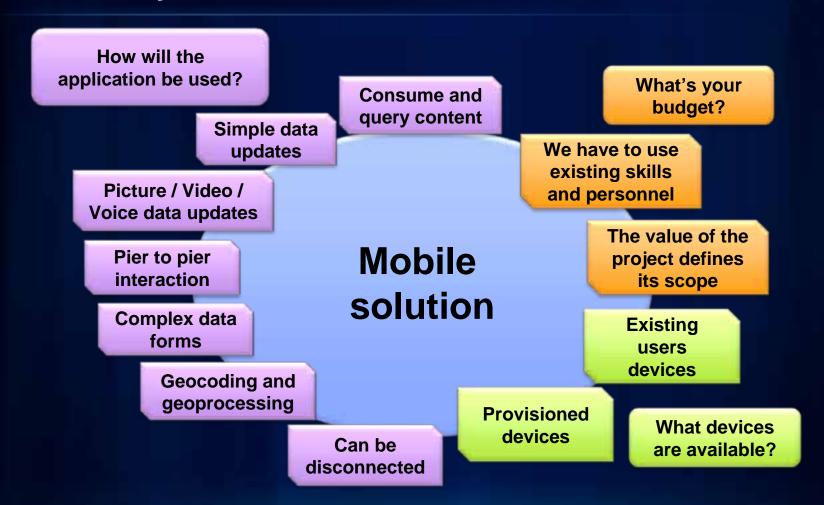
### Why mobile?

- Mobile is where the market is going
- Mobile internet adoption outpaces desktop internet adoption by 8x (<u>Economy + Internet Trends</u>)
- More smartphones than PCs will be sold in 2011
  - RBC analyst Mike Abramsky
- Within 5 years "More users will connect to the Internet over mobile devices than desktop PCs."
  - Mary Meeker

### **Mobile development options**

- Native platform
  - ArcGIS Mobile SDK
  - ArcGIS API for iOS
  - ArcGIS API for Windows Phone
  - ArcGIS API for Android Open Beta
  - ArcGIS API for Flex
  - ArcPad Studio
- Web
  - ArcGIS API for JavaScript

### How do you decide on a mobile solution





### Native vs. Web

- Native
  - Deployed application through app store / marketplace
  - Application deployed with the device
- Web
  - Web page accessed from the mobile device

### Native platform benefits vs. cost

- Performance
- Functionality
  - Full access to device capabilities\*
  - Push notifications
- Usability
  - Native platforms are designed for the device
- Market penetration
  - App store / Marketplace is where many mobile users look first
- Easier to monetize
- Higher development cost, staff compensation

### Web platform benefits vs. cost

- Code reuse / budget
- One development environment
- Targeting multiple devices
  - Modifications needed for each device but development environment is the same
- Limited device access
- Full control over deployment
  - No approval process
- Faster to production
  - No app store
- Development costs much lower

### Web Apps vs. The Mobile Web vs. Native Apps

- Web application
  - Application that run inside a device's browser
- Full web application
  - Full web application running in a browser
- Mobile web application
  - Modified web application optimized for mobile devices
- Native application
  - Designed to run specifically on a computer, smartphone, or tablet

### Case study: ESPN

- Full web application
  - Full content access
- Mobile web application
  - Focused content access
    - Main news stories
    - Vote for Sports nation
      - Simple data editing
    - Simple menus categorizing content
- Native application
  - Track scores for myTeams
  - Push updates for scores
  - Link to web content
- Native many other options



**ESPN Home** 

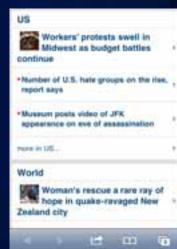


### **Case Study: CNN**



- Full web application
  - Full content tabbed sections
- Mobile web application
  - Scrollable sections
- Native application
  - News by section
  - Location based news (My CNN)
  - iReport data collection





### **Common themes from case studies**

- Full web application
  - Most content
- Mobile web application
  - Focused content (similar to desktop)
  - Simple feedback
- Native application
  - More complex data entry
  - Location based content
  - Push notifications

# **Mobile Solution Scenarios**

### **Mobile Solution Scenarios**

- Initial damage assessment
- Building inspections
- Pipeline maintenance
- Voter information portal
- Government open data

## **Scenario – Initial Damage Assessment**

- Following a natural disaster, I need to get my specialized field mobility teams deployed
- These individuals have the field knowledge / industry expertise and will be performing the field assessment

# **Initial Damage Assessment - Key points**

- Ruggedized hardware
- Sometimes connected
- Non-GIS user
- Industry language
- Configure, not code

### **Initial Damage Assessment - Implementation**

- Mobile solution to solve problem (Platforms)
  - ArcGIS Mobile, ArcGIS Server
- Related scenarios
  - Search and Rescue, Forestry / Wildfire, other Natural Disasters
- Supporting resources
  - Public safety damage assessment template <a href="http://www.arcgis.com/home/item.html?id=8c175986354">http://www.arcgis.com/home/item.html?id=8c175986354</a> <a href="http://www.arcgis.com/home/item.html?id=8c175986354">046cc801757d47372c3da</a>



### **Why ArcGIS Mobile**

- Professional GIS data collection
- Good GPS and data collection controls
- Easily configurable without code

Consume and query content

Picture / Video / Voice data updates

Pier to pier interaction

Complex data forms

Provisioned devices

# **Scenario – Building inspections**

 Building inspectors need an easy way to add inspection information in the field

### **Building Inspections - Key points**

- Quick integration with the rest of the GIS
- Inspectors are not necessarily GIS professionals
- Simple / Familiar User interface
- Accuracy is not of high concern (get me close)

### **Building Inspections - Implementation**

- Mobile solution to solve problem (Platforms)
  - ArcGIS for iOS, ArcGIS Server
- ArcGIS.com template selected
  - Code Violation for iPad



### Why native solution

- Internal Enterprise deployment
  - Non-gis users
- ArcGIS.com template available
- UI and hardware meet requirements for detailed assessment

Consume and query content

Picture / Video / Voice data updates

Geocoding and geoprocessing

Existing users devices

The value of the project defines its scope

## **Scenario – Pipeline maintenance**

 Gas leak detection / leak survey safety reporting mapped during pipeline inspection

### Pipeline maintenance - Key points

- Precise correlation of leak surveys to mains & services
- Eliminates wear and tear on the survey books
- Data must be easily integrated with the enterprise GIS
- Accuracy is key, base station / satellite integration
- Ruggedized Hardware
- Forms based data collection

### Pipeline maintenance - Implementation

- Mobile solution to solve problem (Platforms)
  - ArcGIS Mobile, ArcGIS Server
- Related scenarios
  - Utilities and Communications
- Supporting resources
  - Infrastructure Mobile Map Template for ArcGIS 9.3

### **Why ArcGIS Mobile**

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### Scenario – Voter Information Portal

 I need a solution that disseminates voter information to the public through a public facing website as well as mobile devices

### **Voter Information Portal - Key points**

- Voter information must be easily accessible
- Desktop and mobile
- Overlapping content between both experiences
- Simple mobile location based user interaction

### **Voter Information Portal - Implementation**

- Mobile solution to solve problem (Platforms)
  - ArcGIS API for JavaScript, ArcGIS Server
- Related scenarios
- Supporting resources
  - Desktop web
    - Election Polling Places Template
    - **Election Results Viewer Template**
  - Mobile Web
    - Find Nearby developer sample



### Why JavaScript

- All the "why web platform"
- More easily deploy across platforms
- Leverage web developers skill set

Consume and query content

Geocoding and geoprocessing

Simple data updates

Existing users devices

We have to use existing skills and personnel

### Scenario – Government open data

- Government agency wants to make more of their data accessible via mobile devices
- Improve government transparency and community engagement

### Government open data - Key points

- Very little or no development budget / expertise
- Lots of data in different categories
- Its ok if users have to have network connectivity
- The more users the better but there is no requirement that all devices must be supported

### Government open data - Implementation

- Mobile solution to solve problem (Platforms)
  - ArcGIS Native application, ArcGIS Server, ArcGIS.com
  - Web portal with links to native app
    - arcgis://www.arcgis.com/sharing/content/items/<webmapid>/data
- Examples
  - KyGovMaps



# Why Native ArcGIS Application

- Fast deployment
  - All you need is a web map
  - Users will need instruction on the map to load
- Phase 1
  - Get user reaction to default app to hone requirements for phase 2
- Deployment to the GIS community

Consume and query content

Geocoding

Picture / Video / Voice data updates

Existing users devices

We have to use existing skills and personnel

# **More Development Options**

# Write once – deploy multiple (sort of)

- Never seamless between platforms
  - Tweaks are always necessary: iOS to Android to Windows Phone
  - Tablets may warrant their own interface
- JavaScript compact build
  - Style appropriately for platform
  - Dojox.mobile likely easiest approach
- ArcGIS API for Flex

# JavaScript compact build

- JavaScript API with smaller footprint (~30KB)
  - No dijits
  - Limited modules
- Can use with variety of JavaScript toolkits
  - <u>Dojox.mobile</u>, <u>jQuery mobile</u>, <u>jQtouch</u>, <u>Sencha Touch</u>, etc.
- PhoneGap (Some access to phone capabilities)
  - Build native app from JavaScript
  - Development requirements vary by targeted platform
- No limitations on platform, developer platform or IDE

### **ArcGIS API for Flex**

- Leverage existing skills
- Strong developer / design community
- Good support for device capabilities
  - Camera, Accelerometer, GPS
  - Adobe Flex SDK 4.5 + Adobe Flash Builder 4.5.1
- See: ArcGIS API for Flex Advanced Topics
  - Thurs 8:30 9:45 AM Room 8
- See: Flex Appeal
  - Wed 12:00 PM 1:00 PM Room 8

Consume and query content

Geocoding and geoprocessing

Picture / Video / Voice data updates

Existing users devices

We have to use existing skills and personnel

# iOS using C# - MonoTouch from Novell

- Platform
  - iOS
- Development platform
  - Mac
- Development environment
  - Apple's iPhone SDK
  - ArcGIS API for iOS
  - MonoDevelop
- MonoTouch Map Viewer for iPhone 4 on ArcGIS.com
  - Bound assembly to ArcGIS API for iOS native library
- The end result is a true native iOS application





# Where can I get more information?

- Resource center
  - http://resources.arcgis.com/content/mobilegis/about
- ArcGIS.com groups
  - ArcGIS Mobile Code Samples
  - ArcGIS for iOS Developer Samples
- Training
  - Building Application Using the ArcGIS Mobile SDK
  - Building Web Applications Using the ArcGIS API for JavaScript

# **Esri Training for Mobile GIS Developers**

http://www.esri.com/training



- Instructor-Led Course
  - Authoring and Serving ArcGIS Mobile Projects
- Web Courses
  - Mobile GIS: Creating Web Maps for Lightweight Mobile Apps
  - Mobile GIS: Getting Started with the ArcGIS API for iOS
  - Mobile GIS: Using the ArcGIS for iOS Application
- Online Training Seminars (free, many available!)

### Resources at the conference

- See the Mobile GIS track in your agenda
- Mobile Product Island @ Esri Showcase
  - Meet the development team at the exhibit hall!
    Wednesday 9am 6pm
    Thursday 9am 1:30pm
- Try ArcGIS Mobile Live!
  - Wednesday (2:00pm 4:00pm)
  - Thursday (10:00am 12:00pm)

### **Summary**

- What is your business problem?
- What are your requirements?
- What is your budget?
- What is negotiable?



