Configuring Performance Management Solutions

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ArcGIS Solutions for State and Local Government
Improving local government operations and enhancing services provided to the public

- Collection of useful maps and apps
  - Configurable and extensible
  - Freely available and fully supported

- Community of users (2000+ Meetup members)
  - Best Practices / Implementation Support

- Network of Esri Services and Partner offerings
  - Help users implement, sustain and enhance

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Available on-premise or in the cloud
Mission

• Deliver maps and applications quickly throughout their organization
  • Roadmap for standard capabilities, improve service delivery, expand reach, innovation….

• Stay current with future releases / avoid legacy technology
  • Save time and money, leverage new ArcGIS offerings, focus on complex or unique problems….

• Unlock geospatial platform so it can be leveraged by many
  • Mitigate many organizational challenges, maximize technical expertise….

• Leverage the collective knowledge of the entire community
  • Best practices, industry tradecraft….
Performance Management

• Performance management provides a framework for consistently reviewing performance data to inform decision-making.

• Performance management practices and tools enable communities to:
  - Make informed program and process improvements
  - Spend scarce budget resources wisely
  - Ensure that the community’s needs are being prioritized
Performance Management

• Strategic Outcomes define the vision for the community.
  - Having economic opportunities and resources that enable us to thrive in our community.
  - Being safe in our home, at work, and in our community.
  - Enjoying a sustainable environment and a healthy life, physically and mentally.
  - Getting us where we want to go, when we want to get there, safely and cost-effectively.

• For each outcome performance is measured using metrics:
  - Community Indicators
    - Help understand whether the community is making progress toward achieving the stated outcome.
  - Community Contributions
    - Measure a government agency’s contributions toward achieving a stated outcome.
Performance Management Solution

• What is it
  - A configuration of Operations Dashboard for ArcGIS that can be used by government agencies to monitor key performance metrics and communicate progress made on strategic outcomes to the general public and other interested stakeholders.

• Partners
  - Austin (TX)
  - King County (WA)
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<tr>
<th>WORKSHOP</th>
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<tbody>
<tr>
<td>• ArcGIS for Local Government: An Introduction</td>
<td>• Room 15 B</td>
<td>• Tuesday 4:00 pm - 5:00 pm</td>
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<tr>
<td>• Performance Management: Improving Confidence in Government</td>
<td>• Demo Theater 15</td>
<td>• Wednesday 11:15 am - 12:00 pm</td>
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<tr>
<td>• Configuring the ArcGIS for Local Government Solution</td>
<td>• Room 31 C</td>
<td>• Wednesday 2:30 pm - 3:30 pm</td>
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<tr>
<td>• Operations Dashboard for ArcGIS: An Introduction</td>
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Thank you
Be innovative, aware, and know you are not alone

🔗 http://solutions.arcgis.com/#Local-Government
👥 http://meetup.com/ArcGIS-for-Local-Government/
🔗 @ArcGISLocalGov
🔗 http://esri.github.com