

Performance Accountability Application Engages Stakeholders in Restoration of Puget Sound

Leveraging existing data and
applications.

Agency Incarnations History & Mission

- 1986 Puget Sound Water Quality Authority
- 1996 Puget Sound Action Team
- 2007 Puget Sound Partnership (PSP)

Mission: Restore a healthy Puget Sound by 2020.
The Puget Sound Partnership leads and coordinates efforts supported by science, embraced by the public and proved effective by results to leave a legacy of a healthy Puget Sound for future generations.

<http://www.psp.wa.gov>

Agency Responsibilities

- Set science-based regional priorities
- Advise on key budget priorities and policy initiatives
- Accelerate implementation of priority actions
- Coordinate restoration and monitoring activities with more than 750 cities, counties, state and federal agencies, nonprofits, tribes, businesses, and other organizations
- Leverage federal, state, and local funding
- Ensure public dollars are spent efficiently and effectively
- Provide accountability for results

PAA - Performance

Accountability Application

- New agency 2007
- Action Agenda 2008, revised 2012
 - Prioritize necessary actions based on science with clear measurable goals
 - Determine accountability and performance of federal, tribal, state, counties, cities, ports, special purpose districts
- No internal database or applications
 - State OCIO recommendations
 - Identify potential partners DOH, ECY, OFM, RCO
 - Identify low-hanging fruit
 - Use established database and application systems
 - Rely on other organizations' self-reporting
 - Develop map and report dashboards of other organizations' data focusing on Puget Sound

Answer Requests for Information

- Puget Sound Vital Signs
 - What is the big picture – habitat and species, business dependencies, quality of life?
 - What are the indicators of Puget Sound health?
 - What is the status and trend of the indicators?
- Puget Sound Project Atlas
 - What work is being done?
 - Where are work projects? Geographic breakdowns?
 - How is work funded?
 - Where is more information?
- Puget Sound Action Agenda Report Card
 - What are the Puget Sound recovery tasks?
 - Who is responsible for each task?
 - What is the task funding?
 - What is the quarterly status of tasks?
 - What are the issues affecting scheduled completion?
 - What corrective action is needed?

PAA Development Contract Staff

- PSP Graphic Designer and Web Developer
- Inter Agency Agreement with RCO host
 - RCO IT staff
 - RCO contract IT staff Rudeen & Associates
<http://rudeenassociates.com>
 - RCO contract IT staff GeoEngineers
- Inter Agency Agreement with OFM/DES host
- PSP RFP selected GeoEngineers as primary database and application integrator

<http://geoengineers.com>

Puget Sound Vital Signs - Indicators

- Species and Food Web
 - Birds
 - Pacific Herring
 - Orcas
 - Chinook Salmon
- Protect and Restore Habitat
 - Shoreline Armoring
 - Eelgrass
 - Toxics in Sediments
 - Land Development & Cover
 - Floodplains
 - Estuaries
- Water Quantity
 - Summer Stream Flows
- Healthy Human Population
 - Onsite Sewage
 - Swimming Beaches
 - Shellfish Beds
- Human Quality of Life
 - Quality of Life Index
 - Sound Behavior Index
 - Recreational Fishing
 - Commercial Fishing
- Water Quality
 - Freshwater Quality
 - Marine Water Quality
 - Toxics in Fish
 - Marine Sediment Quality

<http://www.psp.wa.gov/vitalsigns/index.php>

PS Project Atlas

Recreation Conservation Office (RCO)

- Established 1964 by ballot initiative for grant management
 - \$1.4 billion awarded (federal and state funds)
 - \$0.9 billion match leveraged
 - 3% administrative overhead
- Conservation 1990
- Project Information System (PRISM 1995)
 - Paperless grant project management
 - Grantees must provide good data to get funds
- Salmon 1999
- Puget Sound programs already included
 - PSAR , PSEMP, PSNER, Salmon PS Region

<http://www.rco.wa.gov>

<https://secure.rco.wa.gov/prism/search/projectsearch.aspx>

PS Project Atlas

Map and Report Existing Data

- RCO/PRISM front end and database
 - PRISM Project Worksites
 - PRISM Project Snapshot Summary Report
 - PRISM Project Category/Work Type
- Puget Sound Vital Signs
- PSP/RCO ArcGIS Server application

<http://gismanager.rco.wa.gov/ProjectAtlas>

PS AA Report Card

Office of Financial Management (OFM)

- Fiscal oversight of Washington State agencies
 - Tied with 2 other states in highest overall grade for fiscal management (2012, Pew Center on States)
 - Certificate of Achievement for Excellence in Financial Reporting (1987-present, GFOA)
 - Digital State Award (2010-2012, CDG, GovTech, PFF)
 - Efficient - GFS budget = 5.7% state personal income
- Results through Performance Management System (RPMS)
 - GMAP/Lean initiatives
 - Agency activities
 - Performance measures
 - Task status (Trend ?)

<http://www.ofm.wa.gov>

<http://www.ofm.wa.gov/performance>

<http://performance.wa.gov/NATURALRESOURCES/NR092712>

PS AA Report Card

Use Existing Application Systems

- OFM/RPMS front end and database
 - RPMS Agency Activities
 - RPMS Performance Measures
 - RPMS Agency Reported Status
 - No Trend ?
- Puget Sound Action Agenda
 - Goal/Strategy/Substrategy/Near Term Action
 - /Owner/Performance Measure/Trend/Status
- PSP/RCO database and web reporting
<http://gismanager.rco.wa.gov/NTAPortal>

PAA Integration

Vital Signs, Atlas, Report Card

- Web site icons
- Vital Signs link to Report Card
- Project Atlas links to PRISM Project Snapshot

Next Steps

- Use RCO PRISM for more Puget Sound grant management
- Balance RCO/PSP match reporting splits
- Improve fiscal reporting by locations
- Use RCO summary and graphic reports
- Add project data from other organizations - EPA, NOAA, RCO/HWS, local
- Add more Puget Sound habitat metrics
- Add Puget Sound reporting criteria

Lessons Learned

- Use what is available
- Communications and graphic design staff make information easy to understand
- Make careful changes to existing systems
- Plan to upgrade or fix older application HW/SW – internal/external
- Plan extra time for Extract Transform Load (ETL) development in changing environments
- Plan extra time to coordinate with a reorganizing agency
- Plan for critical staff and contract staff transitions
- Document complex systems

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PAA

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