

Abstract

If You Build It Will They Come? Washington, D.C.'s Experience

Track: Law Enforcement and Criminal Justice

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In many law enforcement agencies nationwide, the two most consistent challenges are converting data into usable information and getting it out to the operations staff. LEAs are flooded with information from field and administrative data collection. However, all this information is of limited value unless it is structured to communicate information and is made accessible to operations personnel. This paper examines both the technical and organizational challenges faced and the strategies employed by the Metropolitan Police Department in the implementation of an enterprise-wide geographic information system to support proactive policing strategies.

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