ArcGIS for Desktop
Troubleshooting Workflow

Do you meet the system requirements? → **Yes** → Does ArcMap open? → **Yes** → Is the issue MXD specific? → **Yes** → MXD Troubleshooting

Do you meet the system requirements? → **No** → Evaluate Hardware

Does ArcMap open? → **No** → Software/Install Troubleshooting

Is the issue MXD specific? → **No** → Is the issue layer specific? → **Yes** → Layer Troubleshooting

Is the issue layer specific? → **No** → Is the issue location specific? → **Yes** → Location Troubleshooting

Is the issue location specific? → **No** → Software/Install Troubleshooting

Resources:

GeoNet Forums:
https://geonet.esri.com

ArcGIS for Desktop Documentation:
http://desktop.arcgis.com/

Process Monitor:
http://tinyurl.com/jwxbqka

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