South Kentucky RECC

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History of GIS/OMS/AVL Project

- Mapping program started 6 years ago.
- SK GPS’s all poles, meters and roads.
- SK is a 60,000 member COOP.
- 2 years to compete collection.
- 1 year for final delivery of GIS.
- Original delivery was Gentry (Autodesk).
Use Technology to Improve Outages

- Before OMS dispatchers took all outage calls
- Dispatchers are responsible to determine area of outage and greater need for response.
- Dispatchers are responsible to call in additional crews to help with outages
Use Technology to Improve Outages cont.

- SK purchased UAI software.
- SK now can use web browser from any computer on our network to enter outages.
- Software can also organize calls and predict possible device out.
Use Technology to Improve Outages cont.

- CRC is a call center located in Tennessee.
- SK will use them in large call volume situations.
- CRC will have people taking the calls and inputting outages thru the internet into OMS.
- CRC is also a coop.