Optimizing Field Operations with ArcGIS

> **Ismael Chivite Jeff Shaner Chris Lesueur**















# Agenda

- Notes from the field
- ArcGIS apps
  - Concepts
  - Demonstrations
- Q&A











## Who are we?



**Ismael Chivite** 



**Jeff Shaner** 



**Chris LeSueur** 















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# The Taste of Clarkston, Michigan

4000+ visitors to the "Taste" festival

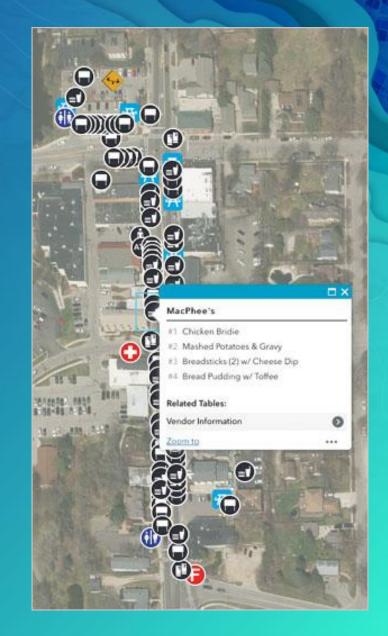
Logistics, Road Closures, Safety

Coordinate with few resources



#### Before the event...

- Planned location of stands using a Web Mapping Application
- Setup road closures, services and and safety features accordingly
- Resulting map becomes the live foundation for the rest of the event coordination efforts

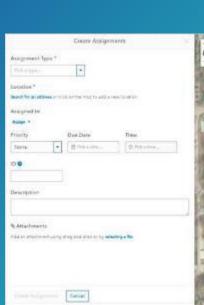


# **During the event...**

 Mobile phones used to locate incidents tasks and events.

 All parties working on top of a single information model

Real-Time awareness and informed decision making





# The Taste of Clarkston, Michigan





Esri's Disaster Response Program

ArcGIS for Local Government Solution



Collector for ArcGIS

# Pima County, Arizona

**Building and Site Development Division** 

6 inspectors serving over 1M people

Saving \$197,000 per year

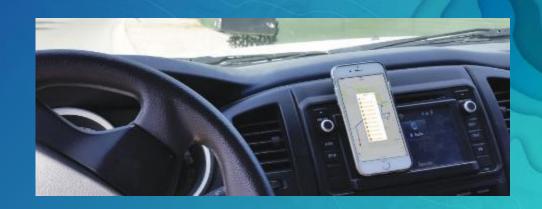
## Before going into the field...

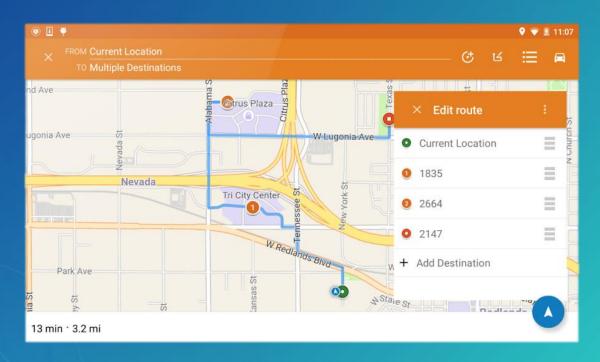
- Prepare map with County's addresses and network
- Plan schedule for the day using ArcGIS Desktop and Network Analyst
- Assign building inspections to field crews
- Communicate expected time of arrival to customers



#### While in the field...

 Turn by turn directions with Navigator for ArcGIS





## Pima County, Arizona

Better customer service

Improved worker safety

Saving \$197,000 per year





**ArcGIS Desktop** 

**Network Analyst** 

**ArcGIS Online** 

https://www.esri.com/library/fliers/pdfs/the-route-to-more-efficient-inspections.pdf

#### San Francisco Public Utilities Commission

Routine Asset Inspections

1000-mile long network plus 7 pump stations



Integrating ArcGIS with IBM-Maximo and Sharepoint

# Before going into the field...

- Craft smart forms for asset inspections
  - Input Data validation rules
  - Branching logic and smart defaults
  - Iterative form design with field inspectors
- Schedule inspections through work order management system

#### While in the field...

- Inspection apps run on any device
- Easy to use, reliable
- Works even if disconnected
- Data immediately available in the back office for analysis



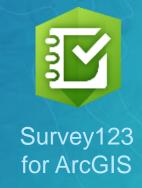
"Now, thanks to this new app, we can access anything instantly through SharePoint in our organization, and that's been a huge time-saver."

#### San Francisco Public Utilities Commission

Moved away from paper-based workflows

Inspection times reduced from 30 to 5 minutes

Saving tens of thousands of dollars a year







# California Governor's Office of Emergency Services

**Emergency Response** 

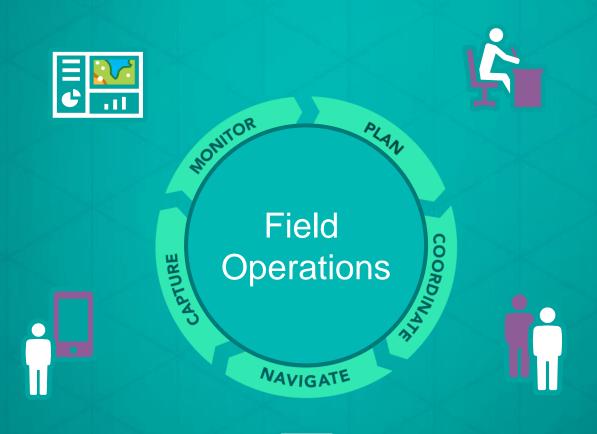
Earthquakes, Flooding, Wildfires

Coordinate multiple agencies





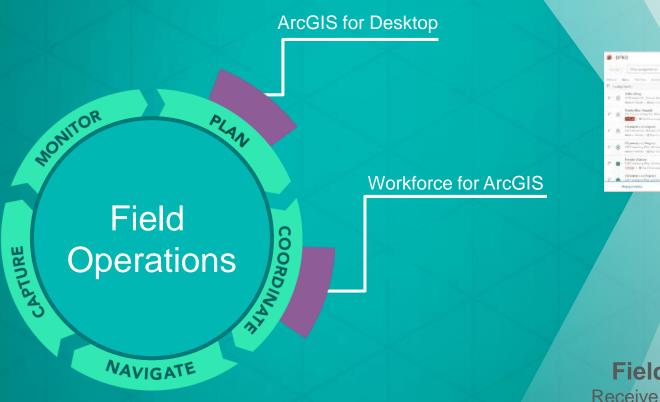






#### Workforce for ArcGIS

Dispatcher

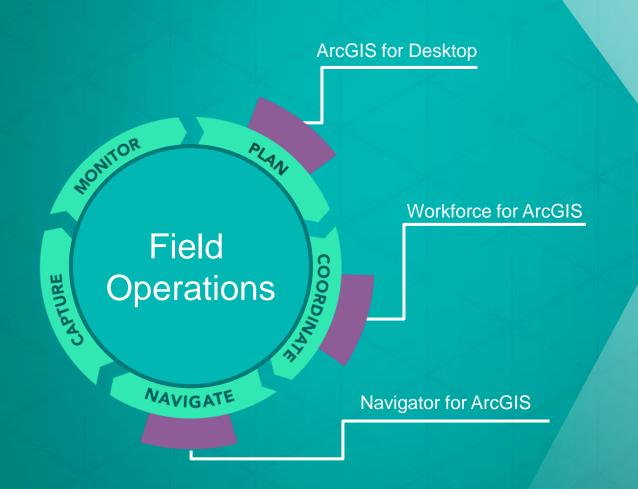




Track location of field crews

Coordinate field work

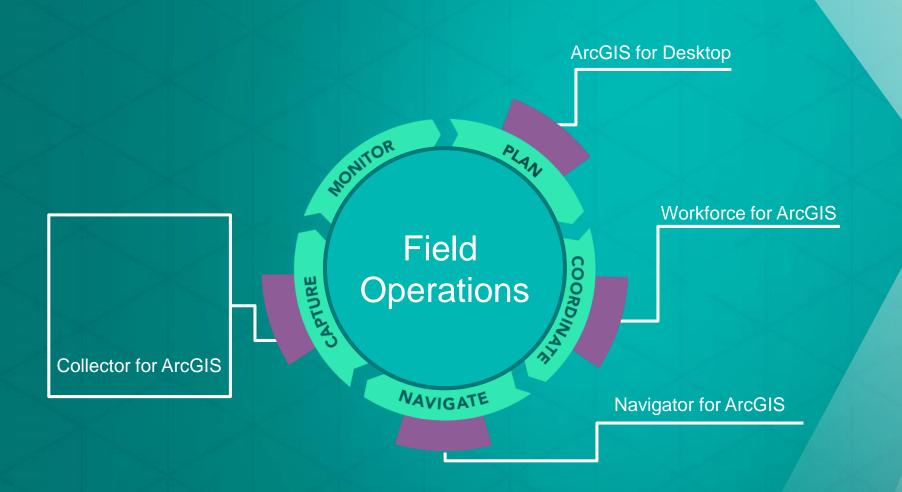
#### Navigator for ArcGIS





Driving directions
Your Own Maps

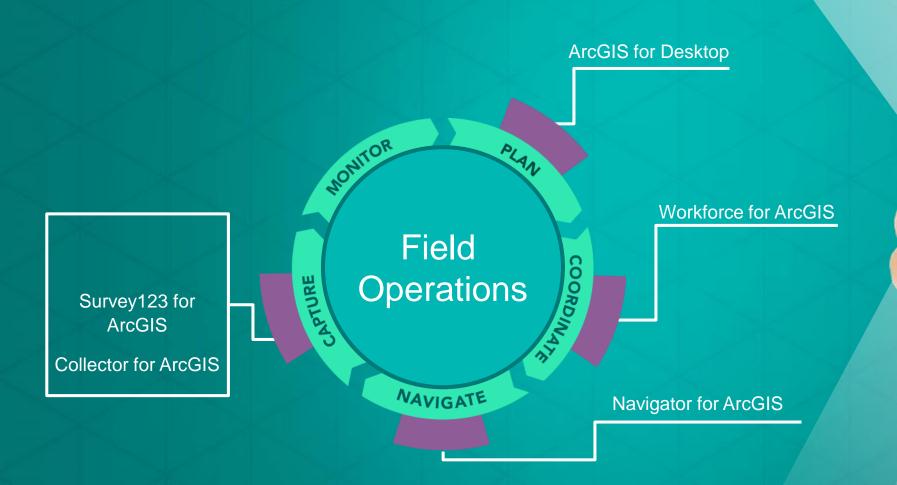
#### Collector for ArcGIS





Map Centric Data Collection
High Accuracy GPS

#### Survey123 for ArcGIS



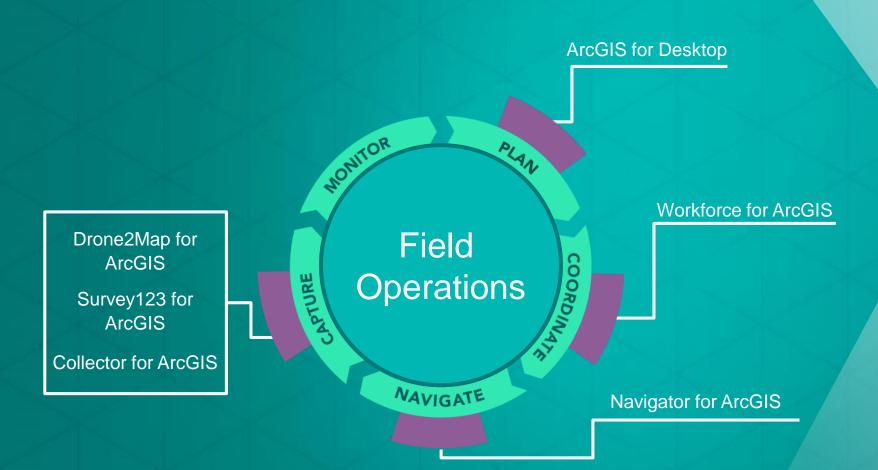


Smart Forms

Desktop, Web, Phone/Tablet

Source Code Available

#### Drone2Map for ArcGIS





Bring Drone Imagery easily into ArcGIS
2D Imagery, Point Clouds,
3D Meshes

#### **Operations Dashboard**





# **Explorer for ArcGIS**

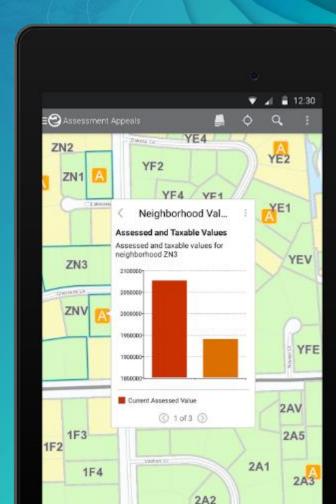
Free map viewer for smartphones and tablets

Maps on the go: for the Enterprise and Public

Works online and offline







# Q & A

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