

The ArcGIS Platform for Storm Response in Electric Utilities

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Each Year storms have a significant impact
on Electric Utilities:

- **Millions of Customer Outages**
- **Billions of Dollars in Damage**
- **Significant time (around the clock) to repair and restore**
- **The safety of employees, contractors and citizens are at risk**

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We can help you:

- **Be better prepared ahead of and during a storm**
- **Improve how quickly and efficiently you can assess damage**
- **Optimize how you keep all of your stakeholders informed**

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Resulting in:

- Saved time and reduced costs
- Faster restoration
- Improved customer and community satisfaction
- Reduction of potential safety related incidents





Planning

- **Risk Analysis**
- Stage Equipment
- Foreign Assistance (hotels, staging areas, catering)



Damage

Assessment

- **Collect**
- Navigate



Operations

- **Situational Awareness** (Weather, Crews, Work, Damage, Outages)
- Assign Work



3rd Party Crews Apps

- check in/register
- Get safety info, hotel info
- Get Work
- Navigate
- Collect



Executive Briefing and Reporting

- **Restoration Status**
- Action Plans
- Reliability
- Grid Hardening



Town, Counties, etc.

- View
- Collect flooded roads, lines down, pole issues



Your Customers

- **Stay informed**
- Report what they see
- Leverage Social Media

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How do you get started?

- Visit Industry showcase (next door)
- Visit our partners
- Talk with other customers (and case studies)
- Try it yourself (solutions.arcgis.com)

Thank You