

Patterns & Practices Solution Architects...

Amplify customer success by offering strategic guidance, communicating best practices, and aligning technology with business needs.



Best Practices

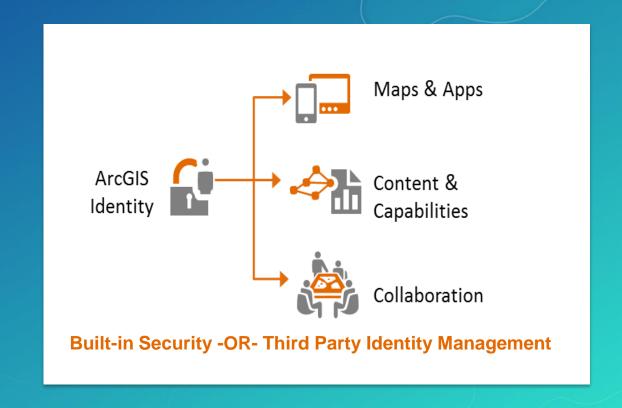
Patterns and practices for overcoming business challenges



Best Practice: Manage Identities

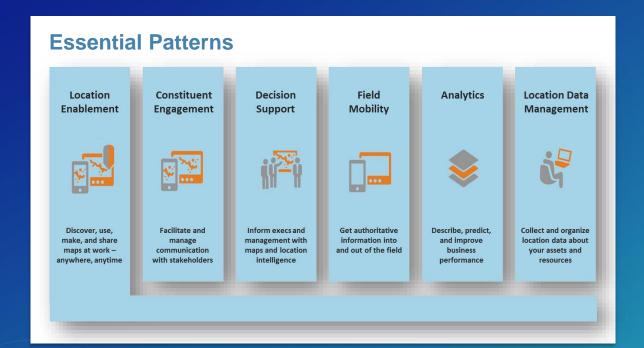
Uniquely and securely describe user access to maps, apps, data, and analysis

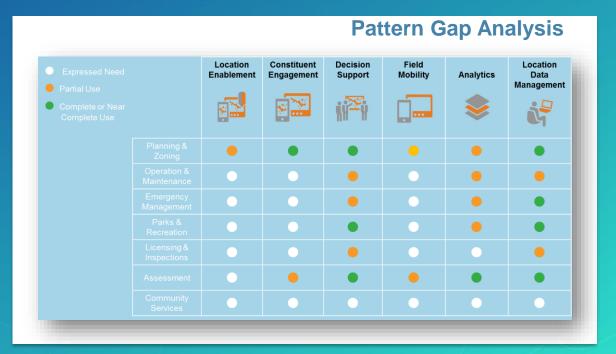
- Configure in the portal
 - Users
 - Roles
 - Privileges
- Incorporate in your apps



Best Practice: Essential Patterns of a Location Strategy

Common geospatial functions that re-occur across business models and environments





The patterns are a framework for driving value

Best Practice: Workforce Development

Equip people with knowledge and experience



Best Practice: Apply IT Governance

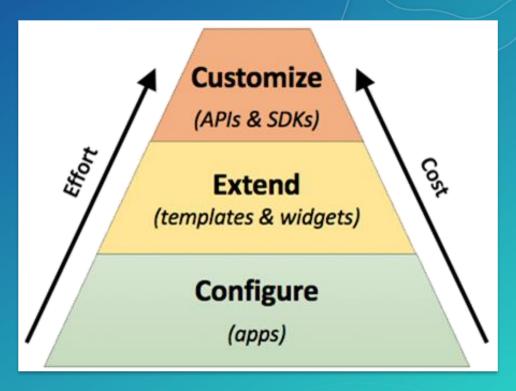
Governance focused specifically on IT systems, their performance, and risk management



Best Practice: Application Implementation Strategies

Minimize cost and maximize development resources

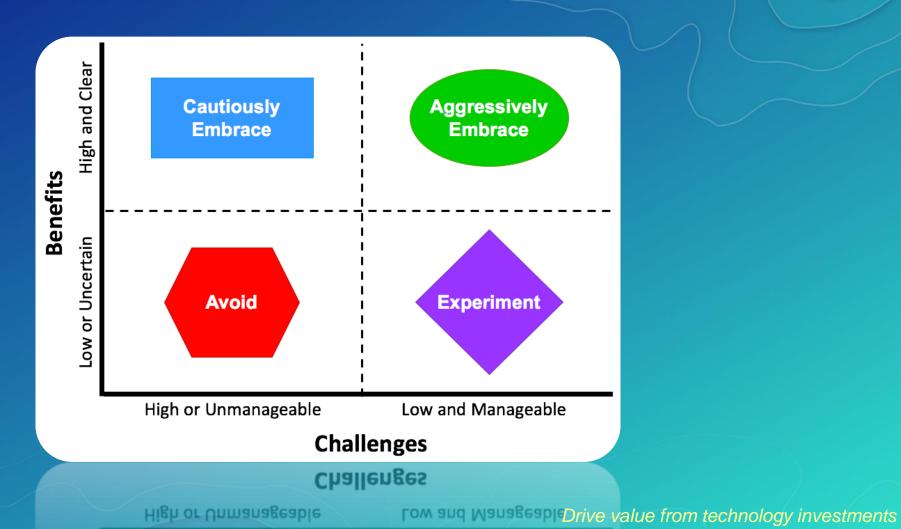
- Configure First
- Extend Existing Apps & Templates
- Use the ArcGIS Web APIs and SDKs



Configure first for the lowest cost and least effort

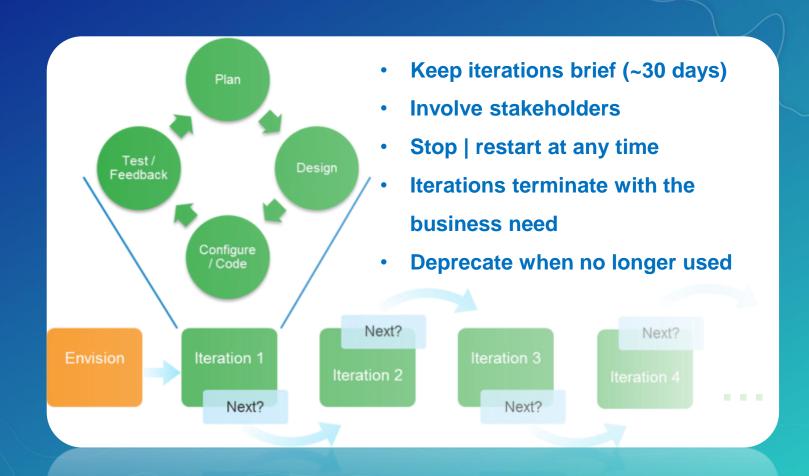
Best Practice: Choose Projects Wisely

Maximize success by balancing business benefits with challenges



Best Practice: Rapid & Agile

Seek short term value even as you build long term capabilities



Best Practice: Security

Securing the ArcGIS platform should be addressed early in the design process as techniques and approaches may vary depending upon business needs and environment

- Authentication/Authorization
- Filtering
- Encryption
- Logging/Auditing



Best Practice: Environment Isolation

Separate and distinct compute environments

- Production: an operational, real-time compute environment
- · Staging: a separate, mirrored, pre-production environment
- · Development: a limited scale environment sufficient for primary code and data modeling



Reduce risk and protect operational systems from unintentional changes and negative business impacts

Best Practice: High Availability

A design approach that targets a prearranged level of operational performance during a period of time

- Improve service delivery
- Reduce risks

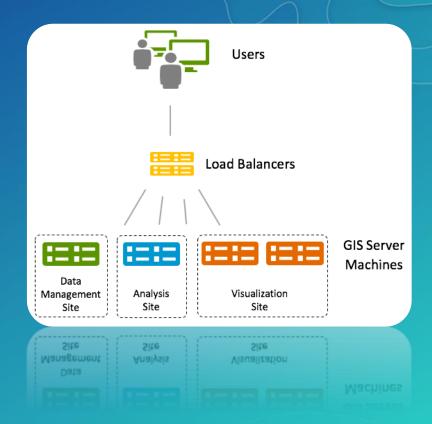
Availability (%)	Downtime per year	Downtime per week
95.0	18.25 days	8.4 hours
99.0	3.65 days	1.68 hours
99.9	8.76 hours	10.1 minutes
99.99	52.56 minutes	1.01 minutes
99.999	5.26 minutes	6.05 seconds

What is the acceptable downtime for your business workflows?

Best Practice: Workload Separation

Separate technology deployments by solution pattern

- Improve service delivery
- Reduce risks
- Minimize system resource contention



Best Practice: Publication Strategy – Geospatial Content Delivery

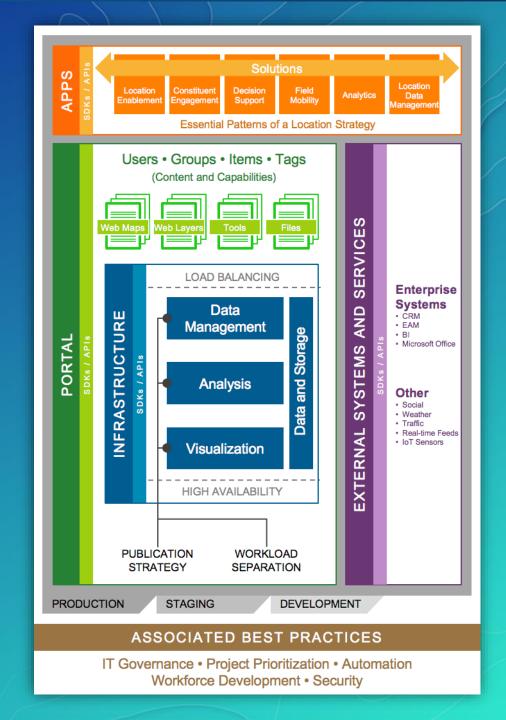
Publication is the act of delivering content (data, services, and applications) to appropriate consumers

- Performance
- Reliability
- Security



Example: ArcGIS Online helps decouple contending usage patterns

The ArcGIS Conceptual Reference Architecture



Best Practices Documented



Architecting the ArcGIS Platform: **Best Practices**



Redlands, California 92373-8100 usa



ArcGIS Conceptual Reference Architecture

