



### Two-way community engagement

Two-way conversations and information exchanges Asking two questions:

1. What do citizens want from their government?

2. How can the government better assist their citizens?





# Citizen Role

Government Role

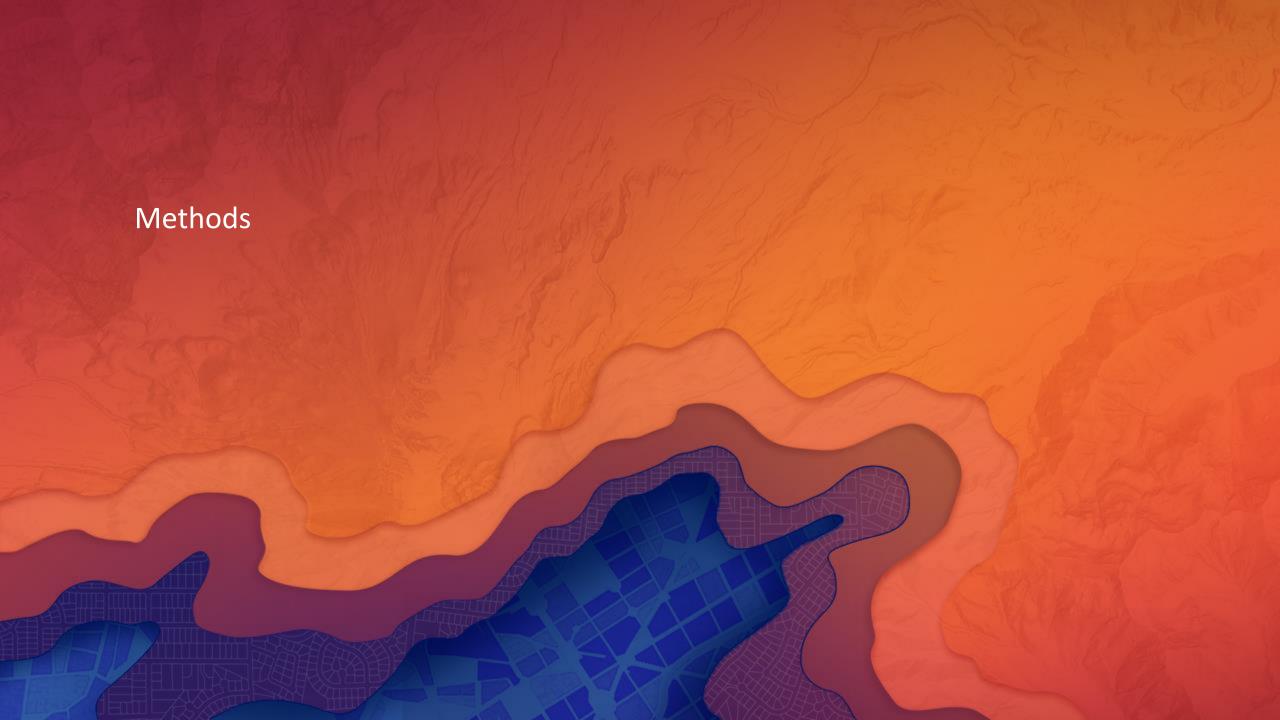




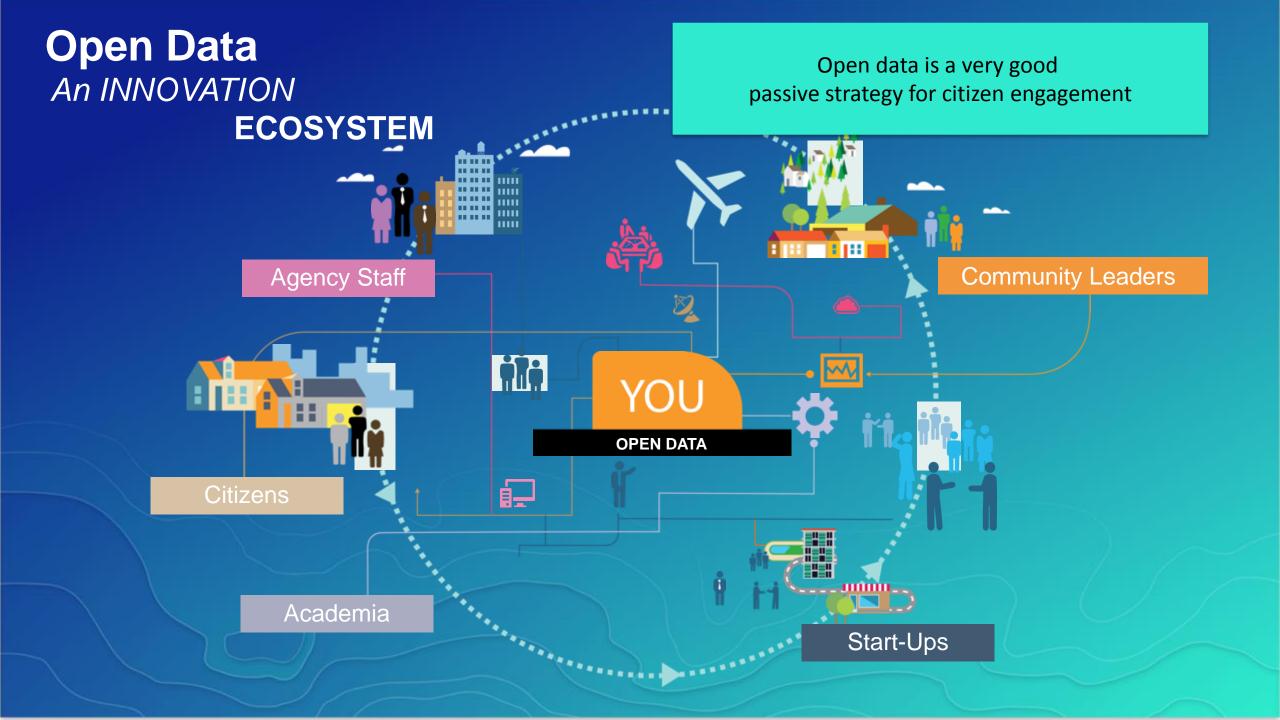


### Roles

| Citizen Role    | Government Role |
|-----------------|-----------------|
| Local knowledge | The data!       |
| Vast resources  | Tools           |
| New insights    | Support         |
| Enthusiasm      | Opportunity     |



How do we position ourselves and allocate our resources to best encourage this two-way community engagement?



Reveal data in visual, understandable, and interactive ways.

Make civic data open, explainable, and easy for diverse populations to understand.

### More than just data altogether

#### Consider the questions...

- What stories do the data tell?
- How can we generate insights?
- How is the data being used?
- What questions can we answer more simply?

#### **Consider the solutions...**

- Story Maps
- Operations dashboards
- Locator applications
- Pages

### **Turning data into information**

#### A Platform for a

# futureready

The Brampton GeoHub is a platform that features initiative driven tools that help grow transparency and foster innovation everywhere. Combine datasets and perform analysis through the use of maps and charts, or simply download the data to tell your own story.

Browse the data by Category, or explore the entire collection of datasets. This is Open Data with a purpose.



Purposeful web apps built with Open Data to answer questions and solve problems.

**APPS** 



Browse Brampton's gallery of cartographic products that are built with open data.

MAPS



A platform to share stories with residents relating to the City's current initiatives.



Analyze it. Visualize it. Download it. This is Open Data with a purpose.

DATA

### Johns Creek DataHub

Open Data, Dashboards, and Mapping Apps



The "DataHub" is the City of Johns Creek's central location for open data, dashboards, and interactive mapping applications.

Through this Hub, you can visualize city data in maps, charts, and dashboards. Developers can even tie their own data services and applications into City data.

#### Visualize Data in Dashboards

Dashboards provide an interactive way of visualizing information in the Johns Creek DataHub.



#### Most Common Data

Explore the most commonlyaccessed data in the DataHub



#### CreekView

Interact with property information through a map



#### **Business Locations**

Find businesses and associated information.



#### Building

Browse building permits and construction projects



#### Code Compliance

View code compliance cases



#### Fire

Navigate fire and medical calls from the JC Fire Department



#### Police

View incident information from the JC Police Department



#### Public Works

Dig into public works projects and tasks

Explore More City Maps & Apps

### Introduce your developer resources and APIs

#### Using Open Data DC APIs

Welcome, Application Developers! We are very happy that you're considering building with Open Data DC. Our goal is for this site to be your platform for developing apps around DC's freely available, machine readable data.

#### Let's get Started

How much of an introduction do you need? DC gov uses APIs as a means to serve data to its developer community.

What is an API?

More about Open Data

Or follow the quick start guide below...





Image of the search box

#### Find the Data

Think of a keyword and enter it in the search box. Suggested keyword searches will appear as you begin typing. DC tags its layers with words we think will match your expected results.

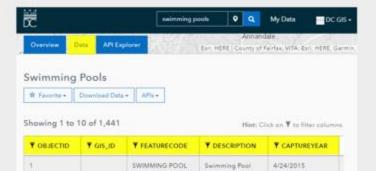
Back to Open Data DC

#### Explore the Data Layers

Each data layer in the catalog comes with a brief description that helps give context. You will also see a publication date and boxes identifying attribute fields within the data. The Data tab at the top will show a preview of the table.

Let's take a look at Swimming Pools as an example,

Swimming Pool Attributes



### Provide starter materials

#### opendatadc-starterkit

This repo is a collection of samples designed to demonstrate how developers can use the json-based APIs found at Open Data DC to build data-centric applications. It is managed by DC Government staff members of Chief Data Officer's team.

**Explore Live Demos** 

#### **About the Samples**

The samples...

- · require only basic web development skills.
- · are easily hacked by simply changing data sources, titles, and making other minor configuration changes.
- · have an understated but pleasing look-and-feel.
- · show how you can consume data on Open Data DC in lots of clients: esri, D3, mapbox, leaflet, google maps

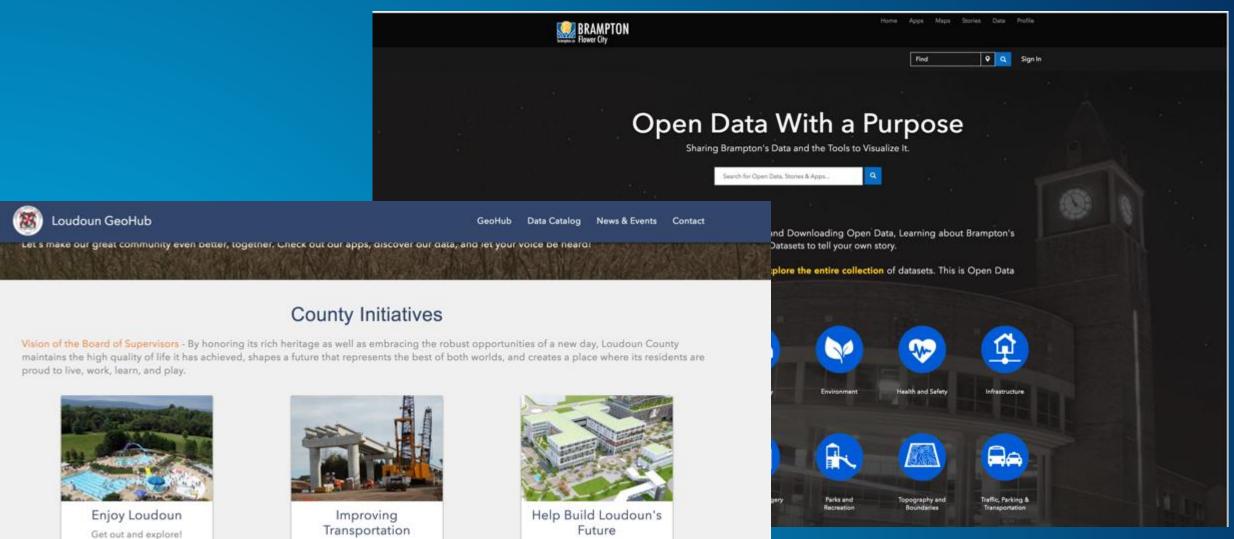
#### **Table of Contents**

| Number | Name                                    | Description   | Technologies                   |
|--------|---|---|--------------------------------|
| 1      | dcopendata_atmlocations_arcgis          | Simple clustering using ArcGIS JS API   | Dojo, ArcGIS<br>JS API         |
| 2      | dcopendata_bikeshare_mapbox             | Uses pin to location and simple buffer<br>to reveal points in range, includes<br>seach by location, 'my location', and<br>drag and drop/click anywhere<br>responses | Mapbox GL<br>JS, JQuery        |
| 3      | dcopendata_buildingpermits_mapbox       | Simple clustering example with slider to display monthly datasets using Mapbox  | Mapbox GL<br>JS, JQuery,<br>D3 |
| 4      | dcopendata_crime_collapsibletree_mapbox | Displays crime data using dendrogram using mapbox   | Mapbox GL<br>JS, D3,<br>JQuery |
| 5      | dcopendata_crime_treemap_d3             | Displays crime data as a treemap using d3   | D3, JQuery                     |

How do you also achieve an **active strategy** of community engagement?

## Transform your open data into micro sites towards policy initiatives that are engaging to your community

Getting you there faster



Envision Loudoun

Your community is an incredible data source.

#### Help us learn more about Greenways

The Capital Area Greenway System is a network of public open spaces and recreational trails which provides for activities such as walking, jogging, hiking, bird watching, nature study, fishing, picnicking and outdoor fun. The trails connect many of Raleigh's parks and in many cases provide a complement to the recreational activities at the parks. Many of the city's major ecological features can be experienced in their natural state along the Greenway. A major goal of the Greenway Program is to establish a completed network of interconnected trails throughout the city.

#### Share your voice

We want to hear from you. Fill out the survey to share your feedback on our greenways. Your input is immediately available on the map above and will be used by our teams to improve your city.

#### Join our Events

Subscribe to our Greenways initiative to participate in events, contribute analysis and build new apps to help citizens and the city.

Sign up & Participate

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|       | Cycling       |   |                |                  |            |           |               |                            |
|       | Horseback     |   |                |                  |            |           |               |                            |
|       | Other         |   |                |                  |            |           |               |                            |
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### Two types of survey

• Collect data

Enable your community to help fill in missing data about your area

Collect opinions

Leverage your community to prioritize action and share plan options

### Tap into your schools for project based work

- Getting government data directly into the hands of citizens
- ConnectED
- Pushing into commercial apps



Hold events to discuss those initiatives and gather interested community members

- Creating physical spaces where people can:
  - Discuss concerns
  - Discover solutions



### Create a social presence

- A social media page for open data (passive engagement) to connect resources and provide a feedback channel
- A social media page for each initiative





### **ArcGIS Hub: Community**

Esri is working to make it easier to manage active and passive community engagement

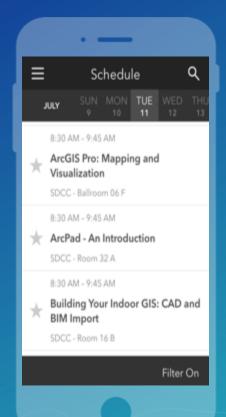
- Manage community outreach and engagement
- Named ArcGIS users for community participants
- Digital public spaces for two-way collaboration

### Please Take Our Survey on the Esri Events App!

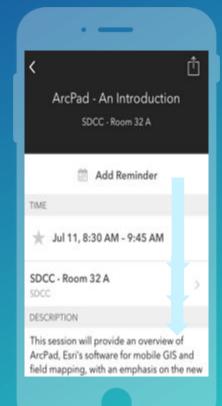
#### Download the Esri Events app and find your event



### Select the session you attended



### Scroll down to find the survey



### Complete Answers and Select "Submit"

